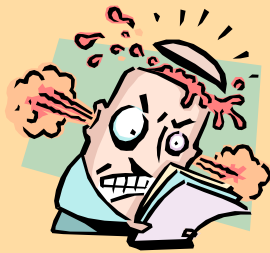




What is your child trying to tell you?



As a parent, are you tired of trying to decipher the signs alone?

Not Sure Which Way to Turn? Info at a Glance:



Your Family Mediation is scheduled for: _____

Location: _____

Questions? Call Family Resolution at 602-506-5318.

Community Resources:

For information on more family assistance programs in your area, you may wish to contact one or more of the following 24-hour crisis numbers:

Mayfield Center, 480-464-7468

Mesa Detention Screening, 602-506-2676

Durango Detention Screening, 602-506-4284

EMPACT--Suicide Prevention Crisis Line, 784-1500

Value Options, Mental Health Services, 800-564-5465

Parents Anonymous, 1-800-352-0528

Teen Lifeline, 602-248-TEEN

Community Information & Referral Services, 263-8856

****Please note, if you are experiencing an emergency situation, please call 911 immediately.****

Family Resolution Program



Reconnecting Families Through Creative Solutions



The Maricopa County
Juvenile Probation Department
Making a Difference

What is Family Resolution?

When families experience crisis, communication is lost. Parents, as well as their children, need help in order to find their way out.

There is hope for those experiencing conflict within their homes. For families who complete a status offense packet, the Family Resolution Program provides parents and children the opportunity to reconnect without court intervention.

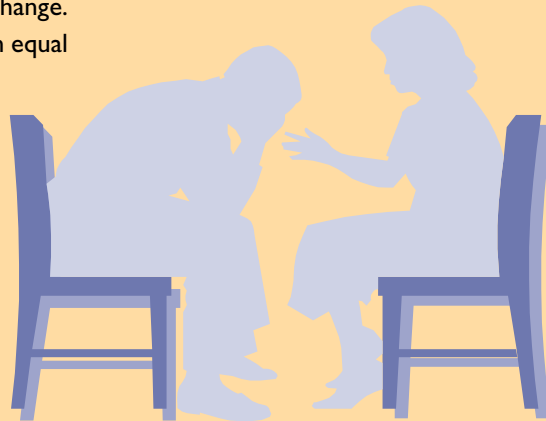
Making a Connection

People are more inclined to change when they participate in the decision to change. Mediation offers family members an equal voice to discuss their problems without judgement. A team of trained mediators shall guide a session of issue identification and problem solving; however, the parents and the child are responsible for determining the agreement that will work best within their home.

Creative Solutions

Our goal is to help discouraged families make a difference within their own on-going relationships. By providing families the skills necessary to identify and resolve their own problems, we expect to achieve success with long term results.

The Family Resolution Program offers additional resources for parents and their children. In partnership with local community agencies, our hope is to divert nondelinquent children from the court system and to offer families the dignity of creative solutions.



FAMILIES in CRISIS

What can I expect to happen at our Mediation?

- The Ground Rules:
 - Talk openly & honestly
 - Speak in a civil manner to everyone in session
 - Allow others to complete what they are saying before speaking
 - Focus on future actions rather than past events
 - Remember that the mediator is neutral and will not judge
- Statement of the problem:
 - What is the focus of the problem or what are the perceptions of the problem?
- Statement of interests:
 - What would each party like to see happen in order to resolve conflict?
- Statement of "willing to do:"
 - Insanity may be defined as doing the same thing over and over and expecting different results. Each family member must be willing to try something different in order to achieve results.
- Agreement:
 - The mediator shall close the session with a written agreement which provides a network of community resources such as:

Parenting Classes

Counseling (Individual & Family)

Anger Management Counseling

Domestic Violence Counseling

Mentor Programs

Educational Resources