

Maricopa County Employee Satisfaction Survey 2007-2008

Adult Probation

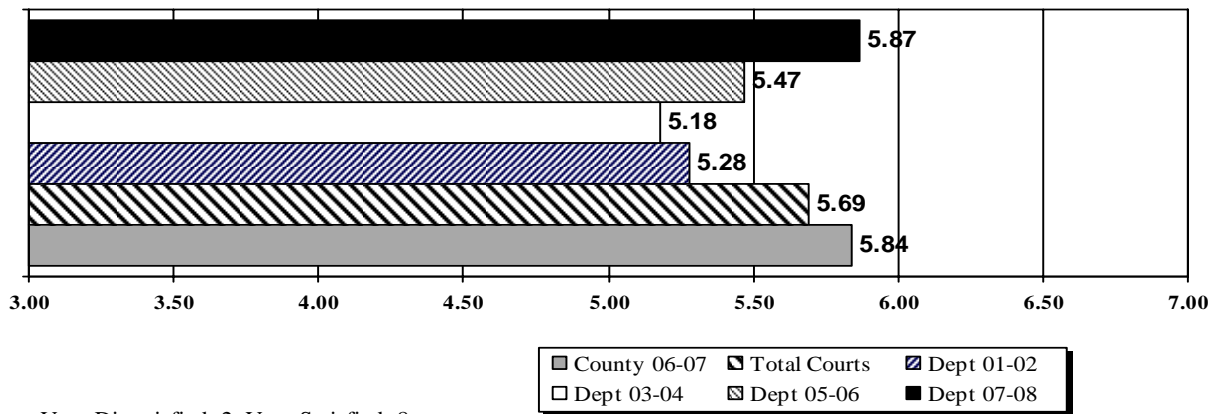


EMPLOYEE SATISFACTION SURVEY

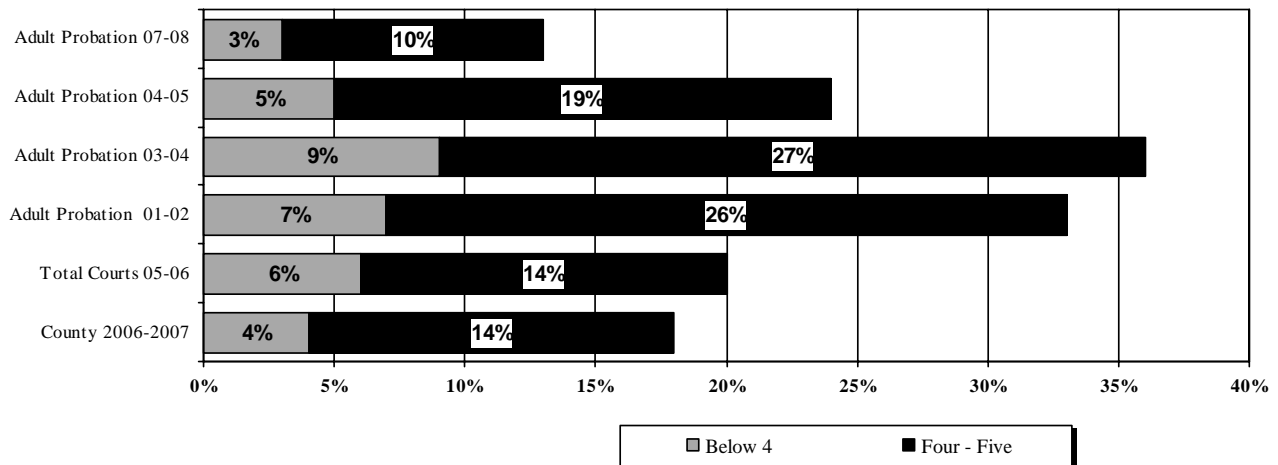
Graph 1: Overview

Adult Probation 2007-2008

Overall Satisfaction Scores

