

Judicial Branch of Arizona in Maricopa County



Superior and Justice Courts Adult and Juvenile Probation

Annual Report
Fiscal Year 2013
July 1, 2012—June 30, 2013



Table of Contents

Court Administrator	3
FY2009 - FY 2013 Trends	6
FY 2013 Filings and Terminations	7
Judicial Officers	12
Special Events, Awards and Occasions	16
Problem Solving Courts	20
Justice Courts	22
Civil	26
Tax	28
Probate and Mental Health	30
Criminal	32
Family	36
Alternative Dispute Resolution	39
Juvenile	40
Regional Courts	46
Public Access to Court Services	49
Court Interpretation	51
Media and Community Relations	52
Office of the Jury Commissioner	54
Court Technology Services	55
Human Resources	56
Juvenile Probation	58
Adult Probation	62

Mission Statement



Mission The Mission of the SUPERIOR COURT is to provide equal justice under law to litigants, defendants, victims, and the public so they can resolve disputes.

Vision The Superior Court of Arizona in Maricopa County will be the leader in delivering justice through innovation and effective programs.

Values

- Fairness and Impartiality
- Transparency
- Efficiency
- Integrity
- Equal Access to Justice

Strategic Issues

- Changing Workforce
- Increased workload and case complexity
- Public Access and Community Education
- Technology
- Unnecessary Delay

Judicial Branch Leadership

Presiding Judge
Norman J. Davis

Associate Presiding Judge
Janet E. Barton

Court Administrator
Raymond L. Billotte

Judicial Branch of Maricopa County

On behalf of more than 150 judicial officers and 3500 employees, we are pleased to present the 2012-13 annual report of the Judicial Branch of Arizona in Maricopa County. Please take a few moments to review our report and notice the great work and accomplishments of the Superior Court, Adult and Juvenile Probation Departments, and the Justice Courts.

The past fiscal year has been a period of marked progress as well as significant changes in the administration of justice. New leadership in Court Technology Services, Juvenile Probation, Jury and Court Administration have made steadfast transitions into Superior Court, lending renewed vision and direction to our work as public servants.

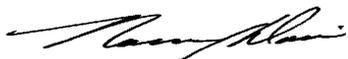
In July, the CourTools 'Access and Fairness' survey was administered to the public, and the results reveal that in comparison to other jurisdictions similar to Maricopa County, we are in fact providing a genuine public service. The scores indicate that we are listening to people; treating them with dignity, courtesy and respect; and we are being helpful and demonstrating that we truly want to try and meet their needs. These positive outcomes align with the mission of Superior Court to provide equal justice under law. We will continue to work diligently to uphold the fundamental principles of procedural justice.

Each year the National Association for Court Management (NACM) presents the Justice Achievement Award to publicly recognize courts for meritorious projects and exemplary accomplishments that enhance the administration of justice. This year, Superior Court's Probate & Mental Health Department was the recipient of this honor for Reinventing Probate Court and Restoring Public Trust and Confidence in the Judiciary. The combined efforts to reinvent this department and the national recognition are a source of great pride for Superior Court.

We also celebrated National Adoption Day and for the 5th consecutive year, led the nation in the number of adoptions finalized. This is a jubilant time for the more than 300 families each year that seek adoption; and a hectic, yet worthwhile endeavor for the judges and staff collaborating to make this event possible—and miraculously they do it all in one day.

As anticipated, the five year trend indicates that case filings have increased across all departments. To combat these trends, Superior Court, through innovation and technology, has begun reengineering court processes and updating the case management system. Now, via the eSearch Warrant process, police officers can request a blood draw DUI search warrant from their vehicles and have it sent electronically to the judicial officers. Probation Officers can now submit an electronic petition to revoke probation via the ePTR process and receive an order within minutes/hours. Additionally, Pretrial Services implemented a new evidence based risk assessment that helps guide the Initial Appearance Commissioner with release recommendations and supervision strategies. Not only do these innovative processes improve public safety and lend to the court's purpose to protect the rights of all citizens, they are the realizations of the progress and capabilities of the iCISng program.

In facing the exceptional challenges put before a court of this size, it is the combined collaborations such as these that perpetuate our vision to continually be the leader in delivering justice through innovative and effective programs, in turn making the Maricopa County Judicial Branch a recognized National Court of Excellence.

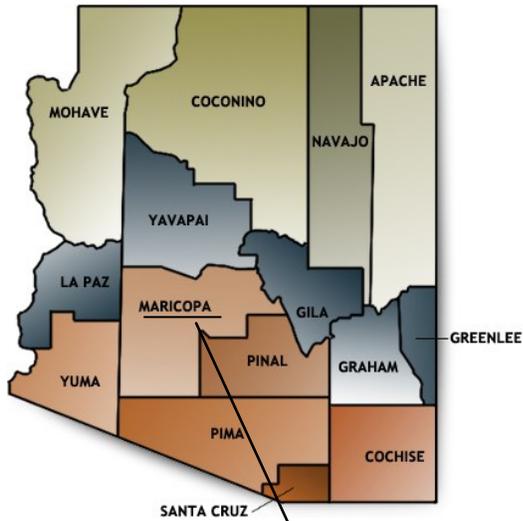


Hon. Norman J. Davis
Presiding Judge



Raymond L. Billotte
Court Administrator

Superior Court in Maricopa County Locations



Northwest (Surprise)
14264 W. Tierra Buena Lane, Surprise, AZ 85374

Durango (Phoenix)
3131 W. Durango, Phoenix, AZ 85009

Downtown (Phoenix)
201 W. Jefferson, Phoenix, AZ 85003

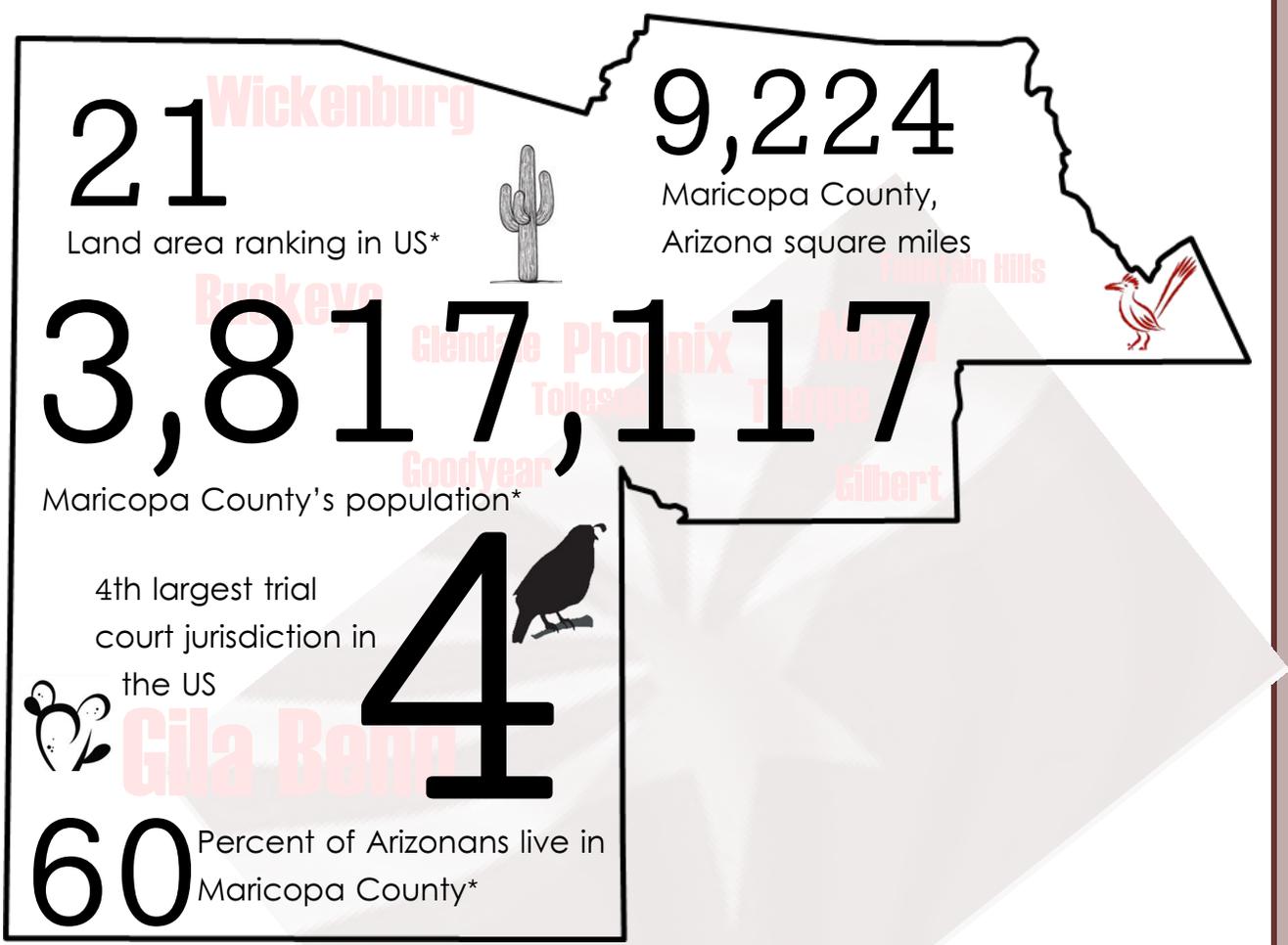
Northeast (Phoenix)
18380 N. 40th Street, Phoenix, AZ 85032

Southeast (Mesa)
222 E. Javelina Drive, Mesa, AZ 85210-6234

Juvenile (Mesa)
1810 S. Lewis, Mesa, AZ 85210-6234



Maricopa County Demographics



*Data from 2010 US Census Fact for Maricopa County

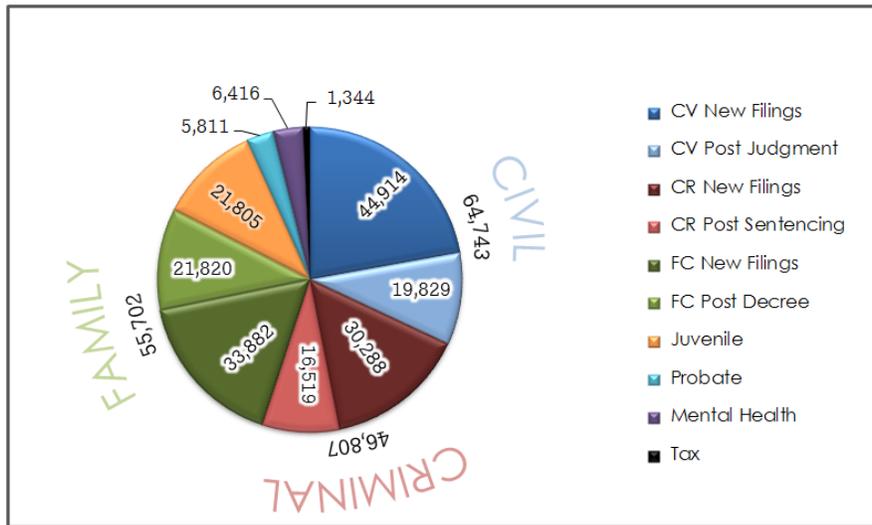
NW facility at sunset
Photo by: Judge Jose Padilla



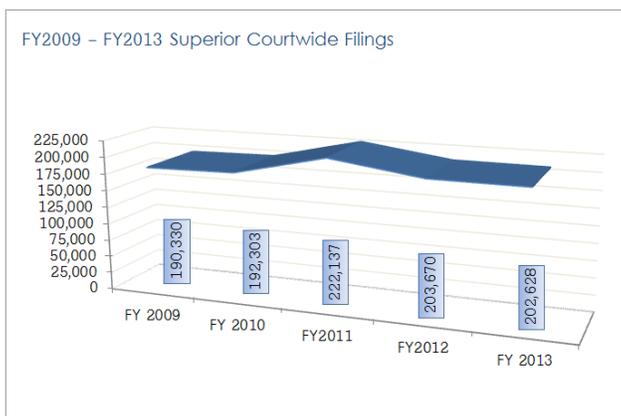
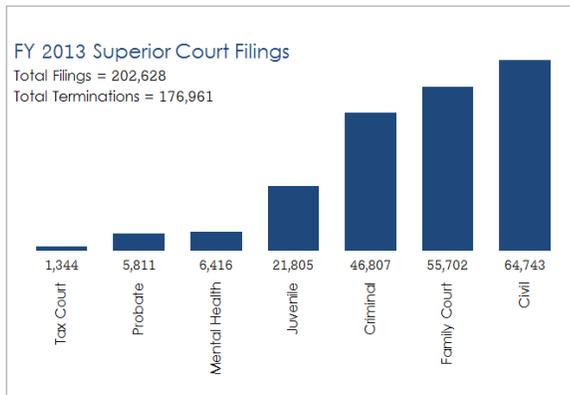
Statistical Trends

Fiscal Year 2013

Total Filings 202,628



Family Court, Criminal, Probate and Mental Health case filings increased from FY12 to FY13.

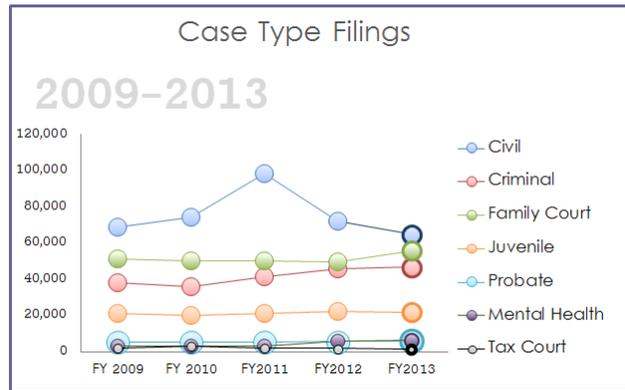


Over the last 5 years the growth rate for courtwide filings is 3%, increasing by approximately 4,900 filings a year.

