

# The Chronicle

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NEWSLETTER OF THE  
MARICOPA COUNTY ADULT PROBATION DEPARTMENT VOLUME VIII, ISSUE 4

## In this issue:

Chiefly Speaking ....	1
Eight Days on the Firing Line .....	1
Mystery Person .....	2
Safety Matters.....	4
CMU Wins Award.....	5
Technology Award .	6
Policy University.....	7
Pretrial Services.....	7
GED Graduation.....	8
MFR: Unofficial.....	9
Ice Cream Social..	10
"Picnic in July" .....	10
Seniority Salute....	11
Jeff Smith .....	12
A Neighbor in .....	12
New Officers.....	13
Movie Review.....	14
Chili Cook-Off.....	15
Contributors.....	16

Happy  
Halloween



October 31<sup>st</sup>

*The Chronicle*

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## Chiefly Speaking GRACE UNDER PRESSURE



Safety is a high priority in our Department. The recent officer-involved shooting incident is a poignant reminder of dangers faced by our staff. During the past year or so, we have focused on safety with the addition of new training positions, new classes and certifications, new and revised policies, and new safety equipment. There have been two Managers' Forums and numerous discussions centered on safety topics and the changes being made in this area.

What really matters when all is said and done is what happens in staff's day-to-day work. Are staff aware and taking precautions? Are staff prepared and responding to safety-related incidents with good judgment, applied skills, and in accordance with Departmental policy? Last year, we began to report and track Special Incidents in a new way. These reports have provided increased information about a variety of safety-related incidents, including searches, threats, use of force, medical emergencies, and others.

First of all, let me say that Adult Probation has a very respectable safety record. I am quite certain that employees' constant vigilance and use of safe practices have prevented many incidents of harm or potential harm. The value of these daily efforts to stay safe and to keep others safe is immeasurable.

One indication of on-the-job danger is the number of weapon seizures. Last fiscal year, 55% of the seizures involved weapons (35). A total of 137 weapons were seized, which included 23 firearms, 56 knives and 58 other weapons of various types.

*(Continued on page 2)*

## Eight Days on the Firing Line

We came six strong from Maricopa County to the red sand desert south of Holbrook. **Willie Reed, Alan Glickman, David Chaison, George Fairburn, Gary Streeter** and I had come to see if we could qualify as Certified Firearms Instructors (CFI's). This was part of the new optional arming initiative for probation officers around the state. Starting June 30, we would spend eight days over the next two weeks receiving extensive training and firing hundreds of rounds of ammunition in preparation for qualification day.

We were the second Maricopa contingent from our Department to take the firearm instructor training from AOC. **Kelly Kerr, Lance Nickell** and **Chris Hopkins** had completed the training earlier in the year.

Along with the Maricopa six, there were sixteen other officers from every corner of the state. We were usually on the range by 8:00AM, had a lunch break and stayed until afternoon. We were taught pretty much everything one can know about the 9mm Glock handgun.

*(Continued on page 3)*

# Chiefly...

(Continued from page 1)

In the special incidents that have occurred, our staff acted responsibly and admirably in difficult situations. Time and again, staff exhibited composure, courage, knowledge, skill and dedication when confronted with a special incident.

There were 45 threats against staff last year, ranging from relatively minor to extremely serious. At the top of this list would be an incident in which an officer was threatened with a firearm. With unbelievable composure, courage and quick thinking, the officer was able to escape the situation safely and with sufficient information to assist police in arresting the perpetrator.

Last (fiscal) year, three assaults against staff were reported, with one—a dog bite—resulting in injury to an employee. There were eight incidents of use of force by employees; half of these involved the Warrants Unit. The types of force used by employees were empty hand controls and handcuffs. One employee suffered slight abrasions in a use of force incident. Auto accidents were the greatest cause of injury to employees; six auto accidents were reported.

It is not uncommon for our employees to respond to medical emergencies and unusual circumstances. Our staff acted heroically in situations that go beyond their job description. At one of our facilities, an employee and another individual performed CPR on a probationer who was unconscious and not breathing. Breathing was restored and a pulse was found prior to the arrival of paramedics. Late one night, officers came across a small child with no coat, walking barefoot, alone and crying. Approaching carefully so as not to frighten the child, the officers determined that the child did not know where home was. They were able to bring the child into their car and wait with the heater on until police arrived. On more than one occasion, it was probation officers who received information that a probationer was suicidal or that an overdose may have occurred. The officers quickly followed up with further investigation, summoned the appropriate resources, and made sound decisions in potentially life-threatening circumstances.