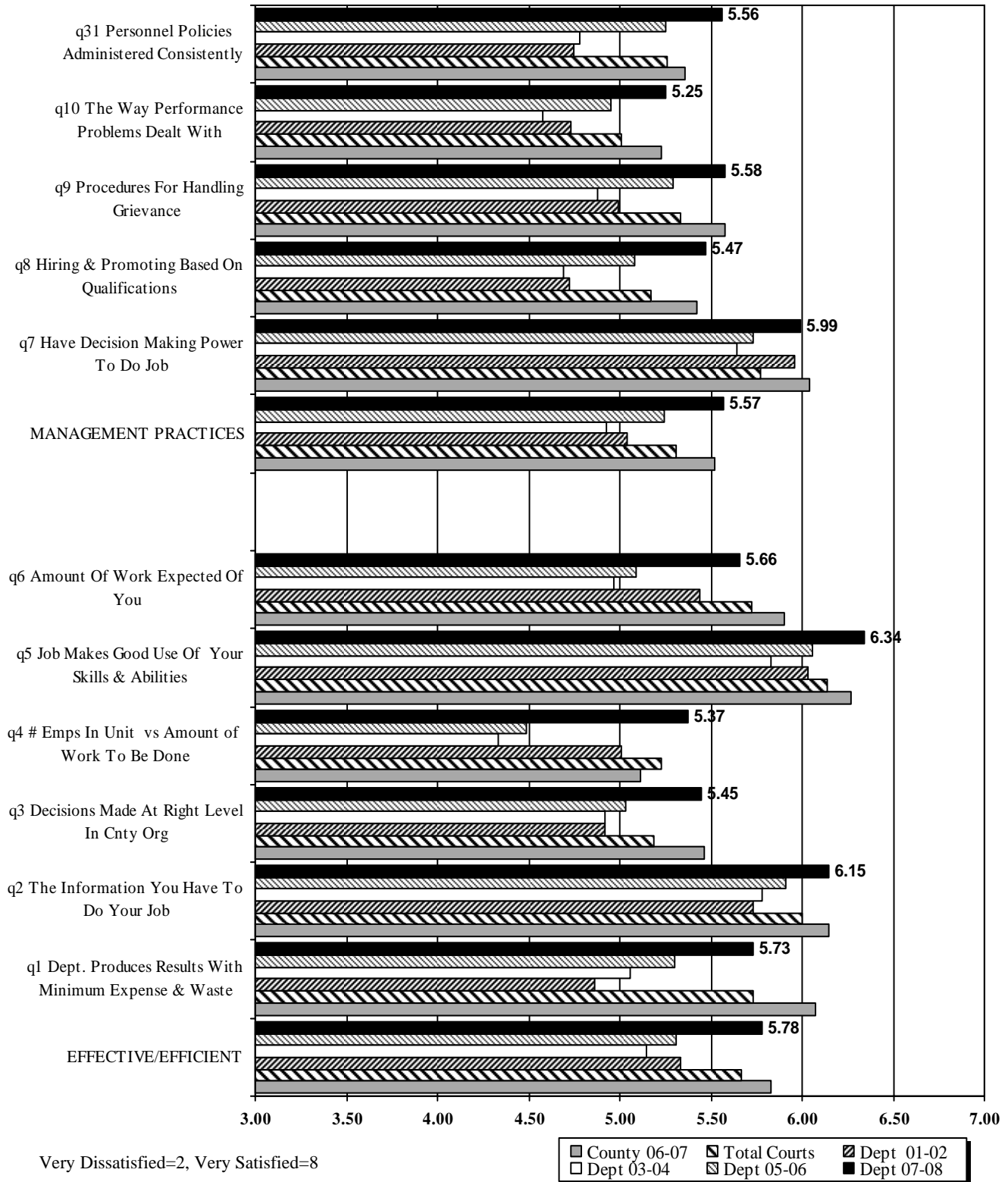


% Employees With Negative Scores



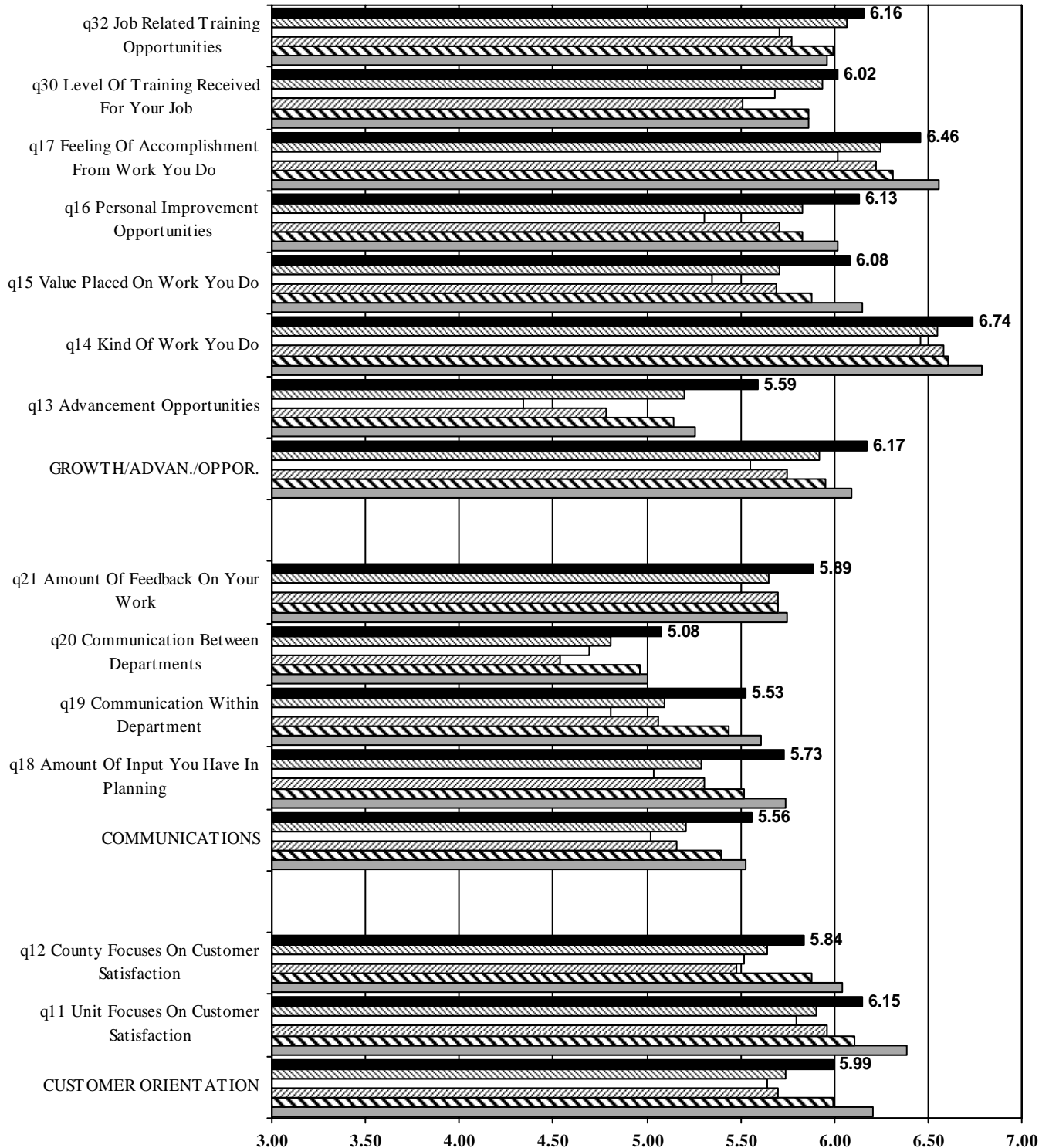
EMPLOYEE SATISFACTION SURVEY

Graph 2: Management Practices & Effectiveness/Efficiency Adult Probation 2007-2008