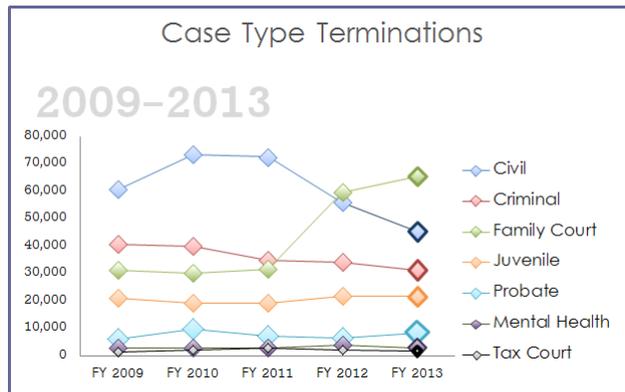
Statistical Trends

Fiscal Years 2009-2013

Case Type Filings					
DEPT	FY 2013	FY CHANGE FY12 - FY13		5 YEAR CHANGE FY09 - FY13	
		FY 2012	% Change	FY 2009	% Change
Civil	64,743	72,272	-10%	68,649	-6%
Criminal	46,807	45,778	2%	38,266	22%
Family Court	55,702	49,888	12%	51,442	8%
Juvenile	21,805	22,157	-2%	21,325	2%
Probate	5,811	5,653	3%	5,568	4%
Mental Health	6,416	6,090	5%	3,091	108%
Tax	1,344	1,832	-27%	1,989	-32%

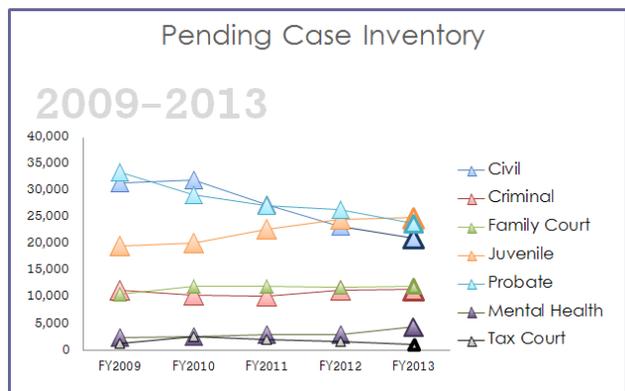


Case Type Terminations					
DEPT	FY 2013	FY CHANGE FY12 - FY13		5 YEAR CHANGE FY09 - FY13	
		FY 2012	% Change	FY 2009	% Change
Civil	45,442	56,073	-19%	60,518	-25%
Criminal	31,214	33,997	-8%	40,512	-23%
Family Court*	65,473	59,524	10%	31,089	111%
Juvenile	21,653	21,906	-1%	20,920	4%
Probate	8,449	6,338	33%	6,103	38%
Mental Health	2,893	3,880	-25%	2,847	2%
Tax	1,837	2,244	-18%	1,494	23%



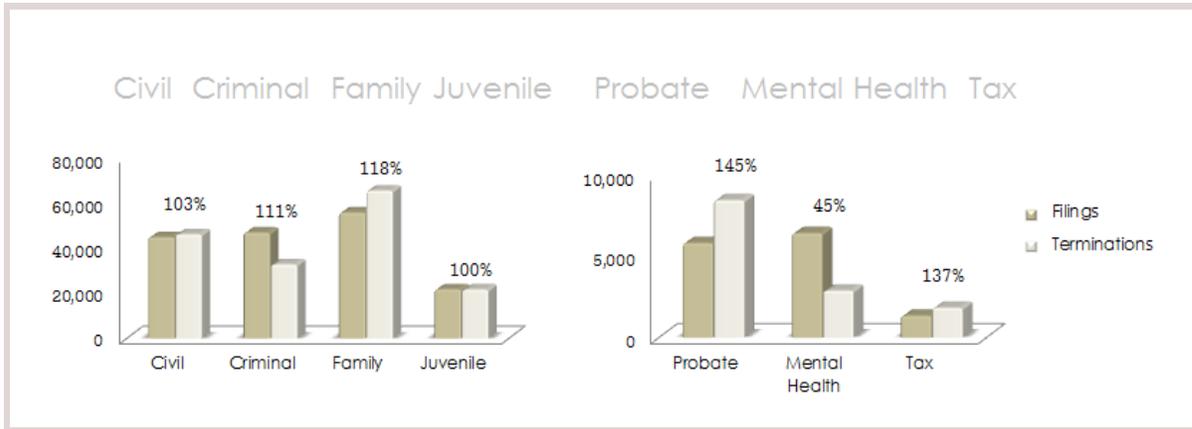
* Beginning FY12 Family Court includes Post Decree

Case Type Pending Inventory					
DEPT	FY 2013	FY CHANGE FY12 - FY13		5 YEAR CHANGE FY09 - FY13	
		FY 2012	% Change	FY 2009	% Change
Civil	21,097	23,426	-10%	31,423	-33%
Criminal	11,523	11,412	1%	11,430	1%
Family Court	12,097	11,936	1%	10,689	13%
Juvenile	24,953	24,629	1%	19,656	27%
Probate	23,933	26,571	-10%	33,579	-29%
Mental Health	4,475	3,024	48%	2,501	79%
Tax	1,195	1,688	-29%	1,427	-16%

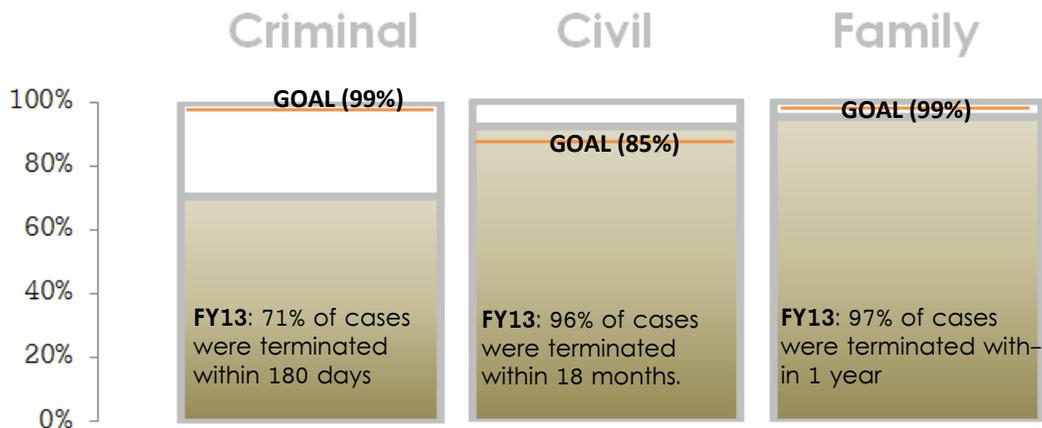


FY 2013 CourTools – Performance Measures

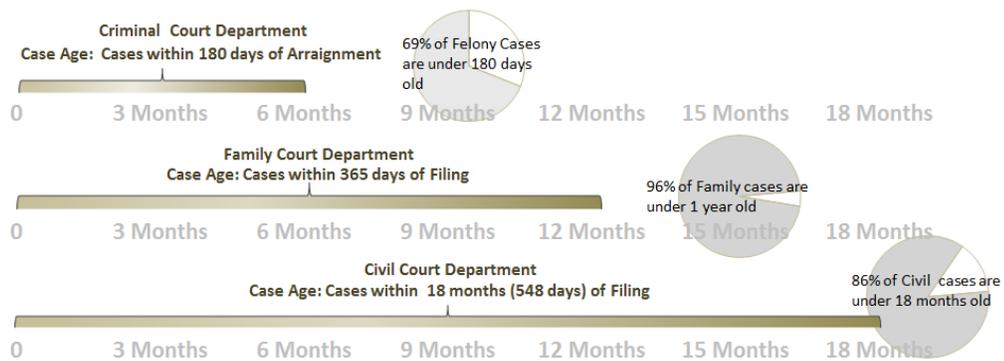
Measure 2 – Clearance Rate



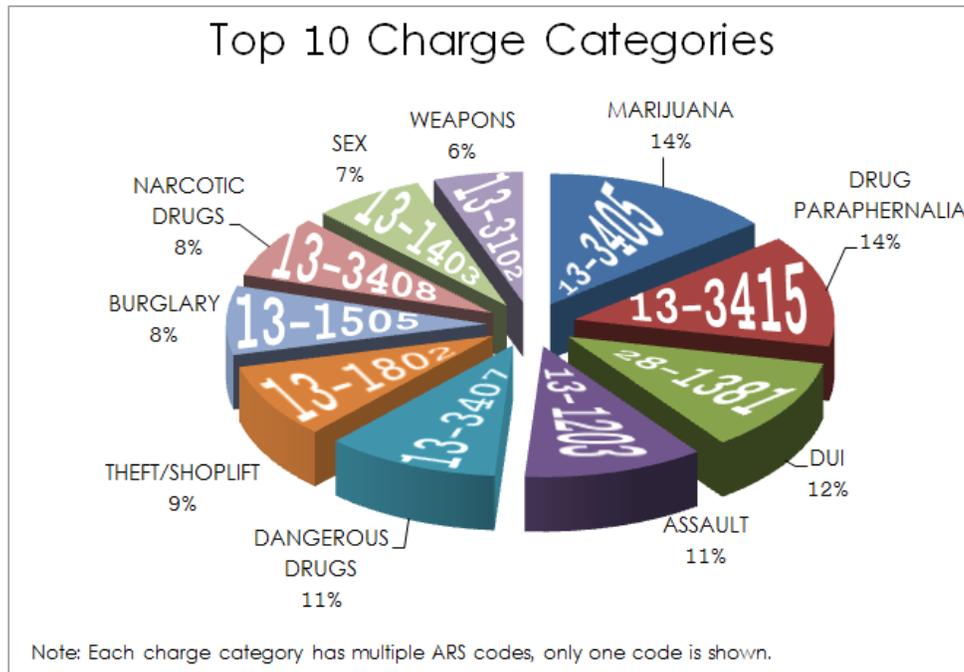
Measure 3 – Time to Disposition



Measure 4 – Age of Active Pending Caseload



Top Ten



Top 10 Busiest Days

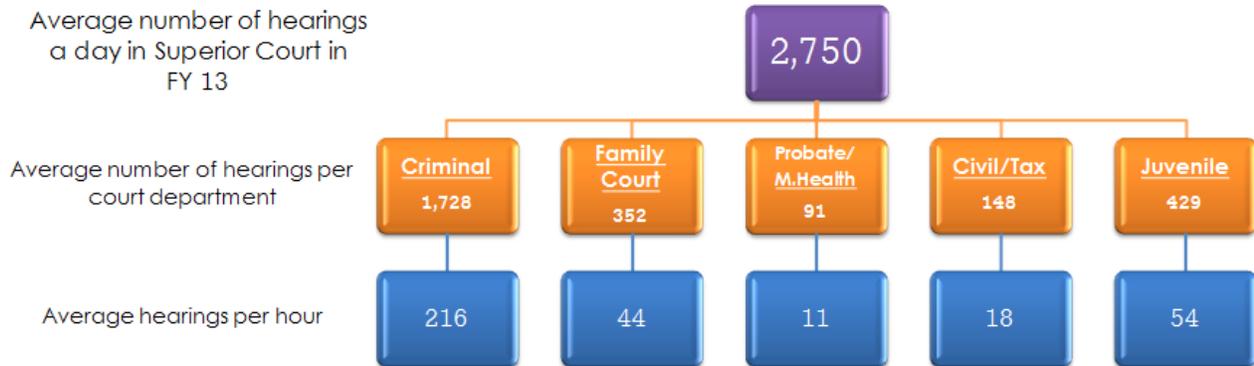
<u>For Filing Documents</u>	<u>Total Filed</u>	<u>For Scheduled Hearings</u>	<u>Total Set</u>
Monday, September 10, 2012	16,309	Thursday, January 10, 2013	3,536
Wednesday, September 19, 2012	16,250	Thursday, June 20, 2013	3,514
Tuesday, June 04, 2013	16,039	Thursday, November 15, 2012	3,466
Thursday, July 26, 2012	16,022	Thursday, August 09, 2012	3,462
Thursday, August 30, 2012	15,982	Tuesday, June 25, 2013	3,461
Wednesday, March 27, 2013	15,935	Thursday, November 29, 2012	3,452
Monday, December 03, 2012	15,932	Monday, January 07, 2013	3,414
Tuesday, April 16, 2013	15,606	Thursday, January 17, 2013	3,357
Wednesday, March 20, 2013	15,525	Thursday, July 12, 2012	3,348
Tuesday, May 14, 2013	15,491	Thursday, January 24, 2013	3,344

An Average Day in the Pursuit of Ensuring Justice in 2013

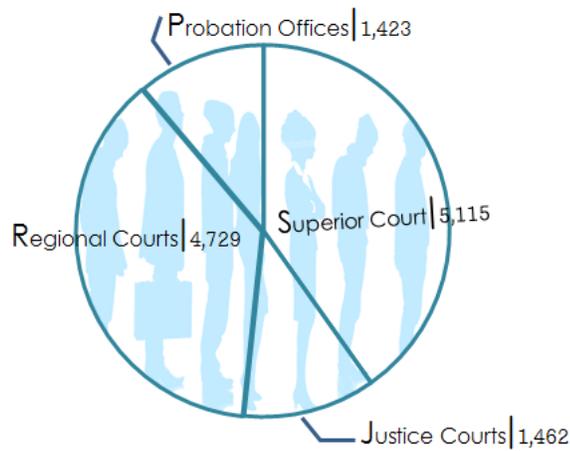
Average number of motions and events in a day for Superior Court in FY 13



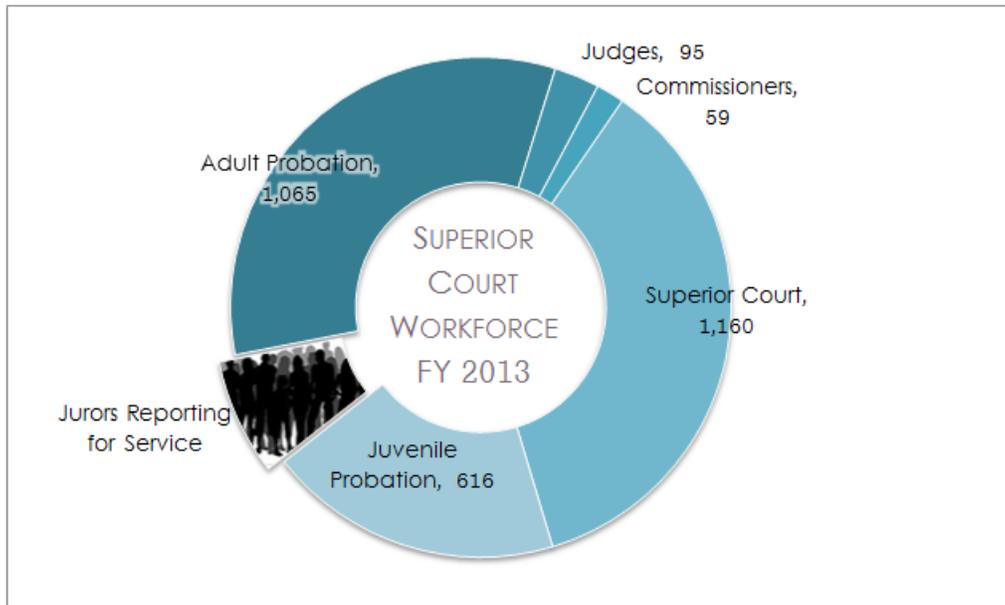
Average number of hearings a day in Superior Court in FY 13



FY 2013 Average Visitors Per Day: 12,728



Providing Access to Justice



2013 Photo Highlights



Merit Selection

What distinguishes Maricopa County Superior Court judges from a vast number of trial judges around the country is that they do not run for office in partisan elections.

Merit selection of superior court judges has been used in Maricopa County since 1974 as the result of a voter-approved constitutional change. More than three decades later, it is still the preferred method of judicial selection.

Merit Selection Benefits

- *Judges who are highly qualified*
- *Fair and impartial Courts*
- *Diversity*
- *Equal access to justice*
- *Accountability to the public*

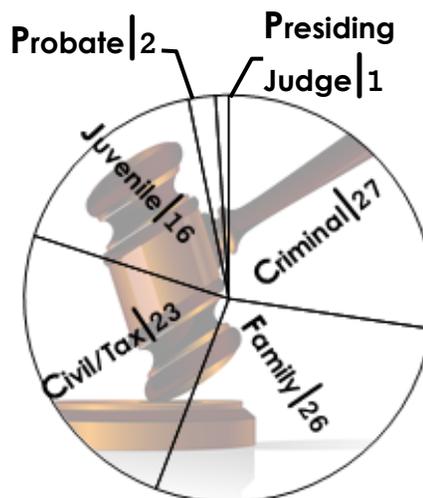
Superior Court Judges

Every day, judicial officers of the Superior Court of Arizona in Maricopa County make difficult decisions about guilt and innocence, punishment, and broken marriages and families. They help resolve issues involving mentally ill individuals and incapacitated adults who cannot care for themselves. They resolve contract disputes and claims of malpractice or other business misdeeds by accountants, builders, doctors, lawyers and others. Their decisions change the lives of all involved.