The reporting of special incidents provides for learning experiences. Scenarios arise that were not anticipated when policies were written and we find areas that are gray. We can explore various options for responding to some of the challenging incidents that have occurred. The special incidents information allows us to refine policies and training based on experience, in order to continually improve safety. ☞

## Win 2 Harkins Movie Passes

### Guess The Mystery Person

There are 8 clues in this edition of the *Chronicle*. If you can identify the mystery person, send the name to Peggy Gomez via e-mail by November 15, 2003.

If there is more than one correct response, the winner will be selected by a random drawing.

**Hint: The baby's last name is not GERBER!**



**Clue #1:** This person's picture can be seen in the Phoenix Police Department Museum.



# Eight Days...

(Continued from page 1)



**Officers prepare to shoot at the targets.**

This included weapons nomenclature, how to disassemble, clean and reassemble the weapon, and weapons safety to the n<sup>th</sup> degree. We also were shown how to clear various weapon malfunctions. We reviewed the four cardinal rules of gun safety until they were tattooed on our brain cells.

But it was actually shooting the weapons safely and accurately that occupied most of our hours. We shot from the three, seven and fifteen yard lines. We shot with our left hand, right hand and both hands together. We shot during the day and we shot at night. We shot at paper and steel targets. We shot standing and kneeling. We had to shoot a number of shots accurately during timed sessions, sometimes including reloading. We shot while advancing on the target, retreating from the target and tactically as we moved from one target to another. We shot center mass and headshot. We all



**Willie Reed shoots at targets.**

took our turn at the FATS (firearms training simulator) machine. This nerve-wracking device projects various filmed scenarios onto a screen. We were armed with a simulated weapon that allowed us, if our judgment indicated, to shoot at the subjects on the screen. The machine would tell us with what accuracy we had shot and whether we had made a sound judgment

in shooting at all. Because each scenario could have several different outcomes, officers had to be constantly alert to changes in circumstances.

While the bulk of our training went off without incident, there was one instance of a student being struck on his upper lip by a piece of debris. This caused him a painful, but fortunately minor injury. After seeking medical attention, the student chose to return to the range that day and for the rest of the sessions. He qualified. The incident was investigated, but the exact cause of the injury was not ascertained. His injury underscores the importance of wearing protective equipment on the range.

The actual qualification consisted of some scored shoots (firing exercise). To be an instructor, we had to achieve 90% accuracy or 225 out of 250 possible points during both daylight and low light conditions. On my first day I

despaired of achieving that goal. It had been 37 years since my arm y days that I'd had



**Gary Streeter and officer on the firing range.**

any formal firearm instruction. My initial shoots resembled star charts. But with the expert instruction I received from AOC's firearm instructors and some tips from our local expert, Alan Glickman, my shooting quickly improved. What I found most helpful was the dry fire practice I did in the evenings. This consisted of simulating firing with an unloaded weapon, focusing on technique without the anxiety of anticipating an actual gunshot.

I qualified with scores of 247 and 244 for daytime and low light, respectively. Most of my colleagues did better still. I feel that I have much to learn to become the kind of instructor that I hope to be. We are fortunate in our Department to have on staff some very skilled firearm instructors from whom I hope to learn much. I look forward to using this knowledge to work towards a safe environment for all of our staff, not just those officers who request to be armed. ☞

by Robert Villaseñor, Safety Training Officer



Gary Streeter  
Safety Supervisor

# Safety Matters

“Practice makes perfect.” How many times have you heard that in your life?

Well, I’m here to preach it again. My message is in regards to practicing the skills you learned in the Defensive Tactics Academy. As those of you who have completed the course no doubt heard over and over, defensive tactics skills are perishable. Meaning, if you don’t practice them regularly you will lose them or forget them. Even worse, you may encounter a situation where you need to use a defensive technique, but you remember only enough to partially execute the technique. This will likely result in an escalated situation and possible harm to you. Remember, initially these techniques require a thought process as your mind and body learn. With repetition, muscle memory begins to set in and eventually the techniques will become natural and instinctive.

To illustrate my point I quote Takuan Soho, a 16<sup>th</sup> century Zen Master, from the book *The Unfettered Mind*, “Although you see the sword that moves to strike you, if your mind is not detained by it and you meet the rhythm of the advancing sword; if you do not think of striking your opponent and no thoughts or judgments remain; if the instant you see the swinging sword your mind is not the least bit detained and you move straight in and

wrench the sword away from him; the sword that was going to cut you down will become your own, and, contrarily, will be the sword that cuts down your opponent.” While we are not necessarily cutting down our opponent(s), the time may come when it is necessary to stop or neutralize an attack. In so doing, we must be so highly trained and skilled that our mind and body react naturally, without stopping, while utilizing the techniques we have learned to defend ourselves or a third party.