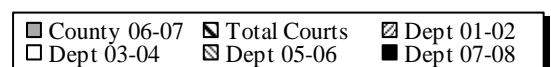
MARICOPA COUNTY EMPLOYEE SATISFACTION SURVEY

Graph 3: Opportunities, Communications & Customers Adult Probation 2007-2008



Very Dissatisfied=2, Very Satisfied=8

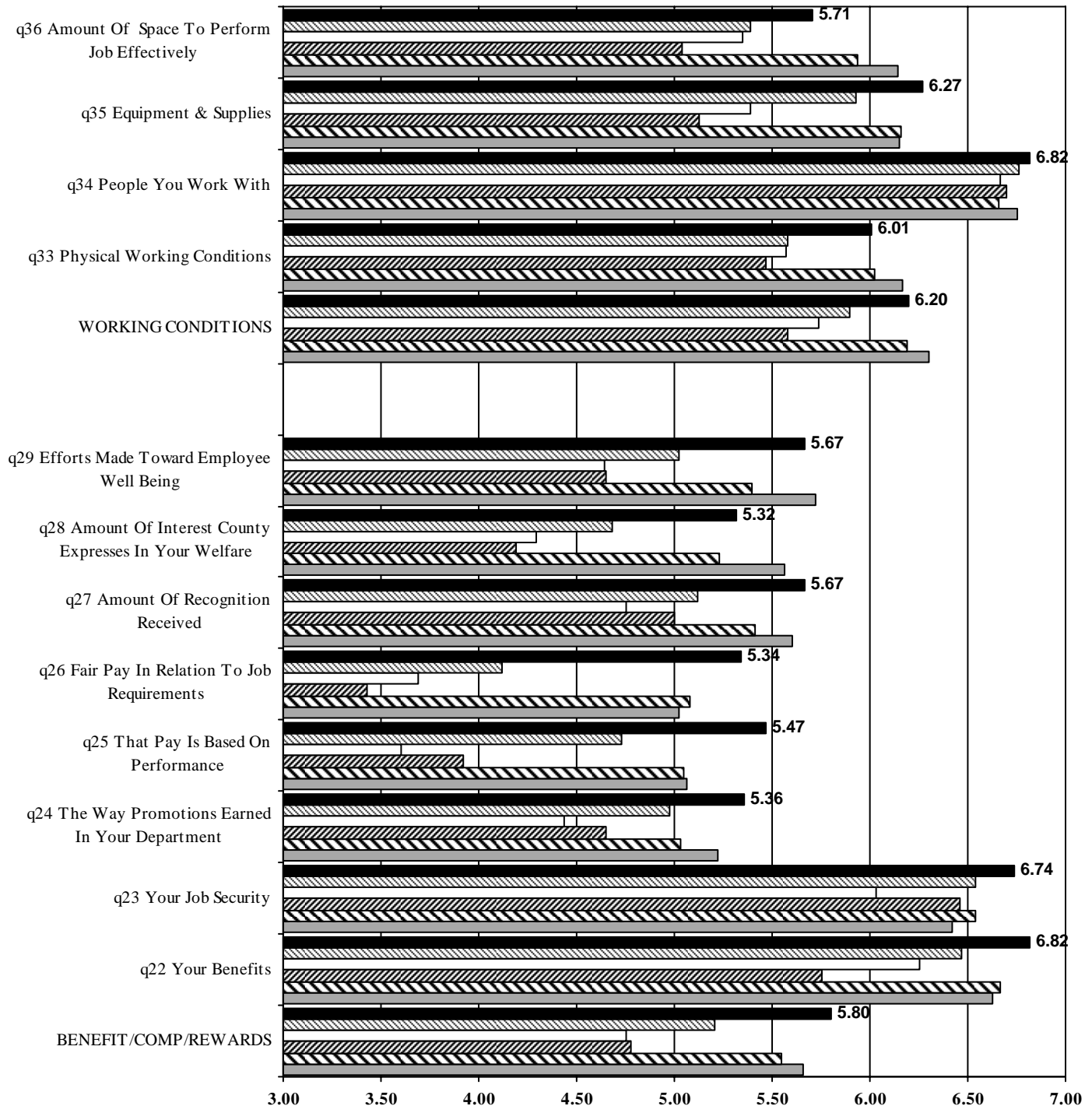
Scores Above 5=Positive, Below=Negative



Conducted by Maricopa County
Research and Reporting

EMPLOYEE SATISFACTION SURVEY

Graph 4: Conditions & Benefits/Compensation/Rewards Adult Probation 2007-2008



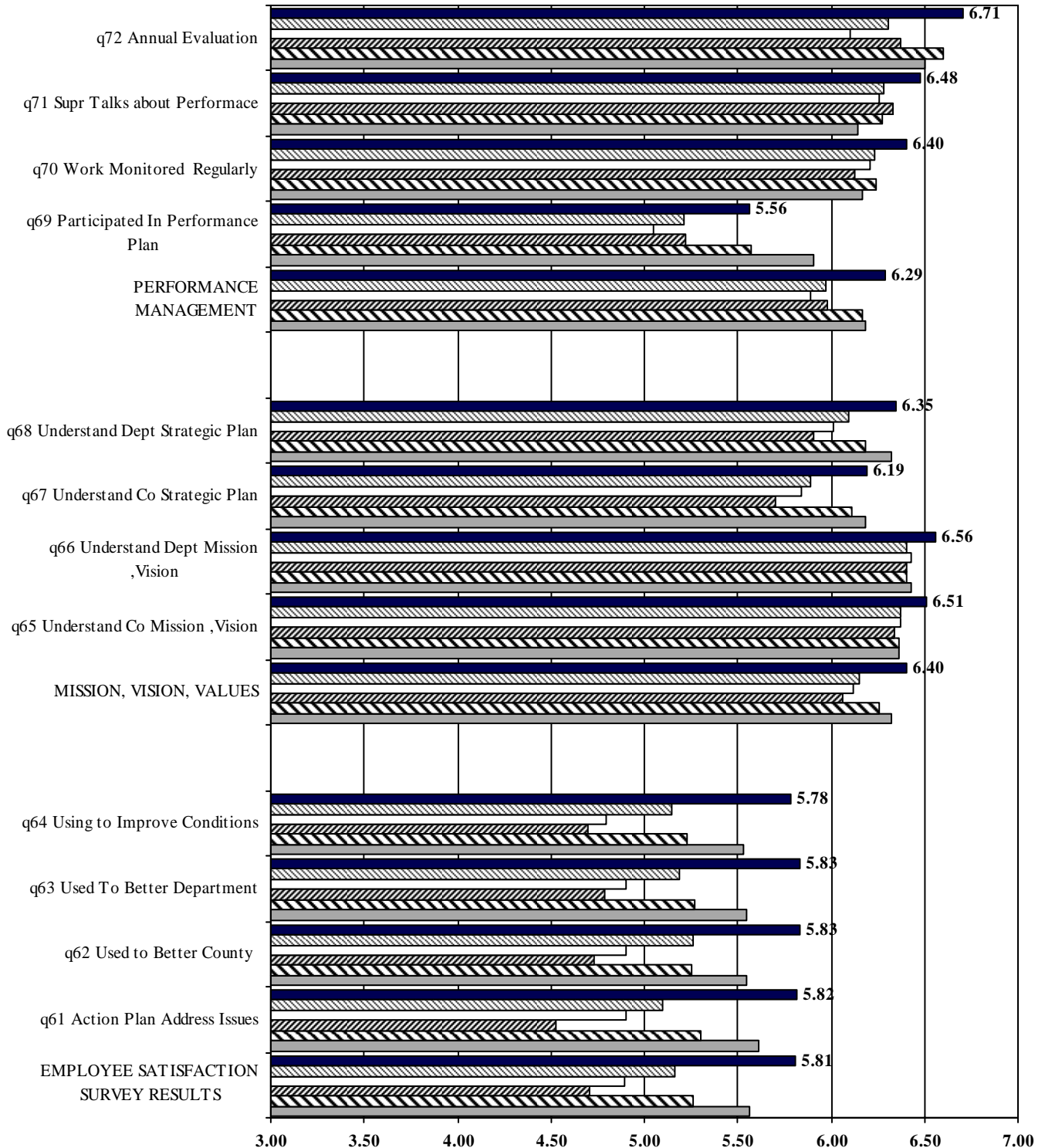
Very Dissatisfied=2, Very Satisfied=8