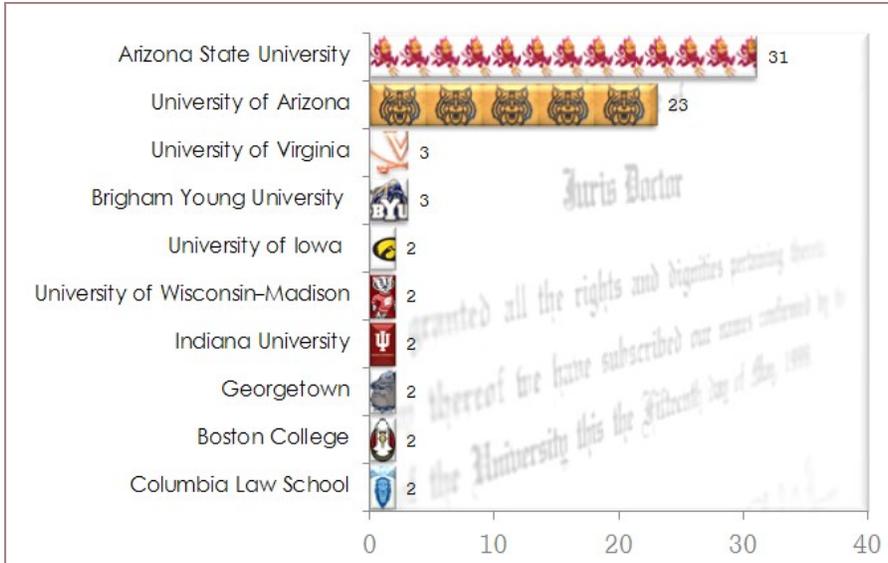
Maricopa County residents have entrusted the court with the obligation to protect their rights, regardless of gender, race, ethnicity or economic status. They deserve highly competent, ethical, scholarly and compassionate judicial officers to serve them. Members of the bench reflect these ideals and are committed to equal justice under law.

Maricopa County currently has 95 Judges hearing Civil, Criminal, Family, Juvenile, Probate, Mental Health and Tax cases.

Judicial Assignments in FY 2013



Law Schools Most Commonly Attended by Judges



Judges are selected in a process called “merit selection.”

Judges are chosen because of their professional qualifications, legal competency, high ethical standards and dedication to serve the public by upholding the law.

Retired Judges 2012 – 2013



Hon. Helene Abrams	June 2005— June 2013
Hon. Eddward J. Ballinger	March 1998 - Feb. 2013
Hon. John A. Buttrick	May 2001 - Aug. 2012
Hon. Glenn M. Davis	Jan. 2006 - June 2013
Hon. Michael R. McVey	July 1993— Jan. 2013

Federal Judiciary

U.S. Bankruptcy Court for the District of Arizona

Hon. Eddward J. Ballinger Feb. 15, 2013

U.S. Magistrate Judge in the District of Arizona

Hon. John A. Buttrick Aug. 17, 2012

Commissioner Selection

The Superior Court conducts recruitment for candidates for appointment as Superior Court Commissioners.

Commissioner candidates must submit an extensive application. All qualified applications are reviewed by the Superior Court's Commissioner Nomination Committee. The Committee is chaired by the Associate Presiding Judge. Following initial Committee due diligence review, candidates may be invited to interview before the Nomination Committee. A second level of due diligence review is completed. Thereafter, a list of potential candidates is forwarded to the Presiding Judge for consideration of appointment as a Superior Court Commissioner.

Superior Court Commissioners

Family

Commissioners preside over hearings to establish, modify and enforce court orders pertaining to paternity, child support, spousal maintenance, parenting time, and Orders of Protection. Some commissioners may preside over Decree on Demand Court, IV-D Accountability Court and Family Drug Court. Commissioners may also preside over emergency/temporary orders hearings, settlement conferences, resolution management conferences and trials.

Criminal

Commissioners preside over initial appearance hearings (including release/detainment decisions and setting bail), preliminary hearings and probable cause determinations, pretrial conferences, probation violation hearings, post-conviction relief hearings, acceptance of pleas and sentencing hearings. Some preside over evidentiary hearings and felony jury trials.

Civil

Commissioners preside over civil default hearings, garnishment proceedings and objections, injunctions against

harassment, property tax appeals, and forcible entry and detainer proceedings.

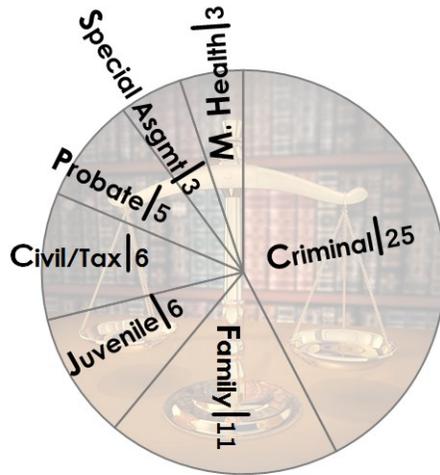
Probate and Mental Health

Commissioners preside over adult or minor conservatorships, adult guardianships, decedent estates (contested wills), trust administration matters and other vulnerable adult proceedings and issues. In addition, Mental Health commissioners preside over protection proceedings for mental health issues and criminal competency determinations.

Juvenile

Commissioners preside over both dependency and delinquency matters. Juvenile delinquency cases may involve detained advisory hearings, pre-adjudication conferences, change of plea and disposition hearings. A commissioner may preside over a delinquency trial, violations of probation petitions and mental competency hearings. On the dependency side, they hear issues from preliminary protective hearings through dependency adjudication hearings, report and review hearings and contested termination of parental rights matters.

Commissioner Assignments in FY 2013

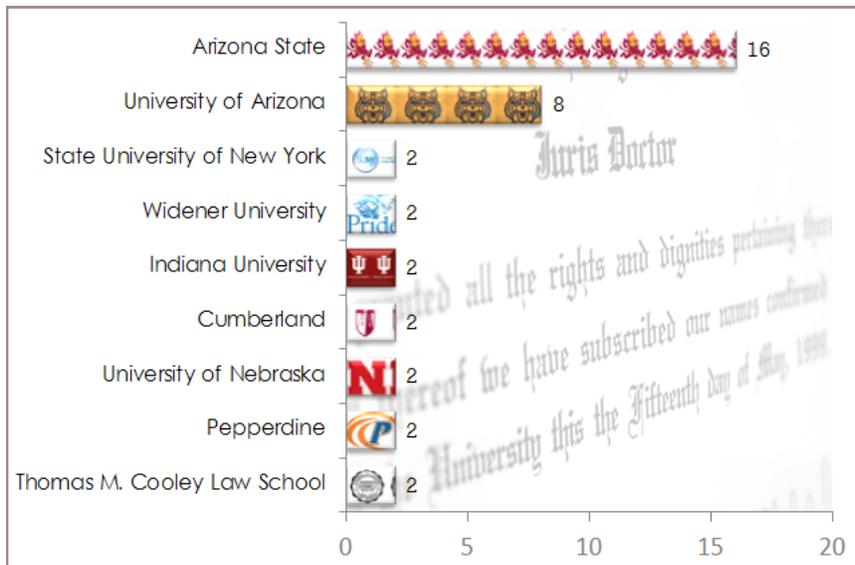


Superior Court of Arizona in Maricopa County has 59 Commissioners who serve as Judges Pro Tempore in the course of their regular duties.



The minimum qualifications for application include United States citizen, a resident of Maricopa County at the time of appointment, of good moral character, a licensed member of the State Bar of Arizona and been a resident of the State of Arizona for at least the five years preceding appointment.

Law Schools Most Commonly Attended by Commissioners



Special Events, Awards and Occasions

AUGUST

- ★ Judge Pamela Svoboda takes oath of office
- ★ Judge Bradley Astrowsky takes oath of office
- ★ Judge John A. Buttrick retires

SEPTEMBER

- ★ Marshals Office graduates 11 cadets
- ★ Juvenile Court sponsors Family Engagement Summit

OCTOBER

- ★ Probate Department wins 2012 Supreme Court award in General Jurisdiction Category
- ★ Protective Order Center wins 2012 Supreme Court At Large award for service to the community
- ★ Retired Judges Glenn Davis, Robert Gottsfeld, and Robert Pickrell are honored by County Bar for contributions to the legal field
- ★ Khameelah Shabazz, Adult Probation, wins 2011 Scotia Knouff Line Officer of the Year Award.



Superstar Employees 30+ Years of Service*

- | | |
|--------------------|-------------------|
| Meri Anderson | Frankie Hernandez |
| Pete Anderson | Arlene Lamp |
| Gale Barclay | Scott Loos |
| Cindy Butler | Herbert Quezada |
| Juli Deyoung | Cathy Santos |
| Lydia Estrada-Gray | Jennifer Stadler |
| Mary Farmer | Minnie Uribe |
| Brad Finch | Lisa Vitoff |
| Frank Groenwold | |



*Superstar Employees celebrated an anniversary of 30 years or more during FY 13.



Special Events, Awards and Occasions

NOVEMBER

- ★ Adult Probation Department receives two grants to assist with addressing mental health issues.
- ★ CASA makes a difference on National Make a Difference Day, October 27, 2012
- ★ Judge David Cunanan takes oath of office
- ★ Judge Joan Sinclair takes oath of office
- ★ Court shatters National Adoption Day record

DECEMBER

- ★ Geoffrey Fish is appointed as Commissioner
- ★ William Wingard is appointed as Commissioner
- ★ Erin Otis is appointed as Commissioner
- ★ Court interpreters Diana Cambron and Renata Yawn earn certification from the Federal Court granted by the Administrative Office of the United States Courts.
- ★ Juvenile Probation Department receives training grant
- ★ Adult Probation Department, Chief Barbara Broderick, receives National Association of Probation Executives' Dan Richard Beto Award



Special Events, Awards and Occasions

JANUARY

- ★ CASA director appointed to serve on Supreme Court committee
- ★ iCISng develops the ePTR application
- ★ Judge Warren Granville is recognized for his service as Criminal Department Associate Presiding Judge

FEBRUARY

- ★ Judge Michael McVey retires
- ★ Cradle to Crayons celebrates with open house
- ★ Homeless Court expands with opening of Lodestar Day Resource Center
- ★ Court surveys public to learn more about access and fairness.
- ★ Commissioner Mina Mendez retires

MARCH

- ★ Commissioner Stephen Kupiszewski retires
- ★ Judge Gaines portrait ceremony
- ★ Court staff earn Arizona Court Manager Certificates
- ★ Court participates in Closed POD Training
- ★ Court participates in annual StandDown event to help the county's Veterans and homeless population



Special Events, Awards and Occasions

APRIL

- ★ Judge Suzanne Cohen takes oath of office
- ★ CTS develops the eSearch Warrant application
- ★ Court staff participate in Bike to Work Day
- ★ Court Marshall's Office graduates 11 cadets
- ★ iCISng wins Arizona Courts Association's Excellence in Design Award
- ★ iCISng Initial Appearance by Summons goes paperless

MAY

- ★ Judge Robert Gottsfield receives James A. Walsh Outstanding Jurist Award
- ★ Court participates in Law Day 2013 by hosting 7th graders from Arizona School for the Arts

JUNE

- ★ Judge Helene Abrams retires
- ★ Judge Glenn Davis retires
- ★ Juvenile Probation is featured in national publication
- ★ Commissioner Michael Hintze retires
- ★ Probate Court receives National Association of Court Management's 2013 Justice Achievement Award



PROBLEM SOLVING COURTS

Juvenile Transferred Offender Program provides high risk offenders enhanced supervision.



Criminal/Adult Probation

Drug Court

Non-adversarial program that utilizes a team approach to break the cycle of substance abuse and dependence. Through intensive treatment, drug testing and frequent Court intervention, probationers are given the tools to lead to clean, sober and crime free lifestyles.

DUI Court

Assists probationers to change decisions regarding alcohol use, as well as drinking and driving behaviors. Frequent Judicial contact, oversight from Surveillance and Probation Officers, as well as 24/7 alcohol monitoring, are key elements to this program. There is a specialized track for Spanish language and Native American participants.

Juvenile Transferred Offender

Provides participants assessed as medium high or high risk supervision from specially trained Probation and Surveillance Officers. Officers understand and are able to coordinate the unique services needed for juveniles sentenced in the adult system.

DV Court

Protects victims by stopping violence and holding offenders accountable. Frequent Judicial involvement and oversight, Victim Advocates and specially trained Probation and Surveillance Officers are key components of this program.

Family

Family Drug Court

Addresses the needs of parents so they can develop the tools to achieve and maintain sobriety in order to actively participate in the co-parenting of their children. The target population is open cases in the Family Court that involve one or more substance involved parent.

Accountability Court

Focuses on litigants who are chronically non-compliant with child or spousal support obligations. This program helps litigants overcome barriers and to consistently maintain monthly court ordered support, which leads to families having financial security and improved co-parent relationships.

Probate Mental Health Comprehensive Mental Health Court

Improve the SMI offender's opportunities for success on probation through close supervision, timely case management, education and training, advocacy, and effective collaboration with community agencies. Specialized Probation and Surveillance Officers, as well as Judicial oversight and coordination of services are key components.

Homeless Court

Resolves outstanding misdemeanor, victimless offenses for homeless individuals who demonstrate commitment to end their homelessness. The target population is cases with an eligible offense in a Maricopa County Municipal Court or Justice of the Peace Court.

Veterans Court

Interagency collaboration focused on Veterans in the criminal justice system with substance abuse and/or mental health and life issues. Close collaboration with the VA to access services and benefits is a key component.

Juvenile

Juvenile Drug Court

Provide youth with a therapeutic, supportive and accountable environment to

develop tools to achieve and maintain sobriety. This program utilizes a team approach with frequent Judicial involvement and coordinates services with the community to target youth and their families.

Status Offender and Citation Court

This program reduces the number of status offenders who are detained by offering Court-ordered services and to assist youth and families early in the process to avoid further involvement with the juvenile justice system. This is accomplished by providing legal services, case management, and exclusive dispositions.

Crossover Youth

Provides collaborative care for youth involved in both the child welfare and juvenile justice systems. This program reduces the barriers between the educational, behavioral health, child welfare, and juvenile justice systems resulting in a timely and effective service delivery.

Dependency Treatment Court

This program assists parents involved in the child welfare system in achieving and maintaining sobriety in order to achieve family reunification. The target population is parents with children under the age of three.

Veteran's Court was established to assist veterans involved with the Criminal Justice System.

In FY13, Juvenile Court started the Crossover Youth and Dependency Treatment Youth Court.