Probation staff must be able to effectively defend themselves, and be able to quickly and effectively gain control of a situation. The first step towards this goal is initial training to learn basic defensive techniques that when taken as a whole comprise a defensive tactics system. For example, step and drag is a technique, which allows one to maximize the principles of body mechanics while minimizing the risk of harm to oneself. When that technique is combined with other techniques, such as redirection or an edged weapon defense, one is employing tactics to counter the subject’s actions. The five-day Defensive Tactics Academy addresses the need for initial training, but there must be follow-up or the skills will become stale.

This follow-up comes in two forms: mandatory Defensive Tactics Refresher and regular practice. As required by code, Staff Development and Training will start offering one-day refresher classes in January

2004. This will satisfy mandatory training requirements and help keep staff current on techniques and tactics. Unless you practice regularly however, this will not suffice to keep your skills sharp.

To reach the 3,500 to 4,000 repetitions necessary to achieve muscle memory, and encourage officers to keep their skills honed, the department is offering regular practice sessions for staff who have already completed the Defensive Tactics Academy. For nearly a year now, Instructors have done this which has helped them maintain their skills and knowledge. My hope is that the same will be true for staff. Three practice sessions were scheduled for September and October, with more being scheduled in November and December. The first three practice sessions were held at the Arizona Law Enforcement Academy. This location is fairly central, and provides an excellent environment to train. The focus of these first three practice sessions was handcuffing and control holds. These are two of the more technical sections of the Defensive Tactics Academy in which few staff have previous experience. It is imperative that you **bring your safety equipment to practice**, as the training staff will not be providing it.

I encourage all staff who has completed the Defensive Tactics Academy to practice regularly and to attend the practice sessions. Stay sharp and be prepared! ☞

by Gary S. Streeter,  
Safety Supervisor



**Clue #2:** This person is a native Phoenician and once upon a

# CMU Receives Achievement Award

In a county the size of Maricopa, and with our department regionally dispersed, it's easy to imagine how difficult, time consuming, and costly it is for officers to maintain contact with probationers who are incarcerated at one or more of the county's jail facilities. Officers had little time to develop an offender release and transition plan -- which is an accepted best practice -- designed to help break the cycle of recidivism and technical violations. To address this problem, the department created the **Custody Management Unit (CMU)**.

The purpose of the Custody Management Unit is to work with the probationers while they are incarcerated and assist with their transition from jail to the community. The probation officers in the CMU go over the terms and conditions of probation with the probationers to make sure they understand what the Court has imposed. The CMU also works closely with the Reach Out program to coordinate assessment for substance abuse needs and placement in a treatment facility when appropriate.

In cases where the probationer intends to reside in another county or state, the CMU officers submit the paperwork for Interstate Compact or Courtesy Supervision with the hope that acceptance by the receiving state or county is secured prior to the release from custody. The CMU also handles all the co-terminous sentences, thereby saving the field officers from having to handle these cases.

The CMU consists of 8 probation officers, 1 surveillance officer, 2 support staff, and 1 supervisor. The ratio of probationers to officers is approximately 180:1, which saves the department in officer positions. Additionally, with the CMU supervising most of the jail cases, the probation department has been able to save money in mileage costs.

The Custody Management Unit became operational on September 3, 2002. Within a month, they had 424 cases. Currently they supervise approximately 2,100 probationers.

Recently, the National Organization of Counties (NACo) recognized the Custody Management Unit with a NACo Achievement Award. **Congratulations to the CMU!** ☪

by Staff Writer



**Members of the CMU proudly display their Award.**  
Front Center: **Brian Bednar**  
Middle Row: **Marylú Antunez, Raymundo Cruz, JoAnn Tinajera-Arens, Angela Hopkins, William Scherwenka, and Margarita Dominguez**  
Back Row: **Pamela Morrow, Mike Kelly, and James Meeks**  
Not pictured: **Claudette Blair, Susan Milligan, and Karen Winter**



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**PROCEEDS BENEFIT OUR VISIONS OF EXCELLENCE PROGRAM!!!**



**Clue #3:** Before joining the Department, this person was a probation officer in Gila County.

# Technology Award Winner



**Chief Barbara Broderick and Information Technology Manager Mark Hendershot display the Criminal Justice Innovation Award received from the Arizona Criminal Justice Commission.**

The Maricopa County Adult Probation Department (MCAPD) has been recognized at the state level for an outstanding technology project. The Arizona Criminal Justice Commission selected the **DPS/MCAPD DNA Interface** as the recipient of this year's Criminal Justice Innovation Award in the Technology Program category. Award winning programs demonstrate a high degree of collaboration and innovation as well as dedication to creating safer, stronger communities. On behalf of the Department, **Chief Barbara Broderick** accepted the award at a special awards event held in Flagstaff on July 17, 2003.