Scores Above 5=Positive, Below=Negative

County 06-07 Total Courts Dept 01-02
 Dept 03-04 Dept 05-06 Dept 07-08

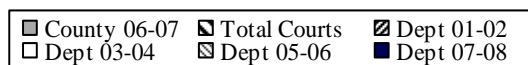
EMPLOYEE SATISFACTION SURVEY

Graph 5: E.S.S., M.V.V., Performance Mgt., Environment Adult Probation 2007-2008



Strongly Disagree=2, Strongly Agree=8

Scores Above 5=Positive, Below=Negative

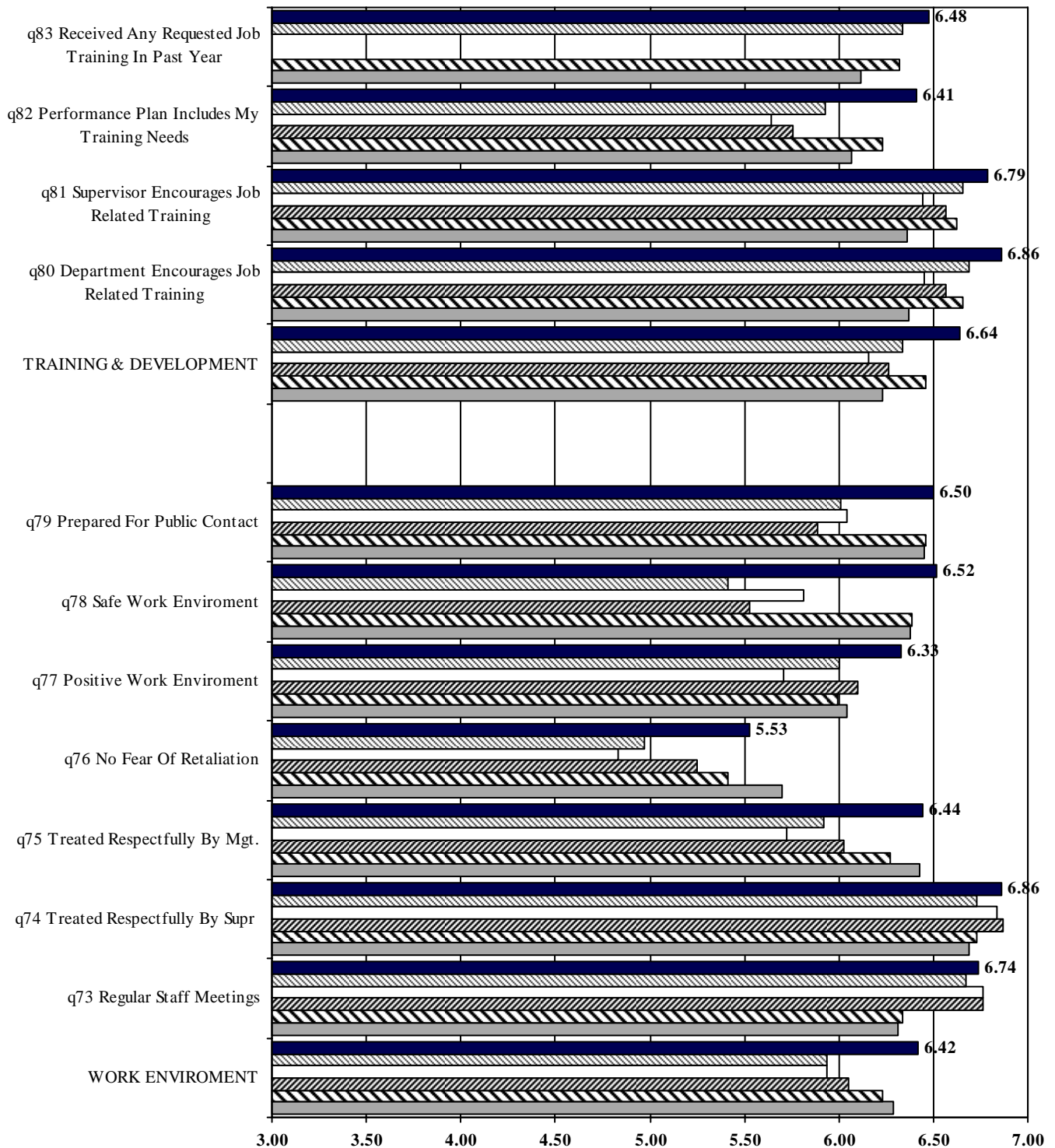


Conducted by Maricopa County
Research and Reporting

EMPLOYEE SATISFACTION SURVEY

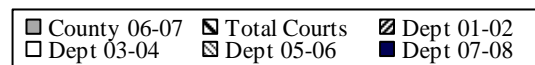
Graph 6: Environment, Train & Development