Justice Court FY 2012– FY 2013

New Case Filings

	FY 2012 <u>Totals</u>	FY 2013 <u>Totals</u>	FY12 – FY13 <u>% Change</u>
DUI	9,011	9,532	5.8%
Serious Traffic	1,450	1,323	-8.8%
Other Criminal Traffic (with FTA)	40,342	39,696	-1.6%
TOTAL CRIMINAL TRAFFIC	50,803	50,551	-0.5%
TOTAL CIVIL TRAFFIC	122,415	121,609	-0.7%
Misdemeanor	19,320	17,178	-11.1%
Misdemeanor FTA	946	791	-16.4%
TOTAL MISDEMEANOR	20,266	17,969	-11.3%
Small Claims	11,292	9,517	-15.7%
Eviction Actions (Forcible Detainers)	64,046	64,615	0.9%
Other Civil/Non-Criminal Parking	77,748	65,129	-16.2%
Orders of Protection	4,012	3,833	-4.5%
Injunctions Against Harassment	3,006	2,637	-12.3%
TOTAL CIVIL	160,104	145,731	-9.0%
TOTAL NEW CASE FILINGS	353,588	335,860	-5.0%
<u>TRIALS COMMENCED</u>			
	FY 2012 <u>Totals</u>	FY 2013 <u>Totals</u>	FY12 – FY13 <u>% Change</u>
Criminal Traffic (Non-Jury)	105	117	11.4%
Criminal Traffic (Jury)	28	28	0.0%
Misdemeanor (Non-Jury)	168	160	-4.8%
Misdemeanor (Jury)	1	1	0.0%
Civil (Non-Jury)	2,645	2,698	2.0%
Civil (Jury)	31	54	74.2%
TOTAL NON-JURY TRIALS	2,918	2,975	2.0%
TOTAL JURY TRIALS	60	83	38.3%

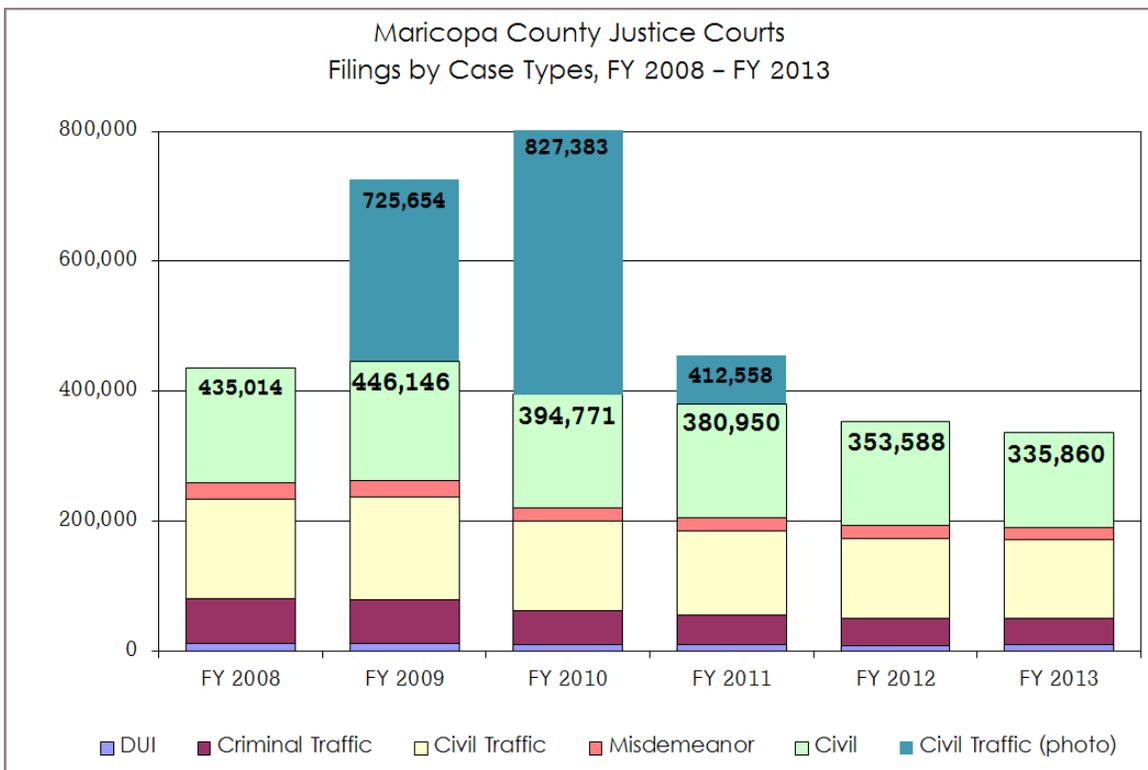
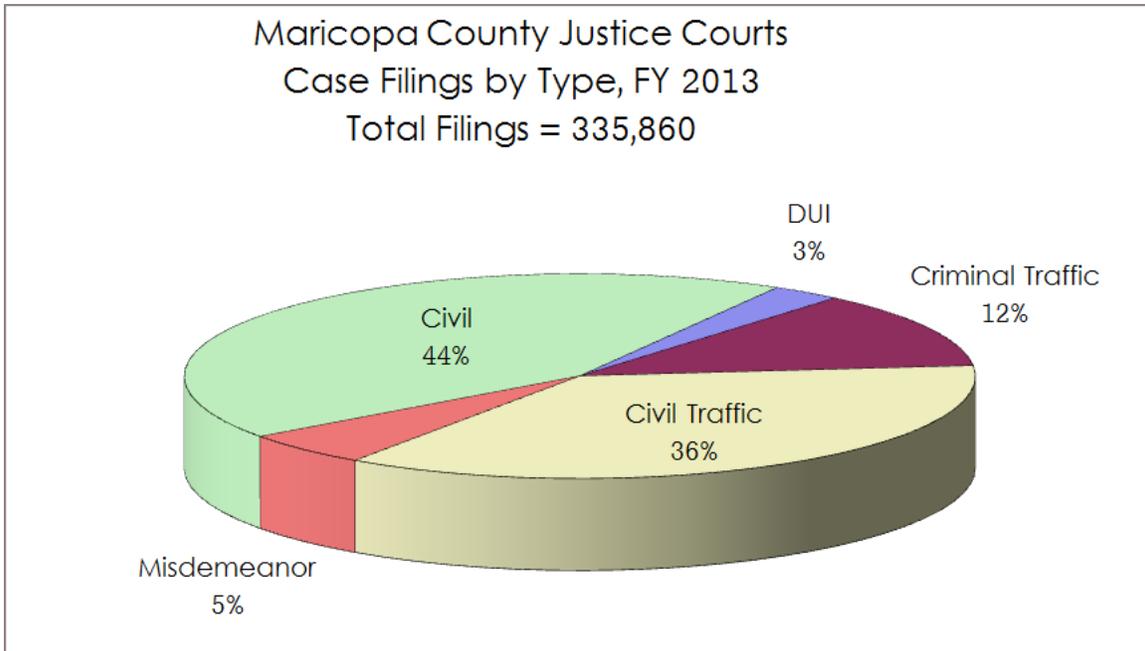
Justice Court FY 2012 – FY 2013
Total Cases Terminated

	FY 2012 <u>Totals</u>	FY 2013 <u>Totals</u>	FY12 – FY13 <u>% Change</u>
DUI	8,787	8,836	0.6%
Serious Traffic	1,328	1,290	-2.9%
Other Criminal Traffic (with FTA)	42,013	41,906	-0.3%
TOTAL CRIMINAL TRAFFIC	52,128	52,032	-0.2%
TOTAL CIVIL TRAFFIC	120,560	119,550	-0.8%
Misdemeanor	16,863	16,794	-0.4%
Misdemeanor FTA	1,088	873	-19.8%
TOTAL MISDEMEANOR	17,951	17,667	-1.6%
Small Claims	12,988	10,267	-21.0%
Eviction Actions (Forcible Detainers)	64,834	63,991	-1.3%
Other Civil/Non-Criminal Parking	80,309	71,287	-11.2%
Orders of Protection Issued	3,930	3,753	-4.5%
Orders of Protection Denied	82	80	-2.4%
Injunctions Against Harassment Issued	2,945	2,582	-12.3%
Injunctions Against Harassment Denied	61	55	-9.8%
TOTAL CIVIL	165,149	152,015	-8.0%
TOTAL CASE TERMINATIONS	355,788	341,264	-4.1%

OTHER PROCEEDINGS

	FY 2012 <u>Totals</u>	FY 2013 <u>Totals</u>	FY12 – FY13 <u>% Change</u>
Small Claims Hearings/Defaults	2,303	2,061	-10.5%
Civil Traffic Hearings	32,766	30,790	-6.0%
Order of Protection/IAH Hearings	1,135	1,000	-11.9%
Search Warrants Issued	915	919	0.4%

Justice Court Charts



DEPARTMENT REPORTS AND STATISTICS



CIVIL DEPARTMENT

The Civil Department handles disputes between private citizens including personal and financial injuries; contract, real estate and commercial controversies; professional malpractice claims; actions to establish eminent domain; landlord-tenant actions; applications to transfer structured settlement payment rights; applications for excess proceeds resulting from trustee sales; injunctions against harassment; and name changes. Civil matters do not involve criminal incarceration, fines, or penalties.

Judicial officers use a variety of best practices to actively manage caseloads including periodic status conferences, referrals to compulsory arbitration and settlement conferences. When a trial is requested, the parties

are given the option of a jury or bench trial.

Complex Civil Litigation Program

The Complex Civil Litigation program provides intensive case management when complicated legal issues, extensive discovery, and numerous motions and expert witnesses are involved. At the end of FY13, the CCL program had 38 active cases.



Civil Settlement Conference Program

The highly successful settlement conference program resolves complex matters. In FY13, 27 cases were referred and 21 cases were partially or fully resolved.

Civil Trials

FY12	FY13
270	244

Age of Civil Cases Terminated vs. Standards

<u>Cases terminated:</u>	<u>FY 2012</u>	<u>FY 2013</u>	<u>AZ Supreme Court Standards</u>	<u>American Bar Association Standards</u>
within 9 months	73%	74%	90%	NA
within 12 months	84%	83%	NA	90%
within 18 months	93%	92%	95%	98%
within 24 months	96%	96%	99%	100%

Arbitration Program

Arbitration is designed to lower court costs for litigants and to utilize judicial resources more effectively. Arbitration is mandatory for disputes valued up to \$50,000. An arbitrator is appointed to assist in resolving the dispute, and in the absence of agreement, renders a decision. In the event an arbitration award is appealed, the case is returned to the judge.

In FY13, a total of 12,174 cases were subject to arbitration. A total of 319 appeals resulted in 11 bench and 33 jury trials.

Civil Statistics

Filings (F), Terminations (T) and Clearance Rate (CR)

	FY 2012 <u>Totals</u>			FY 2013 <u>Totals</u>		
	F	T	CR	F	T	CR
New Filings						
Tort Motor Vehicle	5,336	4,595	86%	4,986	4,918	99%
Tort Non-Motor Vehicle	2,124	2,010	95%	1,885	1,976	105%
Medical Malpractice	342	320	94%	294	302	103%
Contract	16,464	20,445	124%	13,059	15,182	116%
Tax	7	16	229%	2	4	200%
Eminent Domain	113	93	82%	62	112	181%
Lower Court Appeals	765	841	110%	734	694	95%
Unclassified Civil	25,346	27,753	109%	23,892	23,086	97%
SUBTOTALS	50,497	56,073	111%	44,914	46,274	103%
Subsequent Filings						
Garnishment	18,553	n/a	n/a	17,106	n/a	n/a
Judgment Debtor Exams	2,295	n/a	n/a	2,029	n/a	n/a
Supplemental Proceedings	927	n/a	n/a	694	n/a	n/a
SUBTOTALS	21,775	n/a	n/a	19,829	n/a	n/a
TOTALS	72,272	56,073	78%	64,743	46,274	71%

FY 2012-FY 2013 <u>% Change</u>		
F	T	CR
-7%	7%	15%
-11%	-2%	11%
-14%	-6%	10%
-201%	-26%	-7%
-71%	-75%	-13%
-45%	20%	121%
-4%	-18%	-14%
-6%	-17%	-11%
-13%	-18%	-7%
-8%	n/a	n/a
-12%	n/a	n/a
-25%	n/a	n/a
-10%	n/a	n/a
-10%	-18%	0%

TAX DEPARTMENT

The Tax Court serves as Arizona's State Tax Court and hears matters from most counties.

The Tax Court has original and exclusive jurisdiction over disputes throughout Arizona that involve the imposition, assessment, or collection of a tax except property taxes; thus, it serves as "Arizona's State Tax Court." The court adjudicates cases involving state taxes, municipal sales taxes, and property taxes, as well as appeals from the Property Oversight Commission. Tax Court also hears small claims involving controversies concerning the valuation or classification of property valued at under one million dollars. Property tax cases may be filed either in the Tax Court or in any Arizona Superior Court as a civil case. There was one jury trial and two bench trials in FY13.

Arizona Tax Court Summary of Filings by County, FY 2013

Apache	1	Greenlee	0	Pima	169
Cochise	10	La Paz	13	Pinal	28
Coconino	19	Maricopa	963	Santa Cruz	4
Gila	7	Mohave	70	Yavapai	31
Graham	0	Navajo	12	Yuma	2
				Other/Unknown	15

Tax Court Statistics

Filings (F), Terminations (T) and Clearance Rate (CR)

	FY 2012 Totals			FY 2013 Totals			FY 2012-FY 2013 % Change		
	F	T	CR	F	T	CR	F	T	CR
Cases of Record									
Property	765	1,065	139%	530	1,024	193%	-31%	-4%	39%
Other	213	221	104%	186	197	106%	-13%	-11%	2%
Small Claims									
Property	852	958	112%	624	664	106%	-27%	-31%	-5%
Other	2	0	n/a	3	5	167%	-50%	n/a	n/a
TOTALS	1,832	2,244	122%	1,344	1,890	141%	-27%	-16%	16%

Superior Court FY 2013

Thursday

The question: Which day of the week had the most hearings scheduled in FY13?

128,885,615

The question: How many court website inquires were conducted in FY13?

11

The question: What was the average number of books checked out per day from the Law Library in FY13? A total of 7,342 books were checked out during the fiscal year.

June 27, 2013, 64

The question: Which day in FY13 had the most ex-parte Orders of Protection requests? How many?

Shoplifting <= \$1,000

The question: In FY13, what was the most frequently charged juvenile offense?



(80) FRAUDULENT SCHEMES/ARTIFICES

The question: What criminal case had the largest number of codefendants in a single case in FY13?

2,600

The question: Approximately, how many users had remote access from home or their office to the Law Library's web resources in FY13?

170

The question: What was the most number of plaintiffs in a single civil case in FY13?

PROBATE AND MENTAL HEALTH DEPARTMENT



Probate and Mental Health Department has jurisdiction over trusts, estates, and protective proceedings.

The Arizona Supreme Court issued new Probate Rules that were implemented in FY13.

Probate Cases: Guardianships and conservatorships are created to protect a person's well being and financial assets when the person is found to be incapacitated. The department oversees the informal and formal administration of decedent's estates.

Civil Commitments: Involuntary mental health treatment orders are established for those found to be a danger to themselves or others, or persistently or acutely disabled or gravely disabled. Petitions for court-ordered treatment are heard at Desert Vista Behavioral Center and the Arizona State Hospital.

Criminal Cases: Restoration to competency orders are issued for those found incompetent to understand court proceedings or assist in their own defense. Probation violation hearings are conducted for seriously

mentally ill defendants.