The Arizona Department of Public Safety (DPS) receives DNA tests conducted on felony offenders by participating criminal justice agencies statewide. The test results are entered into a spreadsheet, known as the DPS/DNA databank. DPS updates the spreadsheet monthly and distributes it to the participating agencies. In this way, each agency shares information regarding DNA tests that have been completed. The data file currently contains over 40,000 records and has grown more than 10 percent monthly over the past year.

The Maricopa County Adult Probation Department created a web-based interface. This utility provides extremely quick and versatile query/search capabilities and makes the DPS/DNA databank information available to staff at their own workstations. Hundreds of individual officers, at multiple sites, can easily determine if a DNA test needs to be conducted on an offender. Without the web-based interface, access to the DNA data would be severely limited due to MCAPD's need to protect the security of the DPS/DNA information.

MCAPD built, tested and rolled out the web-based interface in less than 60 days. The interface was a tremendous aid to probation officers, who were able to quickly implement testing procedures and submit hundreds of DNA tests in just a few months in order to comply with new legal requirements. MCAPD is the only probation department that met the required time frames for DNA testing and is currently the only probation department providing the DPS/DNA information to its staff. The Department has offered to share the web-based interface through the Administrative Office of the Courts for use by probation departments statewide.

**Kudos to our Information Technology staff on this terrific project! ☺**

by Staff Writer

*MCAPD is the only probation department that met the required time frames for DNA testing and is currently the only probation department providing the DPS/DNA information to its staff.*

**Did You Know?**

In 2002, nearly 4 million adults were on probation nationwide. Fifty percent of all probationers had been convicted of a felony.

# Policy University



**Southern Division Director Marty Soto welcomes the managers to the forum.**

It was a collegiate day for MCAPD managers at the eighth Managers' Forum, which was titled *Policy University: "Consistency is the Best Policy."* The Southern Division managers prepared and hosted this Managers' Forum held at South Mountain Community College on July 24, 2003. MCAPD managers received training on the Department's new safety policies and discussed consistency in bringing the policies to their units. The event received positive ratings from participants, who found the forum to be relevant both to their jobs as supervisors and to the Department's mission/vision. ☞

by Staff Writer



**Scott Kirshner presents the safety policies.**



**Lauren Eiler, Manny Gomez, Mary Anne Legarski, Zach Dal Pra, and Mary Walensa prepare for the panel discussion.**



**Donna Vittori and Jim Pettett put up the breakout group results.**



**Val Zapert attempts comedy- "Take my jokes, please..."**

## Pretrial Services Agency Becomes Part of Adult Probation

Presiding Judge **Colin F. Campbell** issued an Administrative Order in June 2003 regarding reorganization of the Court's structure. As part of this Order, the Pretrial Services Agency has been moved into the Adult Probation Department. This merger provides for some interesting opportunities.

Pretrial Services is now a division of the Adult Probation Department reporting to **Zach Dal Pra**, Deputy Chief of Assessment and Development. The division is capably led by **Penny Stinson**, who has served as the department head of Pretrial Services for the past three years. Penny was previously a probation officer and supervisor at MCAPD for many years.

Pretrial Services has approximately 50 employees. Their primary job duties are to assist judges with release decisions by interviewing and assessing arrestees at the jail 24/7 and to provide community supervision of unadjudicated defendants under release conditions issued by the Court.

The primary location for Pretrial Services will remain the same – the second floor of the West Court Building. The initial transition involved numerous administrative tasks such as bringing these employees into MCAPD's personnel system and payroll processing, changing their status and access in the information systems, adapting their COJET tracking, and so on. This merger will likely provide exciting new opportunities for staff as well as opportunities to improve services and efficiency. Please make these new members of the Department feel welcomed at MCAPD. ☞

by Staff Writers

# GED Graduation Ceremony

The Probation Department's GED class of 2003 held their Graduation ceremony October 2<sup>nd</sup>.