Adult Probation 2007-2008



Strongly Disagree=2, Strongly Agree=8

Scores Above 5=Positive, Below=Negative

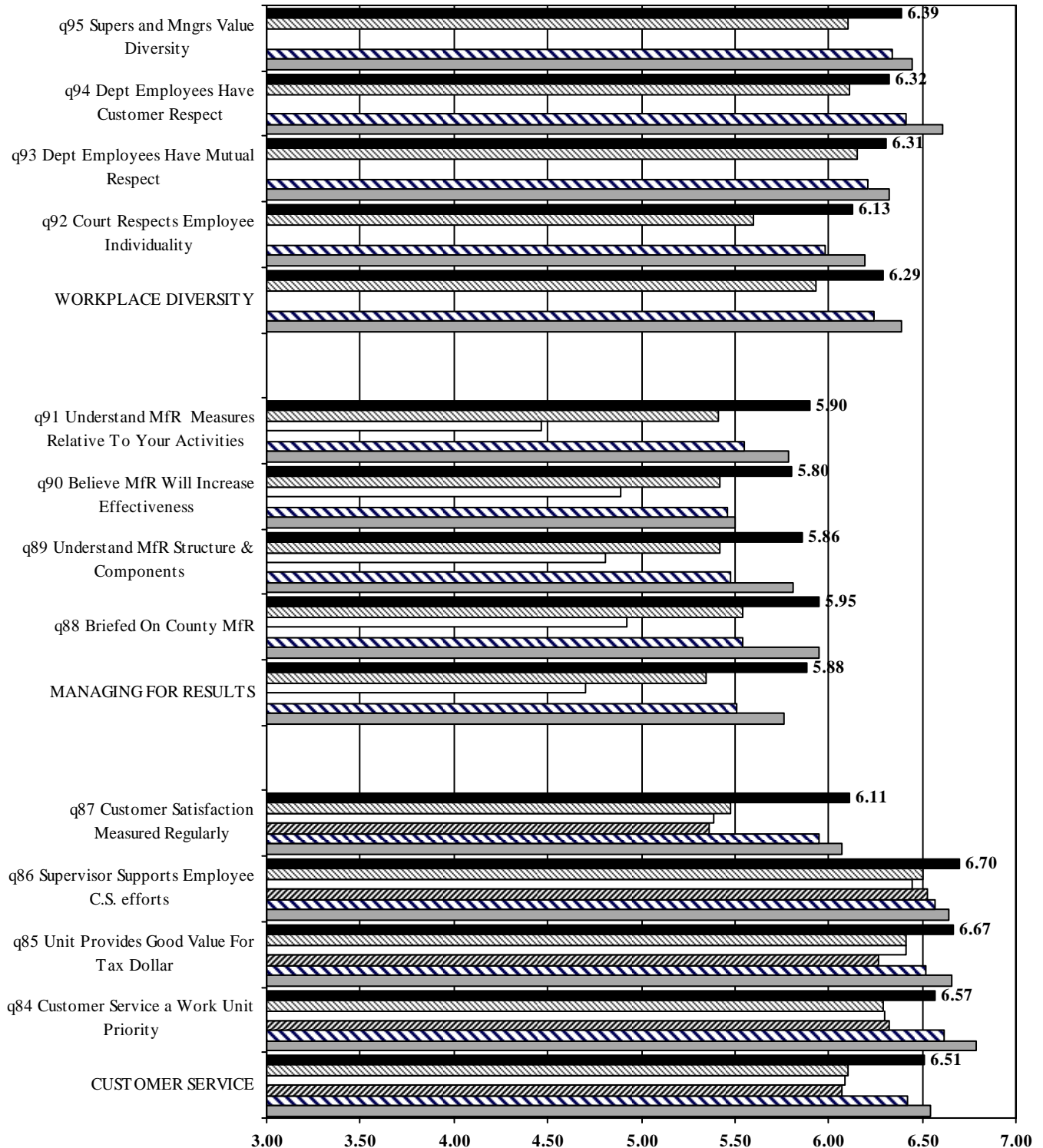


Conducted by Maricopa County
Research and Reporting

EMPLOYEE SATISFACTION SURVEY

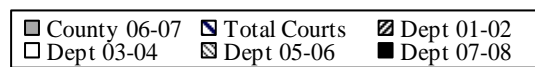
Graph 7: Customer Service, Managing For Results , Diversity