Implementation of Arizona Probate Rules

The new rules mandate use of statewide accounting forms and require conservators to file a budget and sustainability assessment. The rules also establish training requirements for non-licensed fiduciaries. Forms and online training for non-licensed fiduciaries are found at: <http://www.azcourts.gov/probate/Probate.aspx>

Case Management Plan

The Probate and Mental Health Department Case Management Protocol provides for fair and timely resolution of probate matters. Generally, if a contested matter cannot be completed in a single hearing of three hours or less, the matter will be transferred from a commissioner to a judge for the hearing. A judge may also hear contested matters of three hours or less at the discretion of the Presiding Judge. The Protocol requires the parties to participate in good faith in an alternative dispute resolution (ADR) process prior to the contested hearing.

Probate Protection and Volunteer Programs

Community Outreach

The Guardian Review Program recruits volunteers to meet with wards and conduct well-being checks. The volunteers are skilled, trained observers, who act as the “eyes and ears” of the court. More information is available on the court webpage, or on Facebook, “Guardian Review Program Volunteers.”

Probate Report Line

The report line provides citizens with a way to report abuse and exploitation of adult wards, who are under the care of a court appointed guardian or conservator. Citizens can report concerns directly to the Probate Investigations Office. This allows all reports to be reviewed and serves to safeguard vulnerable adults against abuse and/or exploitation.

The Compliance Calendar ensures that newly appointed guardians, conservators, personal representatives, and their attorneys are following the court’s orders.

Citizens can call: 602-506-6730, or email:

ProbateInv@superior.court.maricopa.gov

Probate Statistics

Filings (F), Terminations (T) and Clearance Rate (CR)

	FY 2012 <u>Totals</u>			FY 2013 <u>Totals</u>		
	F	T	CR	F	T	CR
Estate & Trust Administrations	3,543	4,522	128%	3,748	5,152	137%
Guardianships and Conservatorships	2,078	1,787	86%	2,032	3,133	154%
Adult Adoptions	32	29	91%	31	34	110%
TOTALS	5,653	6,338	112%	5,811	8,319	143%

FY 2012-FY 2013 <u>% Change</u>		
F	T	CR
6%	14%	7%
-2%	75%	79%
-3%	17%	21%
3%	31%	28%

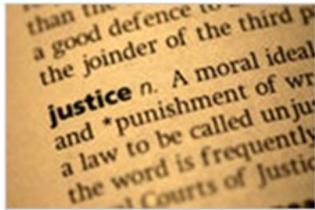
Mental Health Statistics

Filings (F), Terminations (T) and Clearance Rate (CR)

	F	T	CR	F	T	CR
Mental Health	3,904	3,880	99%	4,344	2,890	67%
Rule 11	2,186	n/a	n/a	2,072	n/a	n/a

F	T	CR
11%	-26%	-32%
-5%	n/a	n/a

CRIMINAL DEPARTMENT



This fiscal year saw the creation of a pilot program to allow law enforcement officers to request search warrants electronically. Officers seek and Commissioners rule on DUI blood draw warrants through iCISng, the new case management system.

Criminal Department has jurisdiction over the adjudication of felony criminal matters that occur within Maricopa County. The department's mission is to provide efficient access to the court, adherence to the law, and an independent and fair resolution of criminal cases in a manner that ensures both public protection and recognition of individual rights. Judicial officers work diligently to manage pre-adjudication and post-sentencing matters.

Rule 8.2 of the Arizona Rules of Criminal Procedure generally requires the trial for an in-custody defendant to begin within 150 days after arraignment; out-of-custody defendants' within 180 days after arraignment; complex cases within 270 days; and capital cases within 24 months after the state elects to seek the death penalty.

Initial Appearance (IA) Court

The IA Court operates "24/7" and is located at the Fourth Avenue Jail. Judicial officers determine release conditions or detainment orders for defendants and arrestees appearing before them. Approximately 64,000 defendants were seen in IA Court during FY13.

Charge Category	Total
MARIJUANA VIOLATION	9,136
DRUG PARAPHERNALIA VIOLATION	8,848
DUI	7,385
ASSAULT	7,119
DANGEROUS DRUG VIOLATION	6,849
THEFT/SHOPLIFTING	5,880
BURGLARY	5,429
NARCOTIC DRUG VIOLATION	4,936
SEX RELATED VIOLATION	4,405
WEAPON VIOLATION	3,544

Top ten most charged criminal offenses in FY13.

Search Warrant Center

Officers requesting search warrants at any time on any day can utilize the Search Warrant Center. Approximately 11,578 Search Warrant Requests and 7,912 Search Warrant Returns were received this fiscal year, a 10% and 12% increase from last year.

Regional Court Centers (RCC)

RCC consolidates felony preliminary hearings and arraignments to reduce the time to disposition and increase efficiencies. RCC helps reduce the number of days in pretrial incarceration, the sheriff's transportation costs, and travel and court time for attorneys. In FY13, judicial officers handled 17,796 cases.

Early Disposition Court (EDC)

EDC was initiated after the passage of Proposition 200, requiring treatment rather than jail as a possible sanc-

tion for minor drug possession charges. More than 9,400 cases were heard at EDC in FY13. Judicial officers resolve simple drug possession cases in approximately 20 days.

Trial Management

The Master Calendar is designed to maintain trial time standards set by Rule 8 of the Arizona Rules Criminal Procedure and maximize judicial resources. Firm trial dates are set and cases are actively managed from Initial Pretrial Conferences (IPTC) to termination by judicial officers.

Post Sentencing Case Management

The Probation Adjudication Center was established for defendants who are accused of violating probation. In FY13, 15,000 probation arraignments were held. The Probation Center disposed of 5,510 cases.

Settlement Conferences are held to facilitate timely and efficient resolution. In FY13, more than 8,000 Settlement Conferences were held.

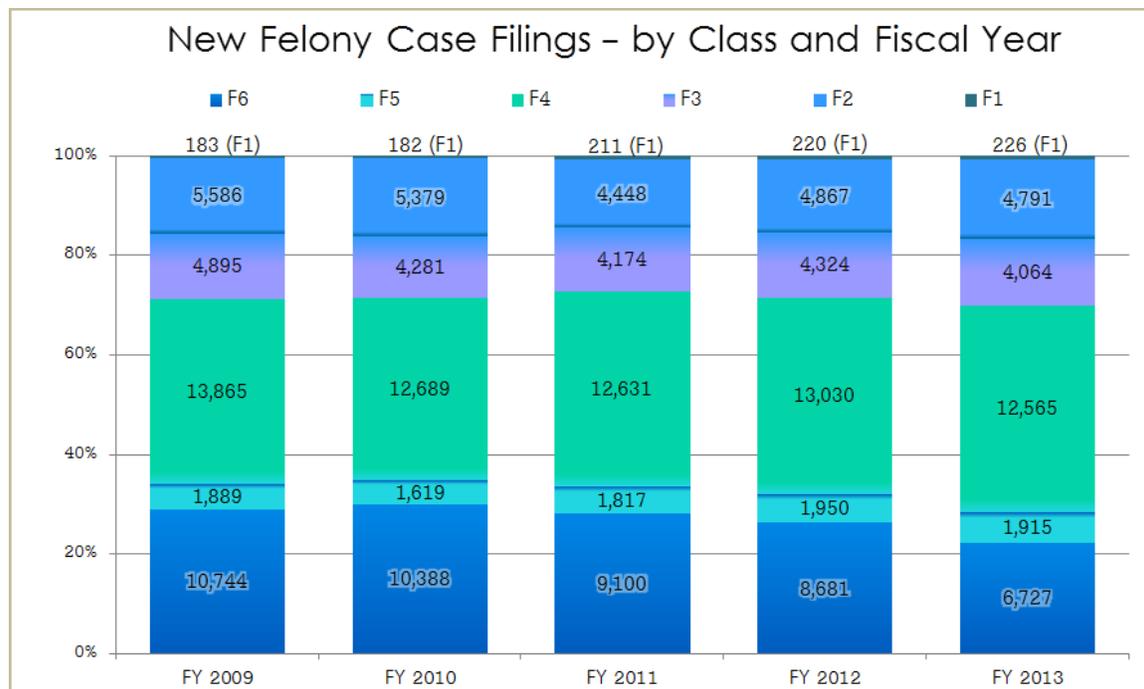
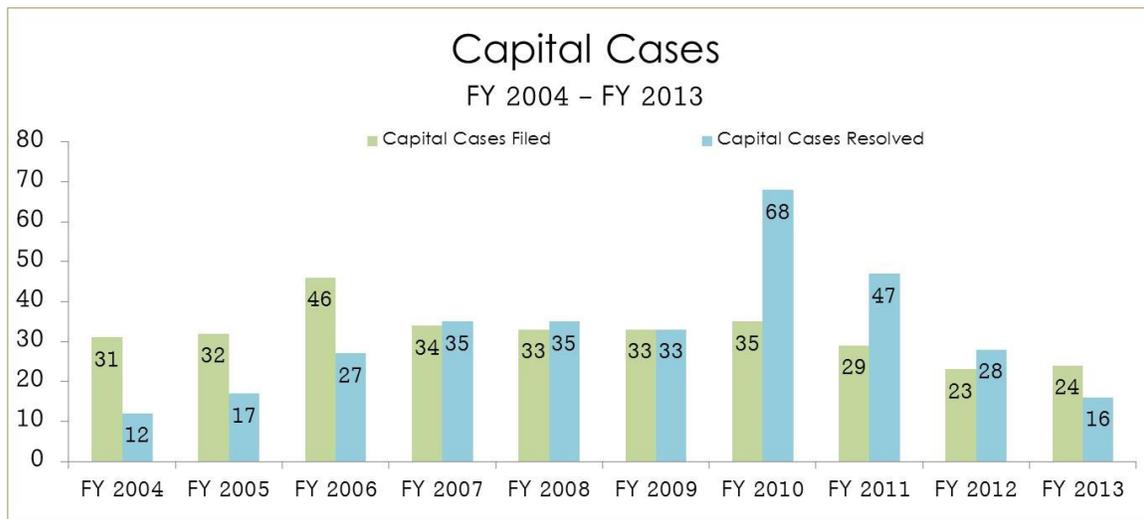
Case Aging Days for Terminated Criminal Cases

	FY 2012 <u>Totals</u>	FY 2013 <u>Totals</u>	<i>FY12—FY13 <u>% Change</u></i>
(median) 50 th Percentile	73	76	4%
90 th Percentile	284	309	9%
98 th Percentile	632	608	-4%
99 th Percentile	962	846	-12%

Capital Case Management

Judges who specialize in presiding over capital matters meet weekly to manage scheduling conflicts among judicial officers and attorneys.

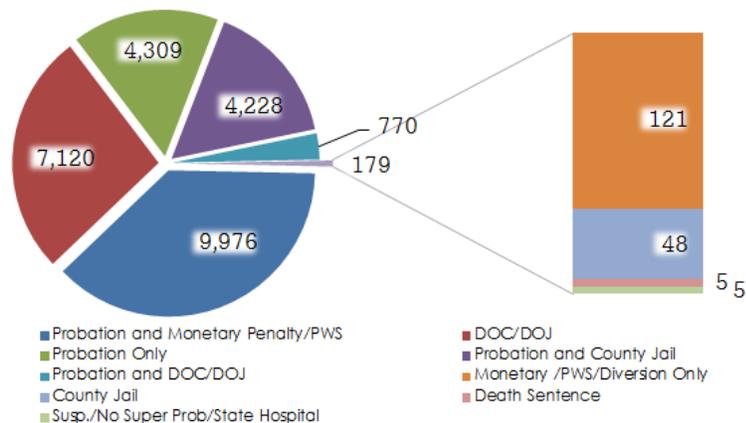
B eginning FY 2013	New Filings/ Remands	Terminations	E nding FY 2013
61	24	16	69



Criminal Statistics FY 2012 – FY 2013

	FY 2012 <u>Totals</u>	FY 2013 <u>Totals</u>	<i>FY12 – FY13 % Change</i>
<u>New Cases</u>			
New Case Filings	33,072	30,288	-8%
<u>Post-Sentencing Filings</u>			
Post-Conviction Relief Petitions	1,399	1,375	-2%
Probation Violation Petitions	<u>11,307</u>	<u>15,144</u>	34%
Subtotal Post Filings	12,706	16,519	30%
TOTAL FILINGS	45,778	46,807	2%
<u>Terminated Cases</u>			
Termination Total	33,997	32,014	-6%
Clearance Rate	103%	106%	3%
Active Pending Caseload	11,412	11,523	1%
Total Trials Completed	564	545	-3%
Trial Rate	1.7%	1.8%	6%
Defendants Sentenced	27,087	26,582	-2%
Dismissed	6,848	5,341	-22%
Acquitted	66	66	0%
Pleas	25,867	25,489	-1%
Settlement Conferences	7,850*	8,162	4%
Bond Forfeiture Matters	1,790	1,766	-1%
Amount of Bonds Forfeited	\$1,692,262	\$1,666,283	-2%
*Revised total			

Sentencing Outcomes | FY 2013



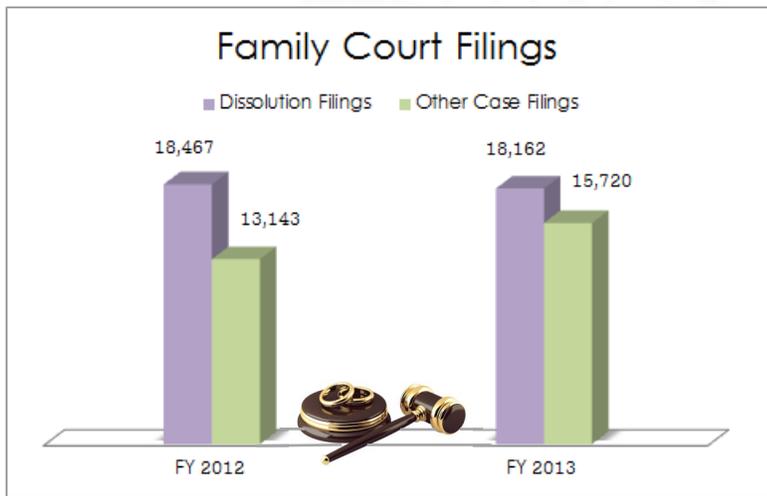
FAMILY DEPARTMENT

Family Court conducts How-To Workshops for Child Support Modifications, Stop/Change Orders of Assignments, and Paternity Establishments

Family Court has jurisdiction over dissolution, child custody, child support, parenting time, paternity, maternity, and other domestic relations matters. The judicial officers assigned to Family Court adhere to the Rules of Family Law Procedure and Title 25 of the Arizona Revised Statutes. The judicial officers schedule hearings and trials as required to adjudicate all pending matters. In FY13, the Family Court bench scheduled more than 2,106 Temporary Orders hearings, almost 9,000 Resolution Management Conferences, and conducted more than 2,100 trials. Approximately 6.5% of the cases are contested and require a trial to conclude the matter.

Decree on Demand

The Decree on Demand (DOD) program provides an expedited dissolution process in uncontested matters. Petitioners call the court or schedule a default hearing online. Litigants meet with court staff prior to their hearing for final review of documents and calculation of child support. Consent Decrees and Stipulated Judgments are also expedited through DOD. During FY13, 9,086 default decrees and 4,039 consent stipulations were signed.



Family Court Conference Center

The Specialty Courts assist litigants seeking to establish, modify or enforce support, enforce parenting time, or change an Order of Assignment. Post decree and post judgment petitions are resolved at the earliest possible date with minimal court hearings.

