

**IN THE SUPERIOR COURT OF THE STATE OF ARIZONA  
IN AND FOR THE COUNTY OF MARICOPA**

IN THE MATTER OF NOTICES OF  
HEARINGS IN JUVENILE DEPENDENCY  
CASES

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ADMINISTRATIVE ORDER  
No. 2021-053

Most hearings in dependency cases are currently held virtually through the Court's "Court Connect" (Microsoft Teams) system. It has come to the attention of the Court that certain notices of initial hearing served on parents or guardians by the Protective Services Section of the Arizona Attorney General's Office pursuant to A.R.S. §§8-535 and Rule 48 of the Rules of Procedure for the Juvenile Court, have contained errors in the instructions to the parties as to how to remotely access these hearings. A number of these errors in the notices served on parents—either through regular service of process or through service by publication—have been discovered by judicial officers or have been brought to the attention of the Court by the Arizona Attorney General's Office.

After several discussions with the Attorney General's Office, the Court has determined it is necessary to identify each hearing notice that provided incorrect information to parents and guardians as to how to access virtual hearings via Court Connect.

**IT IS THEREFORE ORDERED** that the Arizona Attorney General's Office review all initial hearing notices containing Court Connect contact information issued by the Attorney General's Office pursuant to Juvenile Court Rule 48 up to the date of this Order to determine whether the contact information was correct or erroneous. The Attorney General's Office will prioritize finding and identifying defective notices for hearings that have not yet occurred.

**IT IS FURTHER ORDERED** that upon identifying any defective notice of hearing, a Notice to the Court will be filed in the case with a copy to the assigned Judicial Officer and another copy to the Juvenile Department Presiding Judge. The Notice will identify the date of the original defective notice and the date of the affected hearing.

**IT IS FURTHER ORDERED** that if the defective notice relates to a hearing that has already occurred, the Notice to the Court will state whether the party that was the subject of the defective notice appeared at the hearing.

Dated this 21<sup>st</sup> day of April, 2021

/s/ Joseph C. Creamer  
Hon. Joseph C. Creamer  
Presiding Juvenile Dept. Judge

Original: Clerk of the Superior Court

Copies: Hon. Joseph C. Welty, Presiding Judge  
Hon. Mark Brnovich, Attorney General  
Raymond L. Billotte, Superior Court Administrator  
Bob James, Deputy Court Administrator  
Cheri Clark, Juvenile Court Administrator  
Anndrea Kawamura, Attorney General's Office  
James Simpson, Attorney General's Office