Of the 122 successful GED students, 55 graduates from various areas of Maricopa County made it to the graduation. They brought over 200 friends and family members to share their special night.

Along with the teachers and tutors, many probation officers and honored guests attended the celebration of the hard work and educational success of their clients. Some of the special

guests that shared the special night were Senator **Slade Meade**, Deputy Chief **Zach Dal Pra**, **Dave Tierney** of the Restorative Justice Resource Council, Judges **Carey Hyatt**, **Jean Hoag**, and **Larry Grant**.

Arizona Department of Education sent representatives **Karen Liersch**, **Sue Yale**, **Fred Reiter** and **Bonnie Barclay**.

As a result of donations, APD was also able to award three scholarships. ☺

by Lindell Rhodes,  
Education Program Manager



**GED Instructor Dawn Monturi and graduate Tara Johnson.**



**Lindell Rhodes, Education Program Manager, recognizes the graduates.**



**Former Chief Justice Frank X. Gordon, Dave Tierney, Zach Dal Pra, and Senator Slade Meade listen to GED Instructor Kristi Wimmer call up a graduate to receive his award.**



**Graduates stand to receive their diplomas.**



# Managing for Results: The Unofficial 2003 Report Card Is In

Remember when grades were posted on the bulletin board? Remember the feelings of relief, satisfaction or shock? Well, the Department's grades for fiscal year 2003 (July 1, 2002 to June 30, 2003) were recently posted for everyone to see on the county's website. Some of the results showed marked improvement, others showed the need for improvement, while others far exceeded expectations. In an attempt to outline some of the highlights, it may be best to put things in the context of the department's five major goals. I've also attempted to assign grades that are absolutely, positively, unequivocally unofficial, and are just one person's opinion.

**Goal A – Crime Reduction:** By 2005 our goal is to reduce recidivism by 2% and reduce the number of commitments to the Department of Corrections to 2 out of 10. In fiscal year 2002, the recidivism rate was 10.6%. In fiscal year 2003 it was 10.9%. Many factors probably contributed to this slight increase. Losing 125 positions stands out. Hopefully, as we are able to bring staffing levels up to capacity, the recidivism rate will come down. The Department of Corrections commitment rate was 27% in 2002 (3 out of 10). In 2003 the rate declined to 24.5%, nearly achieving the 2 out of 10 goal. Before anyone celebrates, keep in mind that there were over 2,000 lower risk offenders released from probation last year due to the budget crisis. This may have artificially lowered the commitment rate. Grade: "C" (final grade not until 2005)

**Goal B – Compensation/Retention:** This goal is to reduce the rate of resignations due to pay to the county average by 2005. When this goal was created in 2001, it was clearly the most difficult to achieve. This is why Chief Broderick assigned herself to this goal as its champion advocate. In 2002 the percent of resignations due to pay was 52%. In 2003, it went down to 50%. This was a bit of a surprise considering that there were no step increases and the threat of layoffs seemed real due to the budget crisis. There should be a marked improvement in fiscal year 2004 with the county assuming primary funding and a salary compensation plan going into effect. In the meantime, our department has a long way to go to achieve the goal of parity with the county's 34% resignation rate due to pay. Grade: "C" (final grade not until 2005)

**Goal C – Process Improvement:** This goal had three parts; maintain 98% or better on-time rate for presentence and combination reports, increase the rate for successful completion of probation by 10%,

and increase the restitution collection rate by 10%. In fiscal year 2003, there were only 6 late presentence and combination reports. That's nearly 100%, or a staggering 18,905 out of 18,911. Successful completions of probation did not do as well. In 2003, the rate declined by two percentage points. Again, losing 125 positions may have had an affect. Restitution compliance on the other hand increased by 17 percentage points in fiscal year 2003. Grade: "A-"

**Goal D – Customer Satisfaction:** By 2005, customer satisfaction of victims, offenders, judges, staff, and community partners will increase. Except for the victim satisfaction survey that is done annually (there was a four percentage point decline in 2003), there were no other surveys completed in fiscal year 2003. In fiscal year 2004 we will once again participate in the county's employee satisfaction survey and perhaps complete a community partner survey late in the year. Grade: "Incomplete" (to be completed by FY 2005)