Family Court Conciliation Services

Conciliation Services provides conciliation counseling, child interviews and mediation for families involved in a dissolution or child custody proceedings. Conciliation Services also manages the Parent Information Program (PIP), the Parent Conflict Resolution Class (PCR) and the Access and Visitation program that offers financial assistance for supervised parenting time to qualified parents.

Early Resolution Program

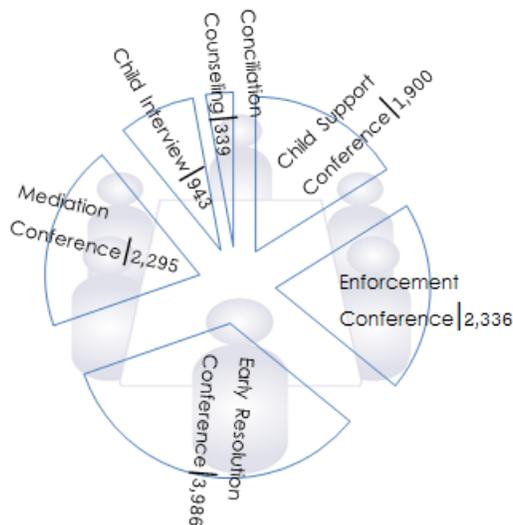
The award winning Uniform Case Management plan was implemented in 2005 and included the development of an Early Resolution Conference (ERC) program. Family Law Case Managers meet with unrepresented litigants to facilitate agreements on division of property, debt, parenting time, child support, custody, and spousal maintenance. If agreements are not reached, the Family Law Case Manager schedules a trial before a judge.

Family Court improved case aging by 8% in FY13.

Median Days	
<u>FY 2012</u>	<u>FY 2013</u>
122	112

79% of litigants are self represented at the time of initial filing.

FY 2013 Family Court Services



FY 2013 Family Court Statistics

Filings (F), Terminations (T) and Clearance Rates (CR)

	FY 2012			FY 2013			<i>FY12-FY13</i>		
	<u>Totals</u>			<u>Totals</u>			<u>% Change</u>		
	F	T	CR	F	T	CR	F	T	CR
Dissolution	18,467	19,062	103%	18,162	18,767	103%	-2%	-2%	0%
Other Case	13,143	12,760	97%	15,720	14,978	95%	20%	17%	-2%
Total Pre Decree	31,610	31,822	101%	33,882	33,745	100%	7%	6%	-1%
Subsequent	18,278	27,702	152%	21,820	31,801	146%	19%	15%	-4%
TOTAL FILINGS	49,888	59,524	119%	55,702	65,546	118%	12%	10%	-1%

Active Pending Caseload

	FY 2012	FY 2013	<i>FY12-FY13</i>
	<u>Totals</u>	<u>Totals</u>	<u>% Change</u>
Active Pending Caseload	11,936	12,097	1%

Domestic Violence Statistics

	FY 2012	FY 2013	<i>FY12-FY13</i>
	<u>Totals</u>	<u>Totals</u>	<u>% Change</u>
Domestic Violence: Orders of Protection			
Total Filings	8,330	8,298	-4%
Orders Issued	6,988	6,591	-6%
Orders Denied	1,659	1,707	3%
Emergency Orders Issued	69	77	12%
Domestic Violence: Requests for Hearings to Revoke/Modify Orders of Protection			
Requests	2,282	2,268	-1%
Hearings Commenced	1,673	1,601	-4%

ALTERNATIVE DISPUTE RESOLUTION

Alternative Dispute Resolution (ADR) provides litigants with an opportunity to participate in a settlement conference prior to trial in Civil, Family and Probate matters. ADR also provides expedited short trials. Cases are referred to ADR by a judicial officer. Judges Pro Tempore and commissioners conduct settlement conferences and short trials.

Cases Received and Conferences Set in FY 2013

	<u>Family</u>	<u>Civil</u>	<u>Short Trial</u>	<u>Probate</u>	<u>Total</u>
Cases Received	1,541	1,576	11	34	3,162
Conferences Set	1,350	998	6	24	2,378

Settlement Statistics

	<u>FY 2012*</u>	<u>FY 2013</u>	<u>FY12 – FY13 % Change</u>
Full Settlement	1,124	1,290	15%
<i>Percent of Total Conferences Set</i>	52%	54%	4%
Partial Settlement	215	235	9%
<i>Percent of Total Conferences Set</i>	10%	10%	0%
Pro Bono Hours	4,223	4,409	4%



Judges Pro Tem volunteered a total of 4,409 hours in the ADR Program.

JUVENILE DEPARTMENT

Juvenile Court offers student internships. Contact Juvenile Court Administration for more information.

The Juvenile Offense Information Intake Unit processed 15,183 referrals and 5,361 citations, ensuring safe communities and streamlined justice.

Juvenile Court has exclusive original jurisdiction over Maricopa County youth, 17 years of age and under, who violate state or municipal law and any child who is abused, neglected or dependent. Matters heard in Juvenile Court include delinquency cases in which a youth is charged with a crime or a status offense; dependency cases in which a child has been abused or neglected by a parent or other person with care, custody or control of the juvenile; guardianship cases to determine legal guardianship of a child; and adoption.

Community Services Unit

The CSU provides services and alternatives to detention, if appropriate, to children and families through collaboration between the court, agencies and community providers. In FY13, the CSU assisted 6,387 customers.

Juvenile Legal Assistance Program

The Juvenile Legal Assistance Program (JLAP), a partnership between Juvenile Court and ASU's Sandra Day O'Connor College of Law and the Volunteer Lawyer's Program, is staffed by ASU law students who work under the supervision of lawyers to offer free

legal consultation to unrepresented litigants in Juvenile Court matters. In FY13, JLAP assisted 221 unrepresented litigants.

Restoration Education

Educators spend one-on-one time with juveniles that are found to be incompetent but restorable. During FY13, competency rate rose to 88%.



Court Appointed Special Advocates (CASA)

CASA of Maricopa County provides specialized volunteer services to abused and neglected children. The court-appointed volunteers ensure the needs of dependent children are met by helping navigate through the legal and social service systems. CASA volunteers work with each child until he/she is placed in a safe, permanent home. During FY13, 512 CASA volunteers advocated for the rights and safety of 546 children.

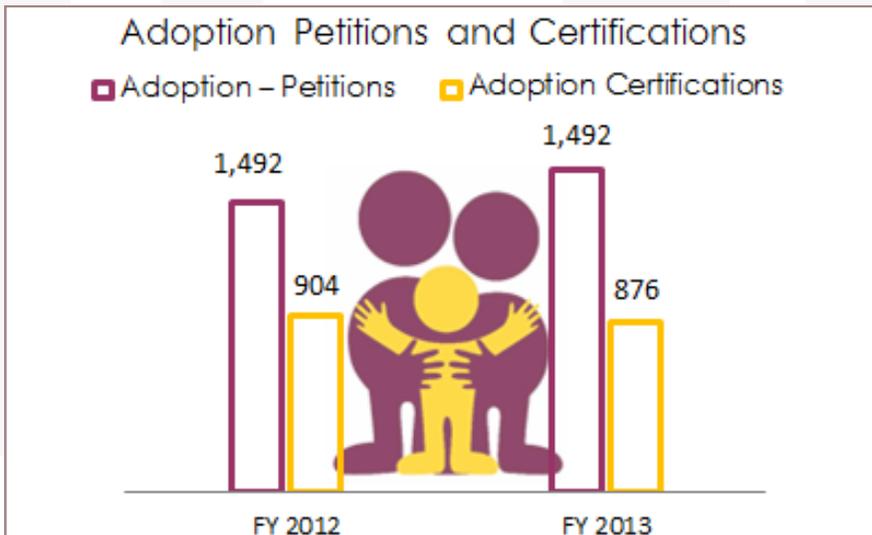
CASA of Maricopa County's recruitment campaign, "Advocate, Don't Wait" succeeded in recruiting, training and assigning cases to 152 new CASA volunteers.

National Adoption Day

In November 2012, Juvenile Court hosted the country's largest National Adoption Day, in which 336 children were adopted. National Adoption Day in Maricopa County is organized by court staff and community volunteers.

Maricopa County has hosted the country's largest Adoption Day for five consecutive years.

Juvenile Court operates numerous problem solving courts. In FY13, the Crossover Youth Practice Model Court was initiated to address the challenges of youth involved in both the dependency and delinquency justice systems





As of June 30, 2013 a total of 31 parents and 28 children were receiving Child-Parent Psychotherapy and Family Time Coaching. More families plan to receive services.

Cradle to Crayons (C2C)

The Cradle to Crayons (C2C) Child Welfare Program focuses on evidence-based practices to manage and resolve dependency matters. C2C provides for intensive case management and targeted services.

The mission of the Maricopa County Cradle to Crayons Child Welfare Center (C2C) is the removal of barriers for the purpose of integrated service delivery and expedited permanency for infants, young children and their families.

- ◆ Young children entering the child welfare system most often face two key risk factors: (1) prenatal exposure to alcohol, tobacco and illicit drugs, and (2) early trauma due to abuse, neglect or disruption from their biological families.
- ◆ C2C addresses child maltreatment, substance abuse, domestic violence and parental mental illness. C2C implemented a comprehensive ap-

proach that enables courts to address the complex needs of abused and neglected infants and toddlers.

Key elements of C2C are designed to meet the needs of infants and toddlers and their birth parents, foster or kinship families, and other caregivers.

C2C Key Elements:

- ◆ Judicial leadership
- ◆ Expedited court oversight and direction
- ◆ Community coordinators for Judicial divisions
- ◆ Community services resource coordination
- ◆ Dependency treatment court
- ◆ Family time visit coaching
- ◆ Child/Parent psychotherapy
- ◆ Trauma therapy
- ◆ Early childhood education collaborative



During FY13, dependency filings increased 5% over FY12.

C2C Key Elements

Judicial Leadership

Specially trained Judges handle only dependency matters, provide expedited court oversight, and are dedicated to this program.

Community Coordinators

Coordinators provide ongoing communication, coordination and advocacy between stakeholders.

Family Time Visit Coaching

Coaching strives to improve the quality of the parent-child relationship, teach parents hands-on skills and increase the likelihood of successful reunification. The coaching focuses on family strengths and needs of the children who live in foster care. It trains parents to effectively manage any problematic emotional and behavioral issues that may result from the child being removed from the home because of maltreatment.

Child/Parent Psychotherapy

Psychotherapy assists the parents to develop an appropriate and safe child-focused relationship.

Dependency Treatment Court

This court provides accountability, oversight, and intervention with substance abusing parents and/or guardians. The first hearing was in January 2013. Between January and July 2013, 134 parents voluntarily enrolled in the program.

Trauma therapy

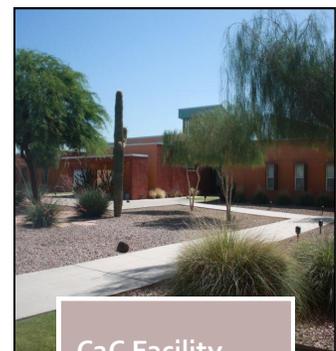
The ability to address the issue of trauma is a key factor to sustaining recovery. Participants are offered assistance with symptom appraisal, management, resolution, and developing new coping skills.

Early childhood education collaborative

The Early Education Collaborative is a federally funded grant program to build comprehensive, high quality early care and education services for children ages 0 to 5 who are at-risk of entering foster care.

In FY13, 330 individuals were referred to Dependency Treatment Court.

In FY13, an average of 56 cases were referred for the Community Coordinator Program



C2C Facility

Juvenile Statistics

Counts of Petitions and Juveniles

New Filings (F), Terminations (T) and Clearance Rate (CR)

	FY 2012			FY 2013			FY12-FY13		
	<u>Totals</u>			<u>Totals</u>			<u>% Change</u>		
	F	T	CR	F	T	CR	F	T	CR
Delinquency and Citations	6,853	6,614	97%	5,997	6,187	105%	-12%	-6%	8%
Delinquency – VOP	1,998	1,837	92%	1,634	1,679	103%	-18%	-9%	12%
Dependency – Petitions	3,326	2,386	72%	3,496	3,118	89%	5%	31%	24%
Dependency – Juveniles	5,721	3,266	57%	5,879	4,661	79%	3%	43%	39%
Guardianship – Petitions	2,154	2,717	126%	1,932	2,279	118%	-10%	-16%	-6%
Guardianship – Juveniles	2,504	3,850	154%	2,695	3,511	130%	8%	-9%	-16%
Adoption – Petitions	1,492	1,499	100%	1,660	1,490	90%	11%	-1%	-10%
Adoption – Juveniles	2,077	2,053	99%	2,315	2,028	88%	11%	-1%	-11%
Adoption Certifications	904	1,091	121%	876	1,089	124%	-3%	0%	2%
Severance – Petitions	691	606	88%	1,031	1,172	57%	49%	93%	-35%
Severance – Juveniles	903	794	88%	1,042	1,240	119%	15%	56%	35%
Severance – Motions*	1,120	2,293	205%	1,278	2,577	202%	14%	12%	-1%
Emancipation – Petitions/ Juveniles	17	28	165%	24	22	92%	41%	-21%	-44%
Relinquishments – Petitions/ Juveniles	10	21	210%	5	12	240%	-50%	-43%	14%
Relinquishments – Juveniles	11	23	209%	5	12	240%	-55%	-48%	15%
ICWA Relinquishments – Petitions	3	5	167%	10	7	70%	233%	40%	-58%
ICWA Relinquishments – Juveniles	3	5	167%	10	7	70%	233%	40%	-58%
Injunctions Against Harassment	46	52	113%	50	61	122%	9%	17%	8%
TOTAL FILINGS – PETITIONS	18,614	19,149	103%	17,993	19,693	105%	2%	3%	1%
TOTAL FILINGS – JUVENILES	22,157	21,906	99%	21,805	23,074	106%	-2%	5%	7%

*New data for FY 2012

Providing Access to Justice



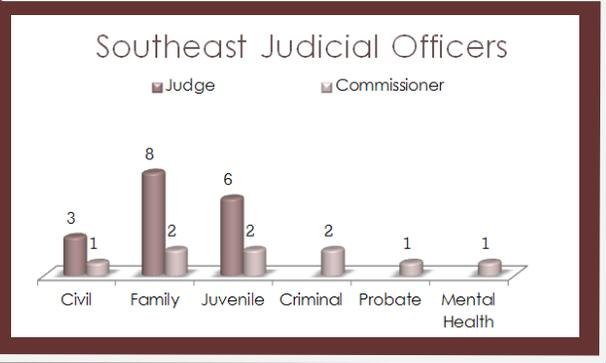
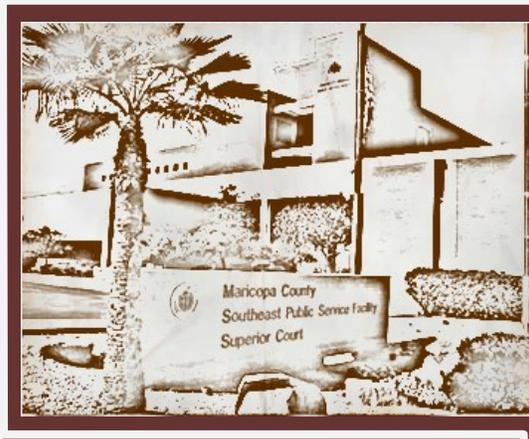
REGIONAL COURTS

The Regional Courts are designed to bring the court to the people and reduce the time and travel required to attend court or obtain services in downtown Phoenix.