Adult Probation 2007-2008



Strongly Disagree=2, Strongly Agree=8

Scores Above 5=Positive, Below=Negative

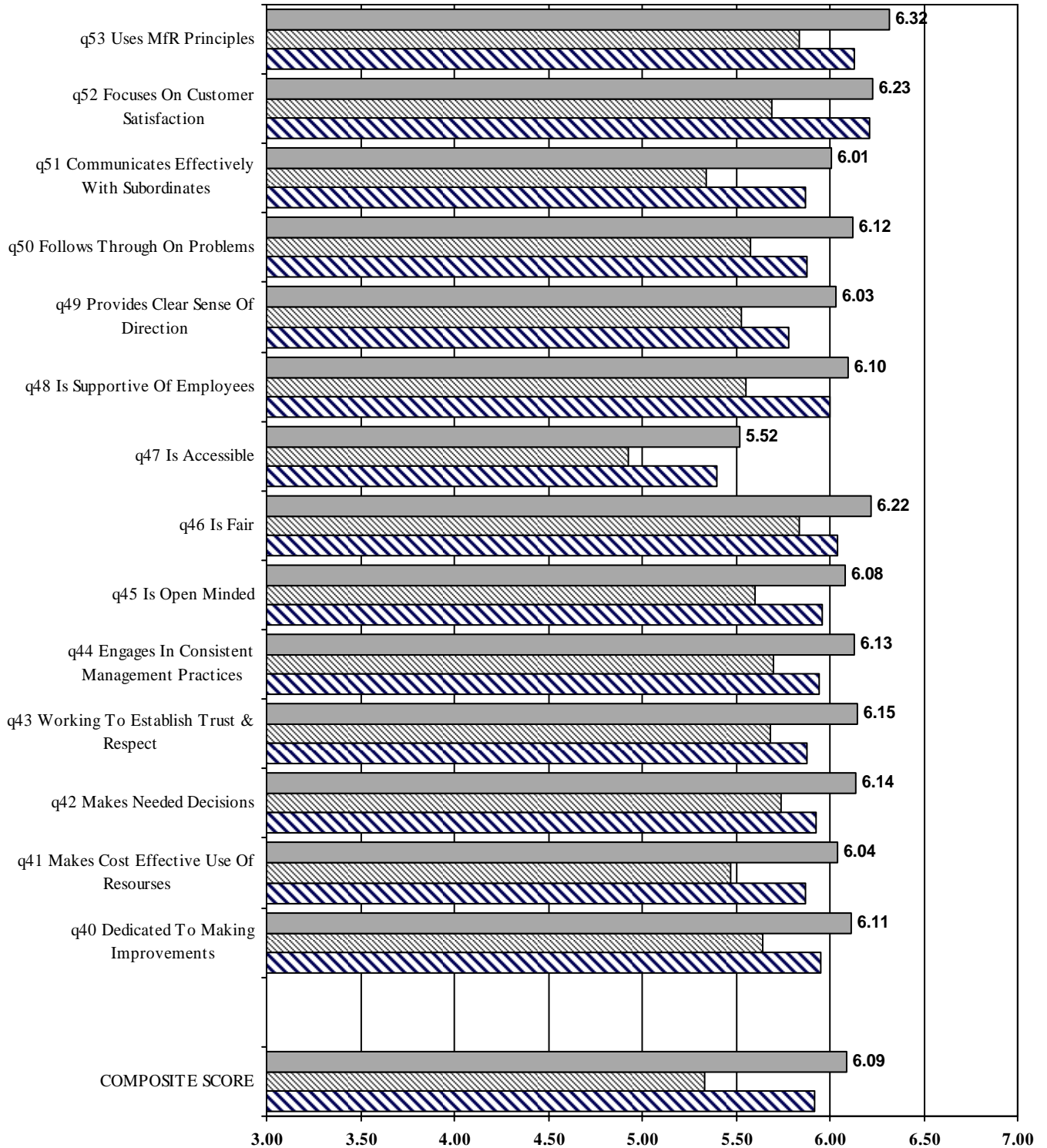


Conducted by Maricopa County
Research and Reporting

EMPLOYEE SATISFACTION SURVEY

Graph 8: Management/Supervision: Marcus Reinkensmeyer, Trial Court Administrator

Adult Probation 2007-2008



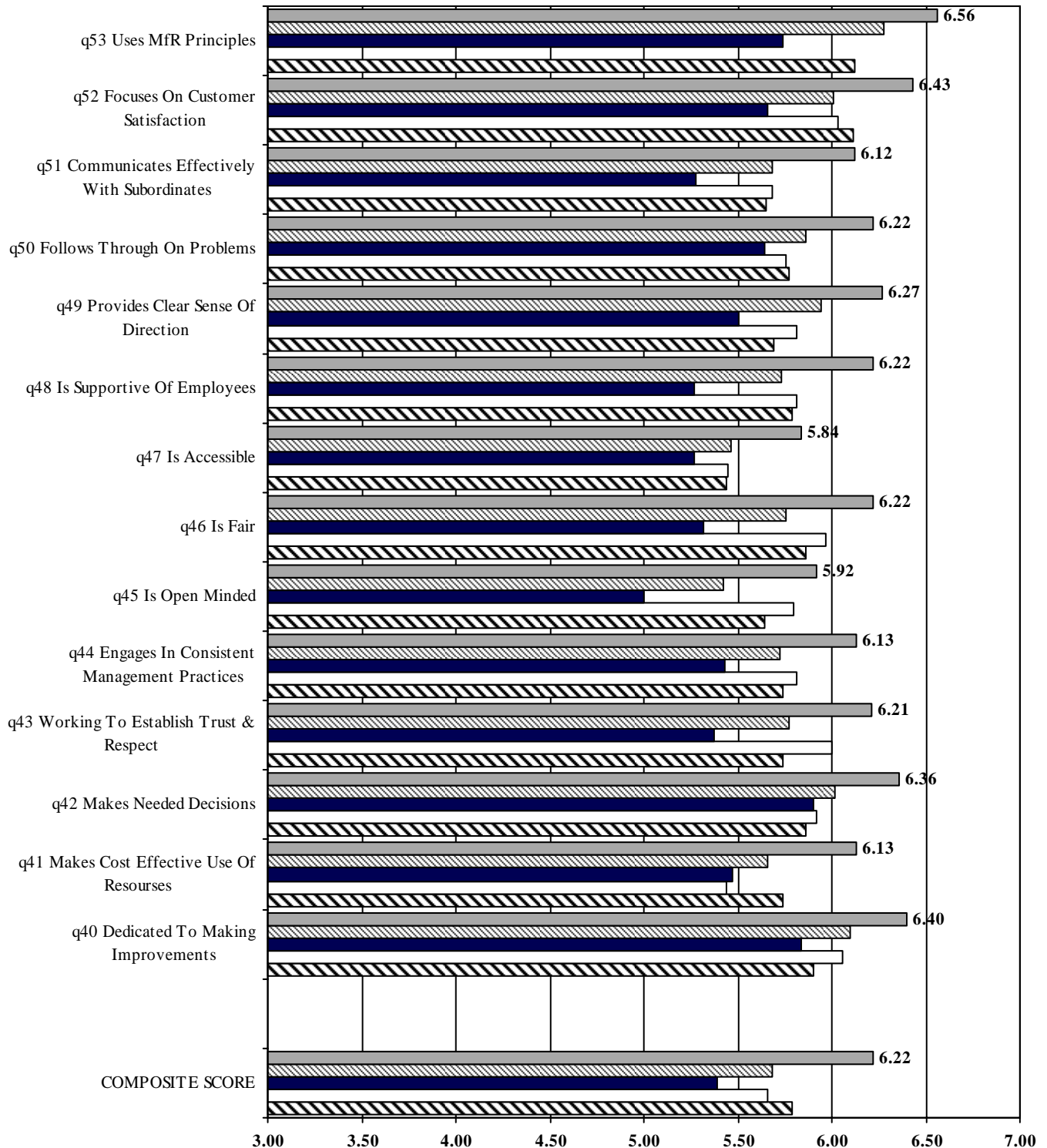
Strongly Disagree=2, Strongly Agree=8

Scores Above 5=Positive, Below=Negative

■ Total Courts ■ Dept 05-06 ■ Dept 07-08

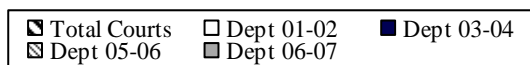
EMPLOYEE SATISFACTION SURVEY

Graph 9: Management/Supervision: Barbara Broderick, Chief APO
Adult Probation 2007-2008



