

Remote Interpreter Program



Court Interpreter Nicole LaConte interprets to a regional site through the Remote Interpreter System as Nicole sits in her downtown Phoenix office.

The Superior Court operates four regional courthouses (Mesa, Durango, Surprise, and North Phoenix) and 25 Justice Court locations away from downtown Phoenix. Providing quality interpreter services to these various sites is time consuming, expensive, and inefficient.

The Remote Interpreter Program offers interpreter services to regional sites via computer software and video equipment. A single interpreter can service multiple regional sites on the same day without any travel.

The interpreter can operate in three interpreting modes:

Public: Interpreter hears through the courtroom microphones and is heard through the courtroom public address system.

Client: Interpreter hears through the courtroom microphones; the party or parties only hears the interpreter through wireless headphones.

Private: Interpreter converses only with a party or parties through wireless headphones.

Initially, 25 courts were equipped with cameras and phone lines connected to the "For the Record (FTR)" recording system.



A view of what the interpreter sees on the computer using the Remote Interpreter System