Southeast

Located in Mesa, Arizona, operates both adult and juvenile courts and served 551,000 visitors in FY13. Services include Self Service Center, a Protective Order Center, Law Library, Child Support Modification and Paternity workshops, High

Conflict Resolution classes and, Family Court Decree on Demand. Adult Probation also provides services in this facility.



Southeast Statistics

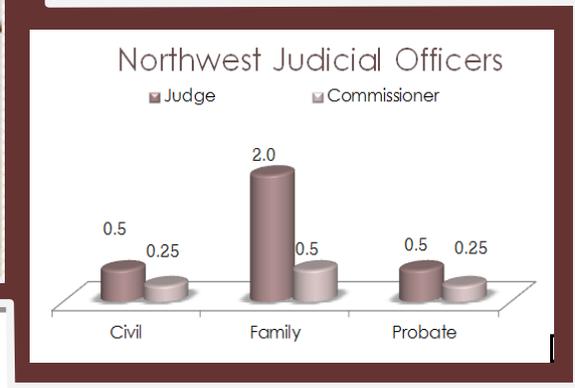
FY 2012 – FY 2013

New Case Filings

	<u>FY 2012</u>	<u>FY 2013</u>	<i>FY12 – FY13 % Change</i>
Family Court	9,585	8,873	-7%
Civil Court	9,637	6,606	-31%
Probate Filings	1,275	1,142	-10%
Juvenile Filings	7,993	7,840	-2%
TOTALS	28,490	24,461	-14%

Northwest

Northwest Regional Court Center, located in Surprise, Arizona, is home to Superior Court and Justice Courts. It served over 172,000 visitors in FY 2013. Services include Self Service Center, Child Support Modification workshops, and a Protective Order Center. Adult Probation also utilizes the facility to provide services.



Northwest Statistics

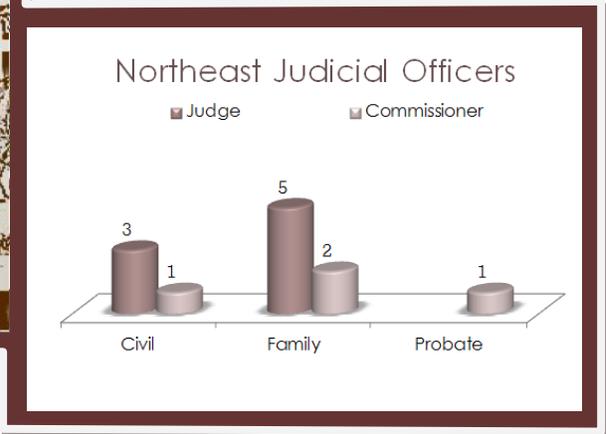
FY 2012 – FY 2013

New Case Filings

	<u>FY 2012</u>	<u>FY 2013</u>	<i>FY12 – FY13 % Change</i>
Family Court	3,063	2,944	-4%
Civil Court	650	1,050	62%
Probate Court	814	773	-5%
TOTALS	4,527	4,767	5%

Northeast

The Northeast Regional Court Center is a modern courthouse that hosts both Superior Court and Justice Courts. It serves over 313,000 visitors a year. Services include Child Support Modification workshops and High Conflict Resolution classes, Self Service Center, Family Court Decree on Demand, and a Protective Order Center. In addition, Adult Probation Officers utilize the facility to provide services.



Northeast Statistics

FY 2012 – FY 2013

New Case Filings

	<u>FY 2012</u>	<u>FY 2013</u>	<i>FY12– FY13 % Change</i>
Family Court	5,945	6,109	3%
Civil Court	5,607	5,185	-8%
Probate Court	1,227	1,358	11%
TOTALS	12,779	12,652	-1%

LAW LIBRARY

The Law Library is a public court law library open to all. Every citizen has a fundamental right to judicial access, and open, reliable access to legal information and knowledge is an essential element of that right. The library is an integral part of judicial access and a vital part of the community it serves.

Networked Resources

The Library provides access to electronic resources and offers innovative research resources and technologies, including:

- Westlaw Patron Access
- Internet Access

Reference and Information Services

Staff respond to telephone, email, and Internet requests from judicial officers, attorneys, court administration,

government agencies, inmates, and other public users. Approximately 92% of all requests are received from public users.

Document Delivery Services

The Library services offer a variety of formats such as: traditional book use, circulation and self-service photocopying, mail, fax, e-mail, PC printing and downloading, and web based services. During FY13, the Library received 6,707 requests for material, an average of 26 requests a day.

Interlibrary Loan Services

The Library provides an interlibrary loan service. This includes borrowing items on behalf of patrons, as well as lending items to other institutions. During FY13, the Library processed 1,133 requests to other libraries.

The Court Informer is the Library's current awareness publication and it published six times each year. The Library Blog provides current legal information.



The Library Blog was launched in 2012. It serves to provide current legal new and relevant information to the State of Arizona and Maricopa County. With 60 followers, the blog has been viewed approximately 20,000 times since its creation.

The Library has collections in two locations: the main library is located in downtown Phoenix in the East Court Building and the branch library is located at the Southeast Regional Court.

Please visit the Law Library's website at:

<http://www.superiorcourt.maricopa.gov/lawlibrary>



The Self-Service and Protective Order Centers are located at the following court locations:

- Downtown Superior Court Complex
- Northeast Regional Court Center
- Southeast Regional Court Center
- Northwest Regional Court Center

Protective Order Center

The Protective Order Center provides a user-friendly, online prompt system for plaintiffs requesting protective orders including Orders of Protection, Injunctions against Harassment and Injunctions against Workplace Harassment. All other documents related to dismissal or hearing on a protective order are also available, as well as Domestic Violence brochures and safety planning.

Domestic Violence Advocates are located within the Center.

Self-Service Center

The Self-Service Center offers court forms, instructions and information to those who are representing themselves in Civil, Probate, Juvenile, Family, or Justice Court matters. The Self-Service Center provides over 1,600 documents in English and Spanish. The Center served more than 180,000 citizens in FY13.

Along with hardcopy and online forms, the Self-Service Center also offers ezCourtForms, an automated software program which allows litigants to complete Family Court forms through an interactive interview process. Each Self-Service Center location offers public computers for litigants to use ezCourtForms to complete Family Court forms. In FY13, 6,629 customers printed 57,751 pages of court forms from the Self-Service Center.

Self-Service Center Forms Distributed in FY 2013

Family	29,359
Probate	3,383
Juvenile	3,584
Justice Court	3,075
Civil	1,711
Service Packets	5,766
Others	13,853
Total Forms Distributed	59,889



COURT INTERPRETATION AND TRANSLATION SERVICES



Court Interpretation and Translation Services (CITS) provides language assistance to Limited English Proficient (LEP) court users in all court matters. In addition to usual courtroom duties, CITS provides interpretation for interviews, psychological and custodial evaluations, mediation and other out-of-court matters for justice partners, through an agreement with Maricopa County, which includes the Offices of the Public Defender, Maricopa County Attorney's Office,

and Adult and Juvenile Probation Departments. CITS also provides written translation services. The court now has 51 courtrooms equipped with remote interpreter technology. This technology has significantly reduced mileage expenses and increased interpreter utilization time.

Requests for translation of evidentiary recordings continued to increase and resulted in an estimated completion time of 129 days. There were 181 requests for translation of materials in FY13.

CITS conducted approximately 45,100 Spanish language interpreter matters. American Sign Language requests totaled 865 in FY13.



CITS translated 10,729 pages of trial related material in FY13, the number of pages ranged from 171 to 1295 pages per month. On average, 894 pages were translated monthly.

Number of Months each Language was Requested

1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9 months	10 months	11 months	12 months	Requested every month during year
Akateko Igbo Khmer Lugandan Pashto Sango Urdu	Bengali Chuj Czech Ewe Gujarti Hindi Indonesian K'iche Krahn Krio Ma'di Oromo Tarahumara Turkish	Akan Kanjobal Kinyarwanda Laofian Mixteco Slovenian	Karenni Kunama Tamil	Assyrian German Hebrew Italian Uzbek	Bulgarian Haitian-Creole Mam Nuer	Albanian Chuukese Grebo Liberian English Nepali Tongan Visayan	Persian Portuguese Thai Tigrinya	Cambodian Marshallese Polish	Bari Bosnian Dinka Kirundi	Amharic Armenian Burmese Mandingo Navajo Punjabi Tagalog	American Sign Lang. Arabic Cantonese Farsi French Japanese Karen Korean Mandarin Romanian Russian Serbo-Croatian Somali Spanish Swahili Vietnamese	
<i>A total of 80 different languages were interpreted in FY13</i>												

MEDIA RELATIONS

The Media Relations Department provides internal and external communication services for Superior Court and Adult and Juvenile Probation.

The Department:

- Responds to public records requests from media
- Produces videos of court events and topics for YouTube and the Court's website
- Monitors media coverage, handles all media inquiries and requests and tracks high profile cases/media issues
- Writes, edits and maintains public information on the court's website
- Develops press releases and issues media alerts
- Creates, writes and edits Court publications
- Coordinates and manages publicity for community relations programs
- Trains judges, commissioners, court staff and others on media issues
- Posts late-breaking court news and community outreach efforts on Facebook and Twitter
- Plans and organizes special events throughout the year
- Produces and posts video footage of high-profile cases to the court's website



Media Relations Statistics

	FY 2012 <u>Totals</u>	FY 2013 <u>Totals</u>
News Releases and Articles	79	53
News Flashes	540	618
Media Trainings	16	9
News Clips	3,377	3,312
Cameras in the Courtroom	318	476
Initial Appearance Requests	1,655	1,616
Other Information Requests	559	590
Web Broadcast	147	126
Tweets	1,905	2,183
Facebook Entries	212	219
Courthouse Experience Tours	1,734	917



In FY13, the Media Relations Department produced 23 videos designed to keep the public informed of court related subjects and provide another avenue of assistance for self-represented litigants. Below are a few of the videos the public can find on the court's website.



How to get a Default Decree in Family Court
8 months ago • 668 views
Effective January 1, 2013 Revisions to Title 25, Chapter 4 of the Arizona Revised Statutes were made that eliminated the term "custody". The revision also included that the term "legal custody" is ...



National Adoption Day 2012 Family
1 year ago • 634 views
Susie has two daughters and a son. But on Saturday, November 17th, the family will grow by two. Daniel and Randy will join their forever family on National Adoption Day. The two boys love sports...



Juror Court
4 months ago • 601 views



National Adoption Day 2012 Preview
1 year ago • 573 views
National Adoption Day helps raise public awareness about the plight of children without families. The children, who range in age from newborns to teenagers, are victims of neglect, abandonment...



Family Drug Court
1 year ago • 539 views
Family Drug Court is a program designed to assist parents with substance abuse/dependence issues and monitor their progress towards recovery and restoration of custody and parenting ti...



A Day in the Life of...An IA Court Commissioner
1 year ago • 453 views



An Introduction to Probate Court
1 year ago • 1,261 views
This is the first video in a series of videos about Probate Court...



Summoned: The Lengthy Trial
7 months ago • 1,190 views
Ever wonder if you would be compensated for jury service on a lengthy trial? This video explains the ALT-F, for jurors who serve on a trial for 6 days or more. The Arizona Lengthy Trial Fund prov...



Drug Court 20th Anniversary
1 year ago • 808 views
The Maricopa County Superior Court's Adult Drug Court program celebrated its 20th anniversary on March 20th, 2012. The program started in 1992 and was the third drug court in the nation at the tim...

In FY13, the Court posted 219 Facebook entries, tweeted 2,183 times, a 13% increase in social media activity from last fiscal year.



*Facebook & Twitter
To meet the growing demand for public information and to better connect with the public, the Court established Facebook and Twitter pages.*

The Court joined Facebook on Feb. 23, 2010.

<http://twitter.com/courtpio>

OFFICE OF THE JURY COMMISSIONER

FY13, the Jury Office paid \$1.08 million in juror pay and \$1.8 million in juror mileage. During FY13, a total of \$353,669.07 was paid to jurors from this fund.

The Office of the Jury Commissioner is responsible for assembling a pool of qualified jurors who are a representative cross-section of the community. The Office summons jurors for Superior Court, Justice Courts, City Courts, and both the State and County Grand Juries. The Jury Office's alternative summoning plan minimizes commute times for most jurors while still maintaining a random and fair demographic selection process. Jurors who appear for service but are not selected for a trial are excluded from being summoned again for 18 months; jurors selected to serve on a trial are excluded from being summoned again for two years.

Summoned Jurors	
Superior Court	492,265
City Courts	114, 687
Justice Courts	83,477
County Grand Jury	8,000
State Grand Jury	3,100
Total	701,529

The jury office receives and answers approximately 6,800 emails a year, and 130,000 phone calls, as well as processing 48,000 jurors to the downtown location alone.



Juror Convenience

Citizens summoned for Jury Duty can qualify for duty or seek postponement online, by calling 602-506-5879 or by emailing jury@superiorcourt.maricopa.gov. The Jury Office also recently purchased two new electric scooters for jurors that need extra assistance getting from the Jury Assembly Room to the court location they are assigned.

Jury Court

In an effort to improve poor response and appearance rates the Jury Office has conducted several "Jury Courts" where jurors who failed to appear after receiving three summons were ordered to appear before a Judge and explain why they failed to respond to a court order. Jurors who willfully disobey a jury summons can be fined up to \$500, as well as being required to complete their jury service. These hearings are expected to be held quarterly.

<http://www.superiorcourt.maricopa.gov/JuryServices/>

COURT TECHNOLOGY SERVICES



Court Technology Services (CTS) provides efficient, innovative, cutting edge technology support for the Superior Court, Justice Courts, Adult Probation Department, and Juvenile Probation Department.

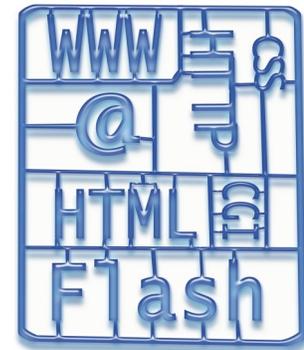
During FY13, the highest priority for CTS was the rewrite of the aging case management system- iCIS (integrated Court Information System). The new system, iCISng (next generation), features entirely new business processes handled by state of the art technology. The first module to deploy was Initial Appearance Court and Pretrial Services.

IA Jail takes advantage of new business processes that eliminate paper, manual functions, overlapping staff in the courtroom from multiple criminal justice agencies, and allows for electronic data sharing of the most important artifacts from the IA Jail process.

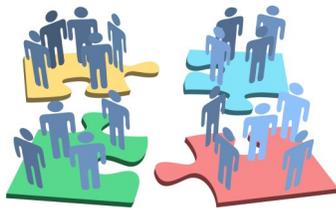
iCISng has also dramatically changed the business process for requesting and issuing petitions to revoke probation and DUI blood draw search warrants.

CTS completed other numerous application development and infrastructure projects to improve the efficiency and capability of the courts and probation departments.

CTS strategic plan can be found at:
<http://www.azcourts.gov/Portals/87/Documents/AJBITPlan14/MaricopaITSP141.pdf>



In FY13, 128,885,615 people used the website. Court users rely on the Court's website for access to court information and programs.