**Goal E – Infrastructure:** This goal has three parts; the first involves increasing information technology (IT) interconnectivity with county, state, law enforcement and court agencies by 10%, the second concerns providing equipment and facilities needed for the job, and the third is promoting staff safety. Results for increasing IT interconnectivity in fiscal year 2003 were better than expected. APETS (Adult Probation Enterprise Tracking System) became connected with Yuma County and Pima County, address verifications with the US Postal Service were implemented, and the department was selected to receive an "Innovations Award" from the Arizona Criminal Justice Commission for its web-based DNA databank interface. During FY 2003, the department implemented nearly all policies and procedures for safety and defensive tactics (policy and procedure for use of firearms was approved a little later). Unfortunately, scheduled replacement of antiquated PCs and laptops was put on hold in fiscal year 2003 due to the budget crisis. Things are more promising for fiscal year 2004 however, thanks to the county's willingness to purchase hundreds of new computers. Grade: "B"

If these were actual grades, the department's GPA would be 2.67, or a "B-." Of course these would be just mid-term grades. Many of the goals have until 2005 to be achieved. Considering all the adversity that our department had to endure during FY 2003, I think we did a pretty good job overall. ☺

by Robert Cherkos, Strategic Planning Coordinator

# Ice Cream Social at Wells Fargo



There is nothing like ice cream to take the edge off of field contacts in record-breaking heat.

The **Wells Fargo Morale Committee** sponsored the annual Ice Cream Social on July 10. Everyone was pleased with the 14 flavors offered, except of course for the lactose-intolerant. An added bonus this year was the Baby Picture Contest coordinated by **Shirley Neal**. A gift certificate awaited the person able to figure out who was who from a selection of black-and-white, sepia-toned, and color film baby pictures. OK, so maybe some of the pictures were easier to figure out than others. Not since chads in Florida and ice skating in Utah has competition been so fierce.



Employees try to figure out who's who on the board.



Blythe Milby & Sue Bauer serve it up.

**Rodrigo Arce** won despite a 1-point deduction and after a spirited tie-breaker with **Paula McKenzie**. Rodrigo deserves ethics credit for revealing before the contest that he had insider information on one picture. In spite of Alan Henry's presence, second and third servings of such intriguing Blue Bunny flavors such as "Bunny Tracks" were enjoyed by all.   
by Sue Bauer, Indirect Services Supervisor

# "Picnic in July" at the WCB



The newly formed APD **WCB Morale Committee** kicked off its first event "Picnic in July" to better than anticipated attendance. More than 100 employees, including Pretrial Services attended the fun event. Baby pictures of our beloved supervisors & executive team proved to be the highlight of the party. Employees were asked to guess the identity of more than 17 baby pictures, with the winner receiving one of 10 door prizes.

The WCB Morale committee's purpose is to sponsor employee events where employees can share fun, food and games with their fellow

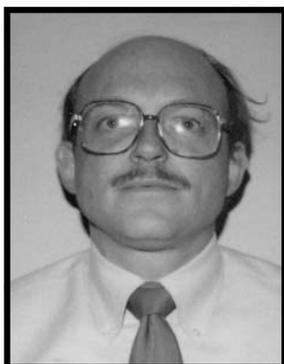
co-workers. Along with monthly events, weekly Tuesday & Wednesday morning sales of Donuts & Muffins proceeds will go toward sponsoring future events. One of the Morale committee's goals is to co-sponsor the annual WCB Christmas luncheon in December. An Ice Cream Social was held in August and a Chili Cook-Off was a lot of fun in September. Look for flyers and announcements on upcoming events. Come join us for a good time and great cheer down at the WCB!   
by Nicole Davis, WCB Morale Committee Member



**Clue #4:** This person is not a peddler, but is a pedaller.

**Clue #5:** This person can be seen astride a Spectrum, Cannondale, Schwinn, and Harley.

# Seniority Salute



**Stan Rykowski**  
10-02-03

## 25 Year Anniversary with MCAPD



**Rob Payne**  
10-31-03

## 20 Year Anniversary with MCAPD

**Harlean Bouthillier**      10-17-03  
**Mary Ann Legarski**      10-17-03

## Retirements

<b>Patti Brunsmann</b>	<b>07-11-03</b>	<b>Cathy Seelinger</b>	<b>09-30-03</b>
<b>Bruce Atkinson</b>	<b>07-22-03</b>	<b>Jeanne Olson</b>	<b>10-02-03</b>
<b>Jeffrey Smith</b>	<b>07-27-03</b>	<b>Murl (Lee) King</b>	<b>10-02-03</b>
<b>Norm Schuster</b>	<b>07-31-03</b>	<b>Harlean Bouthillier</b>	<b>10-24-03</b>
<b>William Broome</b>	<b>09-01-03</b>	<b>Stan Rykowski</b>	<b>10-24-03</b>