Strongly Disagree=2, Strongly Agree=8

Scores Above 5=Positive, Below=Negative

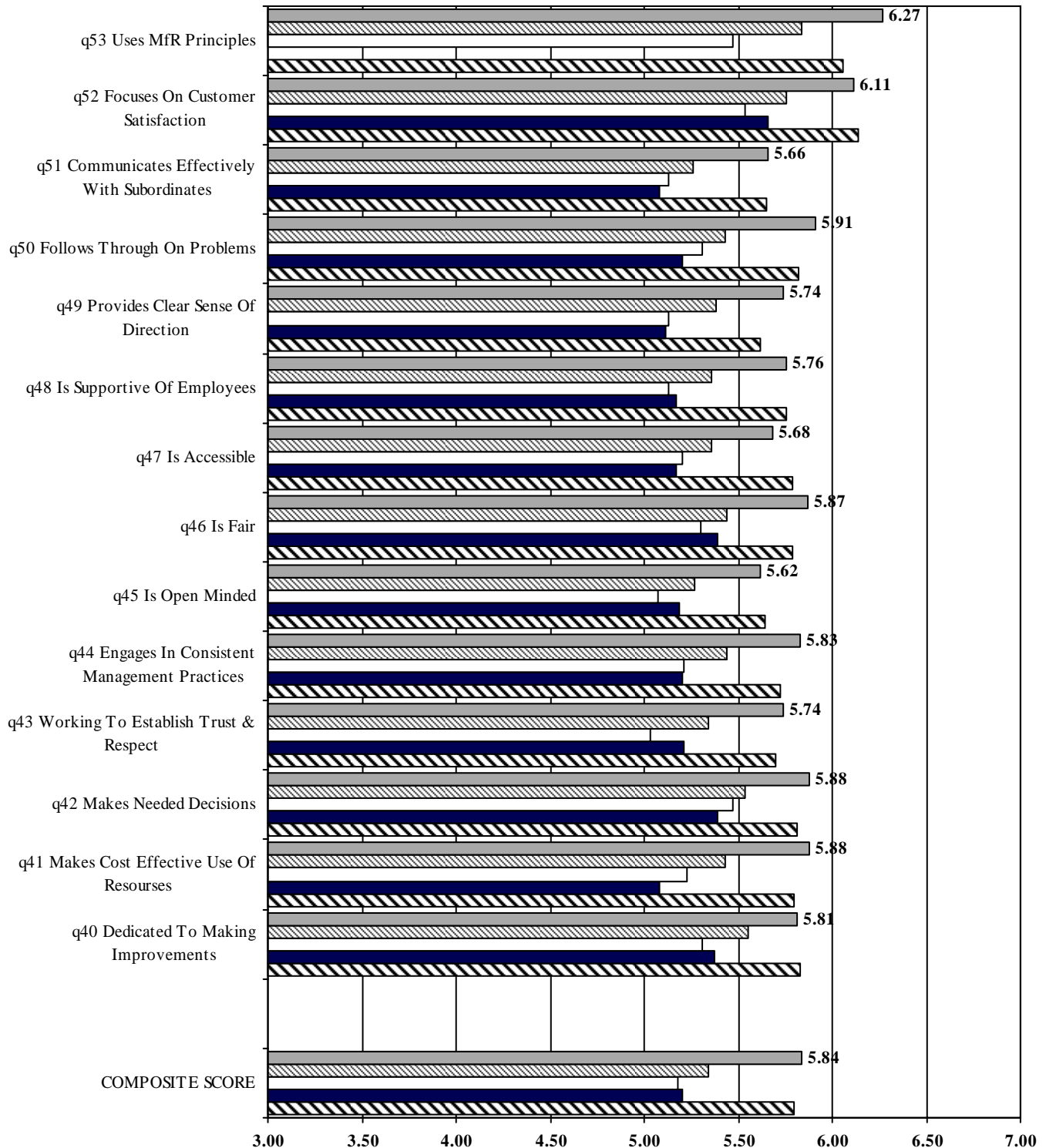


Conducted by Maricopa County
 Research and Reporting

EMPLOYEE SATISFACTION SURVEY

Graph 10: Management/Supervision: Deputy Chiefs

Adult Probation 2007-2008



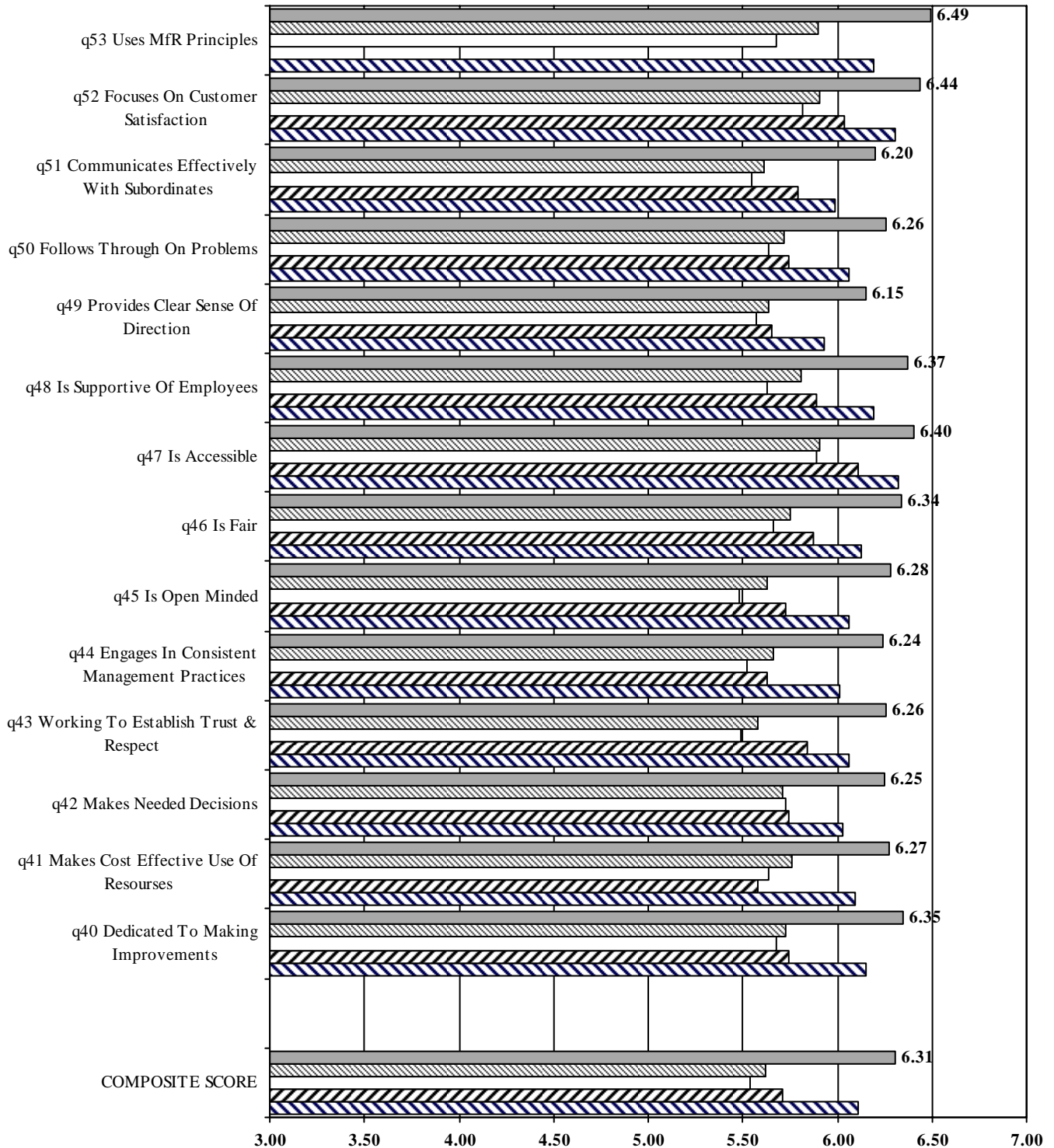
Strongly Disagree=2, Strongly Agree=8

Scores Above 5=Positive, Below=Negative

■ Total Courts ■ Dept 01-02 □ Dept 03-04
 ■ Dept 05-06 ■ Dept 06-07

EMPLOYEE SATISFACTION SURVEY

Graph 11: Management/Supervision: Level D Adult Probation 2007-2008



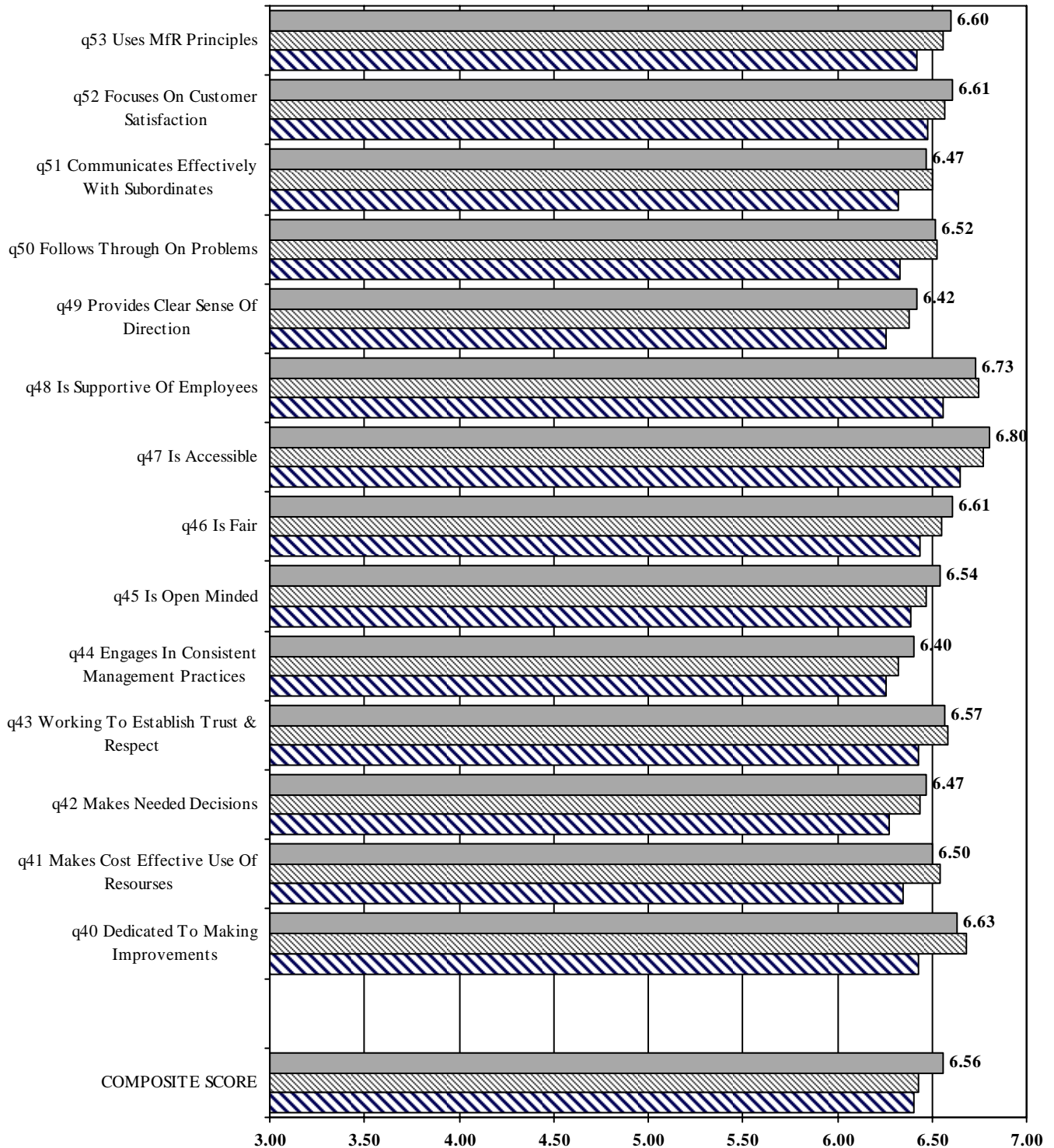