In FY13, the Judicial branch issued a pay for performance award to all eligible employees.

HUMAN RESOURCES

The Department of Human Resources Services provides support services to the judiciary and its staff. Services include administration of Payroll; Compensation and Benefits; Staffing and Recruiting; Employee Development; and Employee Relations.

During FY13, the average employee turnover within the Judicial Branch was 11.55%. The total annual hours worked was 6,127,480. The average cost for a Judicial Branch employee was \$51,792.

Payroll

Judicial Branch Human Resources manages payroll operations for all employees of the Superior Court, Adult Probation, Juvenile Probation, and Justice Courts. Twenty-six times per

year, the payroll unit audits employee time and expense records and issues over 3,100 paychecks per pay period via Maricopa County's Automated Data Processing (ADP) system.

Compensation and Benefits

Judicial Branch Human Resources collaborates with the Office of Management and Budget and Human Resources to manage the employee compensation and benefits programs.

Employee Relations

Employee Relations assists supervisors, managers, directors and judicial officers in maintaining employee performance, providing for internal investigations to resolve complaints and grievances and to ensure policy compliance.

Judicial Branch	Total Employees
Superior Court	1,160
Superior Court Judges	95
Superior Court Commissioners	59
Adult Probation Department	1,065
Juvenile Probation Department	616
Justice Courts	318

Staffing and Recruiting

Judicial Branch Human Resources is tasked with developing strategy and procedures to find and retain talent to fill the positions. Staffing and Recruiting consults with and advises the department hiring authorities on recruiting strategies, posts advertisements, and certifies job applicants as eligible for posted vacancies. Staffing and Recruiting also manages all positions in the court to ensure proper classification of positions, equitable placement of employees in salary range, and deletion, addition or modification to positions.

During FY13, Staffing and Recruiting processed 221 internal promotions to fill 238 vacancies and hire 489 external candidates. Currently, the Judicial Branch has 3,159 funded positions with Superior Court having 1,160; Adult Probation Department having 1,065; Ju-

venile Probation Department having 616; and Justice Courts having 318 filled.

Employee Development

Judicial Branch Human Resources provides services and support for employee development. Formal classes such as New Employee Orientation, Communication, Ethics, Job Knowledge and Computer Skills training are offered. The department also conducts or outsources specialized classes such as the annual Judicial Managers and Supervisors Retreat.

The Committee on Judicial Education and Training (COJET) hours requirement returned to 16 hours during 2013, and in response the number of face-to-face classes offered increased.

Employee Development offered 21 Webinars to reduce travel time and expense for many Court employees.

In FY13, for the first time, the Superior Court Education and Training Department created two interactive videos.

The "Witness Preparation" and "Defensive Driving" videos were created in response to urgent organizational needs.

JUVENILE PROBATION DEPARTMENT



Community Justice Panels keep accountability local. 417 Volunteers on 110 Panels in 14 locations around Maricopa County.



Juvenile Probation (MCJPD) is a restorative justice department where enhancing public safety through evidence-based practices is a goal for every employee.

Detention Alternatives Initiative (JDAI)

The department was selected as the site to study the use of detention for children. This study will result in comprehensive system changes.



Teen Court

During FY13, 240 Teen Court sessions were held, diverting 716 youth from the formal Court process.

Safe Schools

In FY13, Probation officers taught 1,788 hours of law-related education to the students attending a school served by a Safe School Juvenile Probation Officer.

Drug Diversion

The Drug Diversion Program goal is to reduce drug use by providing life skills. During FY13, 1,574 juveniles were assigned and 1,285 juveniles successfully completed the Program.

Diversion Notification Officer (DNO)

This program increases the contact between officers and youth. Thus far, the officers are seeing a significant increase in compliance.

Cross-over Youth Practice Model (CYPM)

The Department was selected as the model site for FY13. The goal is to improve outcomes and reduce involvement for youth involved in the both delinquent and dependency systems.

Transforming Juveniles through Successful Transition

The mission of this program is to increase the number of juveniles successfully reintegrated into the community, after release from detention.

Arizona Youth Assessment System (AZYAS)

The Arizona Youth Assessment System is a dynamic risk and needs assessment and case planning tool used in Maricopa County.

Detention-Durango and Southeast

Food Handlers Card

Detained youth are also able to prepare and test for Food Handlers Card. Several youth were tested and received their cards in FY13.

CHARACTER COUNTS Program

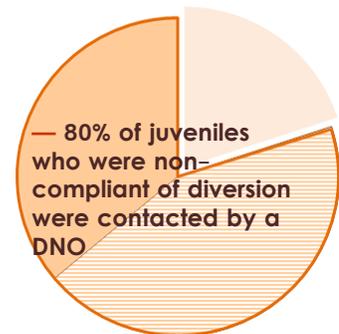
The Department has implemented a Character Counts program for youth in the Detention facilities.

NCTI Crossroads Program

This evidence-based program that focuses on the youth's criminogenic risks and needs was implemented in the Detention facilities in FY13.

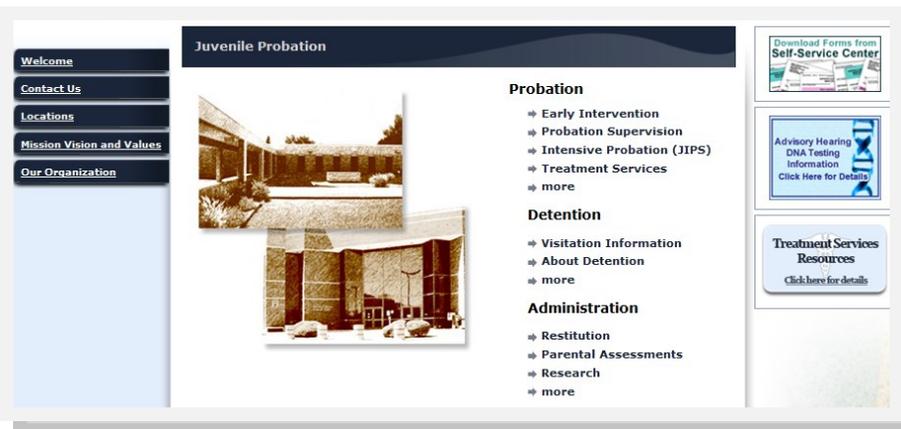
Prison Rape Elimination Act (PREA)

The Department was awarded a PREA Implementation Grant to ensure full compliance with all Federal standards.



45% of contacted juveniles went on to successfully comply with diversion program requirements.

Visit Juvenile Probation website for more information.



<http://www.superiorcourt.maricopa.gov/JuvenileProbation/index.asp>

Juvenile Probation Department

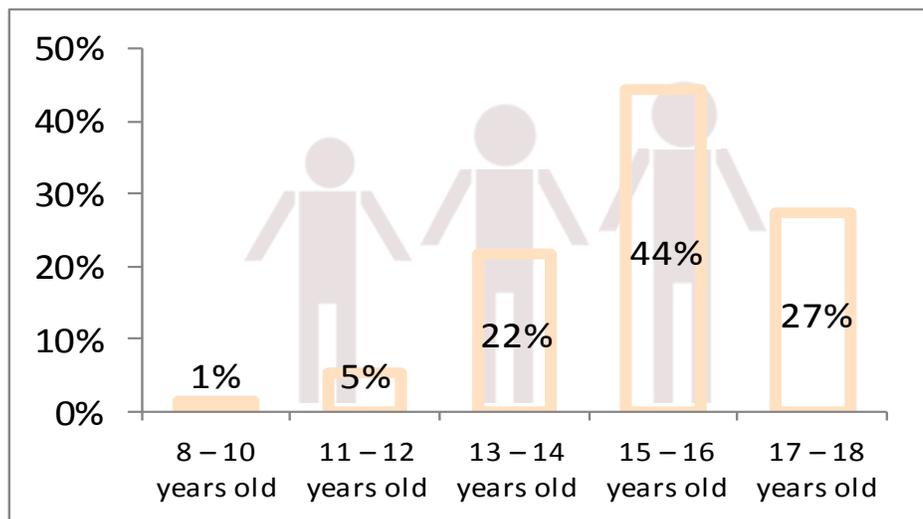
	FY 2012 <u>Totals</u>	FY 2013 <u>Totals</u>	FY11 - FY12 <u>% Change</u>
JUVENILE POPULATION (US Census estimates)			
County Population under 18 years old	1,007,861	1,007,861	n/a
County Population age 8 through age 17	555,581	555,581	n/a
REFERRALS			
Incorrigibility/Delinquent Complaints	26,193	24,119	-8%
Juveniles Involved	18,980	17,597	-7%
Complaints per Juvenile	1.38	1.37	-1%
DISPOSITIONS			
Juveniles Placed on Standard Probation	3,502	2,681	-23%
Juveniles on Standard Probation (year end)	3,154	2,462	-22%
Juveniles Placed on JIPS	483	406	-16%
Juveniles on JIPS (year end)	290	242	-17%
Committed to NYC	508	418	-18%
DETENTION			
Juveniles Brought to Detention	8,639	8,263	-4%
Detained	6,436	6,257	-3%
<i>Average Daily Population</i>	244	239	-2%
<i>Average Days of Detention</i>	14	13.16	-6%
Electronic Technological Surveillance (JETS)	2,326	2,224	-4%
<i>Average daily population</i>	234	185	-21%
<i>Average days of home detention</i>	39	34	-13%
Detention Alternative Care	468	498	6%

Juvenile Probation Department

	FY 2012 <u>Totals</u>	FY 2013 <u>Totals</u>
TYPE OF JUVENILE OFFENSE (% to total)		
Felonies Against Person	5%	5%
Felonies Against Property	6%	7%
Obstruction of Justice	9%	8%
Misdemeanors Against Person	8%	8%
Drug Offense	12%	12%
Disturbing the Public Peace	24%	26%
Misdemeanors Against Property	19%	19%
Status (i.e. Truancy or Curfew)	16%	15%
Administrative Hold	.4%	.4%
GENDER		
Male	66%	67%
Female	34%	33%



AGE AT TIME OF COMPLAINT



ADULT PROBATION DEPARTMENT

The Department's goal is to enhance public safety by:

- Maintaining the rate of successful completions from probation at 60% or higher.
- Reduce the number of probationers committed to the Department of Corrections to 33% or lower.
- Reduce the number of probationers convicted of a new felony offense to 8% or lower.

In FY 2013 the Maricopa County Adult Probation Department engaged in many new and continuing activities as a positive and vital force contributing to the safety and well-being of our neighborhoods. The Department performance results leveled off in FY 2013, following five years of progressive improvement in our crime reduction outcomes. The Department has again surpassed its public safety goals and achieved positive results for community safety.

With support from the Superior Court and a strong collaborative effort, the electronic filing of petitions to revoke probation and warrants was successfully piloted, paving the way for full implementation of this process as well as further e-filing with the Court. The significance of e-filing in terms of workload efficiency, cost savings, and increased public safety simply cannot be overstated.

Performance Measure	FY2008	FY2013	Difference in Number of Individuals
Successful Completion of Probation	70%	80.01%	289
Revoked to Department of Corrections	28%	18.18%	-1,864
New Felony Sentencing	8.0%	5.97%	-643

Collaboration with Treatment Providers

The Department has developed and sustained a positive working relationship with law enforcement throughout the county. We share information and collaborate in sweeps and other initiatives

to better serve and protect the community. The goal is to have a similar working relationship with other external stakeholders that share in the goal of changing behaviors.

Electronic Filing

Under the Leadership of Judge Davis, the Superior Court approved the technology project to electronically file petitions to revoke probation and electronic warrants through its comprehensive court case management system (iCISng). E-filing had been the Maricopa County Adult Probation Department's (MCAPD) top technology strategic goal for many years.

The scope of the project was to automate the data entry and distribution of petitions and warrants across seven (7) agencies and departments. Included in this effort were the State Administrative Office of the Courts, MCAPD, Superior Court in Maricopa County, Clerk of the Court for Maricopa County, Maricopa County Sheriff's Office, and Integrated Criminal Justice Information Systems. Superior Court Technology Services led the effort.

The goal of the project was to create a paperless system to deliver documentation from the probation officer to the judicial officer informing of violation behaviors and to improve the time frame for posting arrest warrants. Public safety and officer safety were the most compelling reasons to expedite these processes. The pilot began in January of 2013, five (5) months after programming started. By

June 2013, 30% of APD was using the new web-based forms to create, approve, and send petitions and warrants to the court. Electronic delivery reduced court processing time to five (5) days.

The Department will electronically file PTRs and warrants with the Superior Court, on an average 695 probationers per month with the Superior Court.

Some of the efficiencies that have resulted from this paperless system include:

- Elimination of paper for petitions to revoke, with an average of 825 filings per month in quadruplicate
- Reduction of filing time through electronic distribution
- Improved data quality
- Systemic data integration with criminal justice partners
- Elimination of "walk-through" warrants, involving officer time and travel
- Reduced officer travel reimbursement claims and air pollution
- Reduction of paper, ink, printers, and toner for copies, document logs, etc.
- Faster processing of warrants by MCAPD Fugitive Apprehension Unit
- Faster apprehension of probationers in violation of their conditions

Before Electronic Filing the manual process took an average of ten (10) to fourteen (14) business days for court processing.

The Adult Probation Department was responsible for the business analysis for this project. MCAPD assembled a team of approximately thirty staff for the Electronic Filing project.

Adult Probation Statistics FY 2013 Standard and Intensive

ACTIVE PROBATIONERS (Monthly Average)		29,684	
Standard Probation Total		21,646	
<i>Standard Probation</i>	14,067		
<i>Specialized Caseloads</i>	3,478		
<i>Minimum Assessed Risk (MARS)</i>	2,596		
<i>Interstate Compact</i>	727		
<i>Custody Management & Work Furlough</i>	778		
<u>Intensive Probation Total</u>		709	
<u>Compliance Monitoring</u>		7,329	
PRETRIAL SERVICES			
	<u>FY2012</u>	<u>FY 2013</u>	<u>% Change</u>
<i>Average Number of Defendants</i>	2138	2274	2%
ADDITIONAL PROBATION DEPARTMENT ACTIVITY			
	<u>FY 2012</u>	<u>FY 2013</u>	<u>FY12 - FY13 % Change</u>
PRESENTENCE REPORTS	14,988	15,353	2.4%
COMMUNITY SERVICE HOURS	299,018	290,650	-2.8%
COLLECTIONS			
<i>Reimbursement</i>	\$137,919	\$78,394	-43.2%
<i>Restitution</i>	\$10,148,529	\$8,861,122	-12.7%
<i>Fines/Surcharges</i>	\$8,808,077	\$9,440,362	7.2%
<i>Probation Fees</i>	\$9,079,947	\$8,733,153	3.8%
<i>Taxes Paid</i>	\$267,528	\$302,526	13.1%
TOTAL COLLECTIONS	\$28,442,000	\$27,415,557	-3.61%

“EQUAL JUSTICE UNDER LAW”



Superior Court of Arizona
for Maricopa County

For further information contact:
Diana R. Hegyi, Director
Research and Planning Department
125 West Washington, 5th Floor, Phoenix, Arizona 85003
superiorcourt.maricopa.gov

Special thanks to Mary Byrnes for the design and production of the annual report.

Disclaimer: Department totals reflected are current as of this publication, adjustments may occur post-publication.