

# FAMILIES IN NEED OF SERVICES (FINS)



**MARICOPA COUNTY JUVENILE  
PROBATION DEPARTMENT**

**3125 W. Durango  
Phoenix, AZ 85009**

**602-506-4284**



**Dealing with difficult family issues** can be frustrating and tiring for all members of a family. Frequently, tempers get short and situations sometimes escalate to where they can feel absolutely unbearable! It sometimes seems that no solutions could possibly exist.

It is at times like these that families frequently seek the help of people from outside the family. **THE MARICOPA COUNTY** Juvenile Probation Department is one of a number of resources for families in need of assistance.

**THE INTAKE AREA** for these services from the Maricopa County Juvenile Probation Department is located in the reception area of the Juvenile Detention Center and is manned around the clock by Detention Screeners. These screeners initially interview the families to get a quick idea of the family's concerns. Based on their assessment, arrangements are made for the family to meet with the most appropriate staff:

**FAMILY CRISIS INTERVENTION SPECIALISTS** are Probation Officers skilled in immediate intervention of family issues. They formulate a detailed idea of the family issues. They get a more detailed concept of the family's concerns and refer the family to the community-based services which most closely fit their needs.

**FAMILY REUNIFICATION AND ASSESSMENT SPECIALIST (FRAS)** is a Masters Level, Certified Professional Counselor skilled in Family Therapy and community resources. The FRAS performs on-site short term Family Therapy and guides the family in making difficult decisions about the immediate future plans of the family.

**FAMILY RESOLUTION** staff are professionally trained mediators who guide the family in a session of issue identification and problem solving designed to clarify and enhance family relationships.

**ALL STAFF in the above programs** maintain and coordinate relationships with agencies outside of the Probation Department and can assist families seeking ideas on how to answer their immediate challenges.

**PROBATION OFFICERS:** *If the family is presented with concerns and family member is on probation, they are referred to the assigned probation officer.*

**INTERPRETIVE SERVICES are available.**

## COMMUNITY RESOURCES

For more information about more assistance in your area, you may contact one or more of the following numbers:

Mayfield Center	(480) 464-7468
Suicide Prevention Crisis Line	(480) 784-1500
Parents Anonymous	(800) 352-0528
Teen Lifeline	(602) 248-8336
Community Information and Referral	(602) 263-8856

**Please note: if you are experiencing a life threatening situation, please call 911 immediately**