**Clue #6:** This person once out-paced a car from Indian School to Patriot's Park.

**Clue #7:** This person digs Wells.

# Jeff Smith, AKA Everette Thompson



**A**fter nearly 19 years of service, **Jeff Smith**, senior probation officer, retired on July 26, 2003. Jeff

worked a variety of interesting assignments during his career at Adult Probation, including the Field, Presentence, Special Duty APO IV, SMI Caseload, Warrants, Interstate Compact, Quality Assurance, and Sex Offender Caseload. Jeff's former supervisors shared these memories:

"I had the privilege of supervising Jeff for his final three weeks with the

Department. Despite his sudden and unexpected transfer to a caseload he would have otherwise avoided (transferred youth sex offenders), Jeff was a professional at all times and worked like mad until his very last day. True to form, Jeff even offered to finish a project, though his last date of employment had already passed. Though I feel blessed to have had three weeks with Jeff, I would have preferred having him in my unit for the last several years." **Erin Cacciatore, Supervisor Sex Offender Unit 39**

"I worked with Jeff in Warrants for six years. He had the gift of gab and could talk cars and music to get warrant subjects to give more information, like their address.

He would use a long wig and eye patch so he could hang out in the hoods for surveillance. The bad guys knew him as "Everette Thompson" -- one of his many AKA's. Jeff was the master in setting up sting type arrests at Jack in the Box restaurants; he would be an employment counselor or construction boss looking for a few good felons." **Richard Breed, Supervisor Warrants**

Jeff has had a long-standing second career in the Air Force Reserves and continues to serve our country in his retirement. Those of us at Adult Probation will miss Jeff's pleasant nature, conscientious work style, and wonderful sense of humor. Best wishes, Jeff! ☺

by Staff Writer

## A Neighbor in Need

**T**he City of Mesa Code Compliance Office contacted the Community Work Service Program (CWSP) requesting assistance with a residential clean up project in the area of 5<sup>th</sup> Avenue and Mesa Drive. A seventy-year old homeowner, Loren Wilcox, was facing code violation fines of over \$500.00. In 1990, his wife Rita was stricken with a serious and debilitating kidney disease. While Mr. Wilcox (a retired woodworker) cared for his very sick wife and



A probationer cleaning up the backyard.

mentally challenged adult daughter for over ten years, his backyard became neglected. The



There was a lot of trash to clean up.

property desperately needed to be cleaned of debris, stored woodpiles, dead vegetation and old furniture. A huge tree in front of the house had very large branches dangerously resting on the roof. The house and property had become a huge fire and safety hazard due to the enormous piles of dried wood and debris and especially during the high temperatures in August. A work crew of twelve probationers spent 60 community service hours bringing

(Continued on page 13)

# APD Welcomes New Officers

After completing four weeks of training, Presiding Criminal Judge **Eddward Ballinger Jr.** swore in new Probation Officers and Surveillance Officers. The trainees were inundated with PTRs, PTMs, Caseload Management, APETS, Report Writing, Safety, Documentation/Directives, Stats, CHRI, DNA testing, U/As, BACs, Drug Recognition, Probation Programs, Assessment Center, and Community Service, just to name a few topics. However, there is only so much one can learn in a classroom, the rest comes from the hands-on experience of an actual caseload. The Staff Development and Training Unit wishes to express their sincere gratitude to everyone who volunteered their time assisting with ride-alongs, office observations, and general instruction. Welcome these new officers to the department by continuing to show them your support and assistance. ☞

by Arlyn Harris & Holly Burdine,  
APD Staff Development & Training



**Start Date - July 21, 2003**  
 Back Row: **Presiding Criminal Judge Eddward Ballinger Jr.; Human Resources Director Lauren Eiler; New Probation Officers- William Topf, Jonathan Liming, Adriana Falsetti-Budden and Cynthia Stevens.**  
 Front Row: **Chief Probation Officer Barbara Broderick; New Probation Officers—Danielle Chacon, Toni Espinosa, Jamie Hester, and Deborah Napier**



**Start Date - September 15, 2003**  
 Back Row: **Brett Lind, Shane Neil, Breht Stavn, Michael McHugh, and Herbert Marlow (SO)**  
 Front Row: **Ami Cook, Raymond Romero, Terry Lee, Amanda Valencia, Tammy Schroeder (SO), and Christine Davis (SO)**



**Clue #8:** This person is intense.

*(Continued from page 12)*

this property into compliance.