Strongly Disagree=2, Strongly Agree=8

Scores Above 5=Positive, Below=Negative

■ Total Courts ■ Dept 01-02 □ Dept 03-04
 ■ Dept 05-06 ■ Dept 06-07

EMPLOYEE SATISFACTION SURVEY

Graph 12: Management/Supervision: Level E Adult Probation 2007-2008

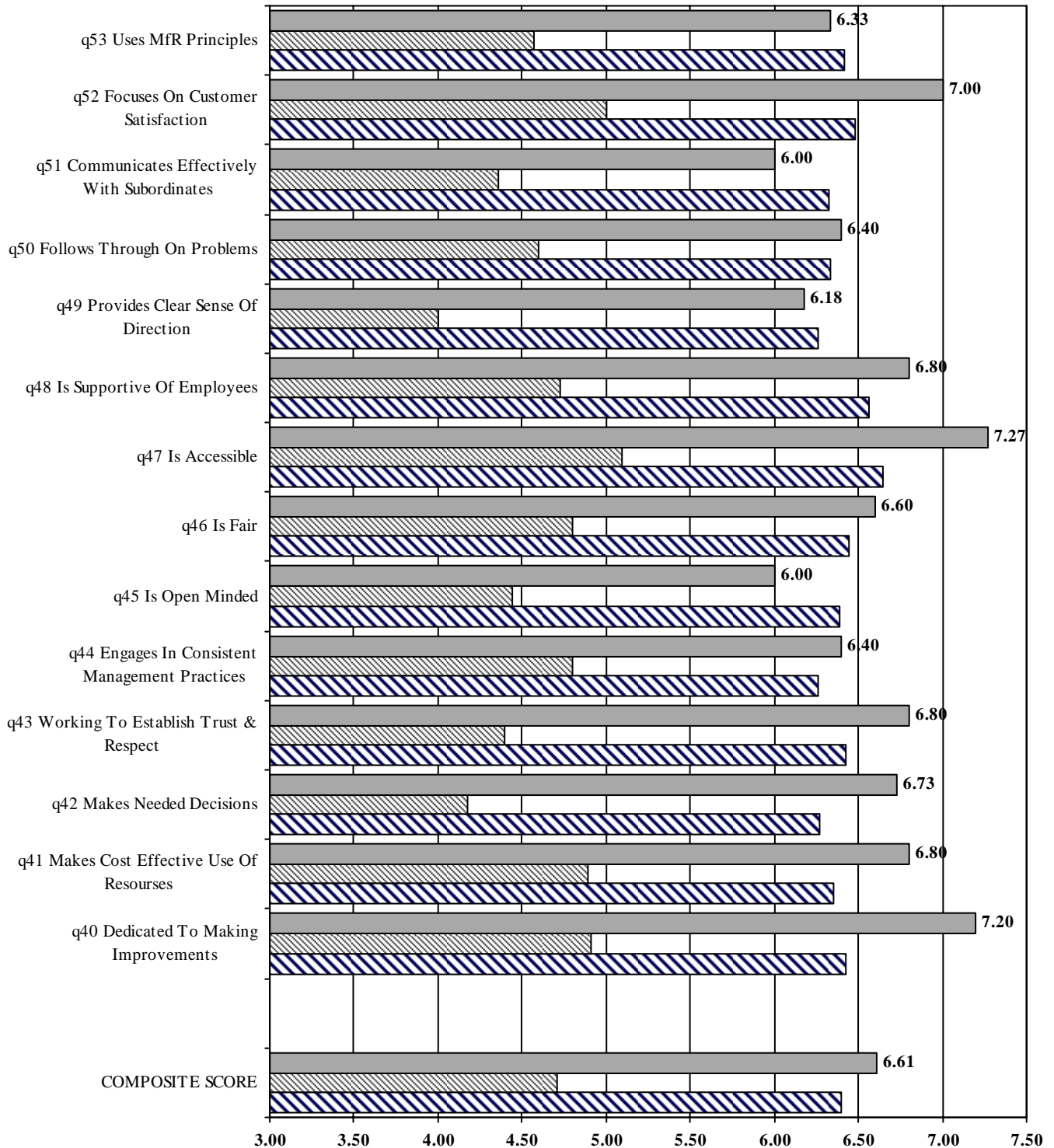


Strongly Disagree=2, Strongly Agree=8
Scores Above 5=Positive, Below=Negative

■ Total Courts ■ Dept 05-06 ■ Dept 06-07

EMPLOYEE SATISFACTION SURVEY

Graph 13: Management/Supervision: Level F Adult Probation 2007-2008



Strongly Disagree=2, Strongly Agree=8

Scores Above 5=Positive, Below=Negative

Total Courts
 Dept 05-06
 Dept 06-07