Each weekend the Community Work Service Program participates in projects countywide, providing assistance and beautifying our community. The CWSP Unit works closely with various not-for-profit agencies, city and governmental entities. On this particular project, the City of Mesa Code Compliance Office and City of Mesa Solid Waste Department participated, leaving the elderly couple extremely happy and "violation" free! ☞



**Probationers finish cleaning up.**

by John Ettari, Eastern Region's CWSP Coordinator

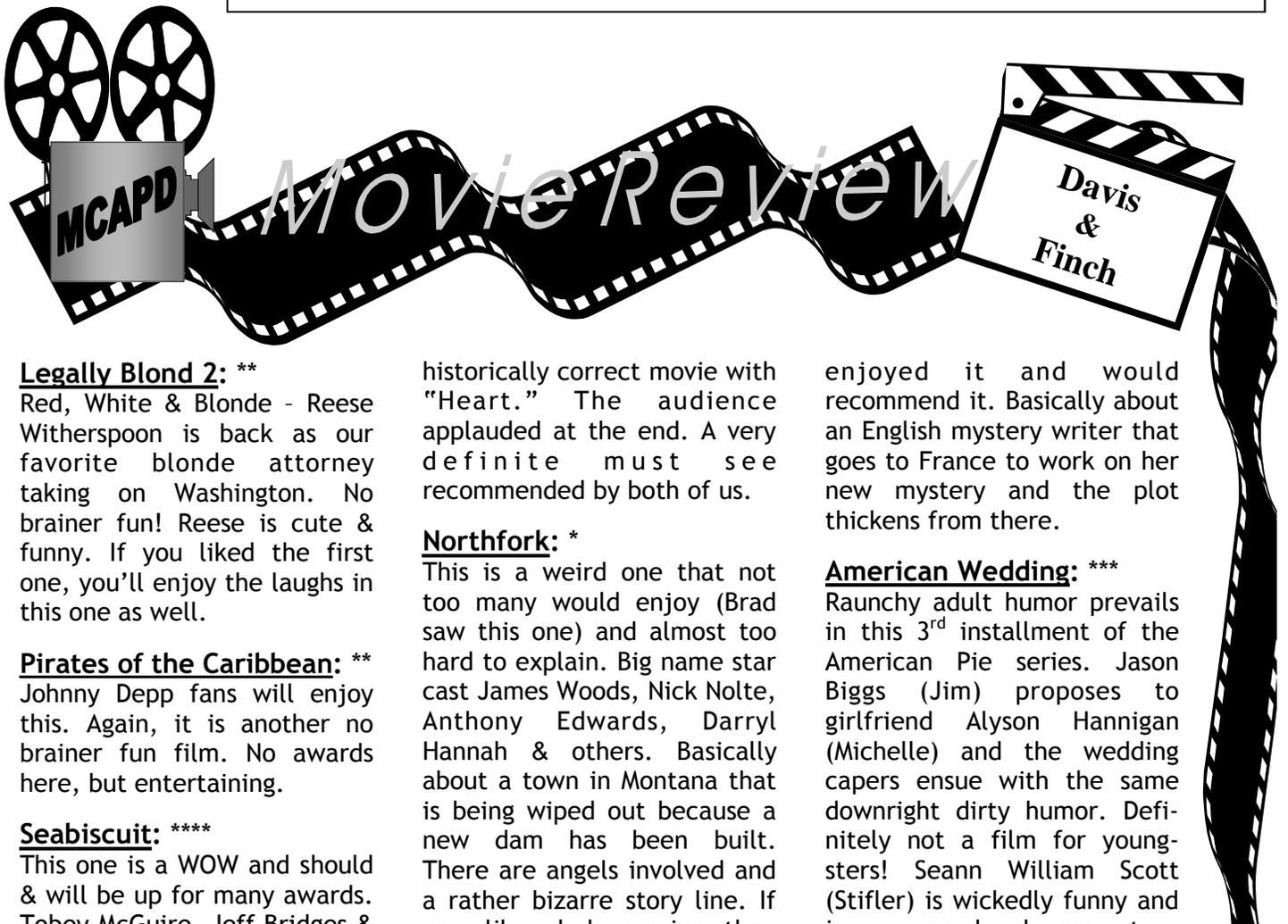


**SerbFest 2003**  
**11/1/03 11am-10pm    11/2/03 12pm-8pm**

Come join us for great music and scrumptious delicacies from the old country.

There will be rides and games for the kids, great food, folklore dancing, Serbian music and much more.

St. Sava Serbian Orthodox Church  
 4436 E. McKinley St.  
 Phoenix, AZ 85008  
 (44<sup>th</sup> St. and Highway 202)  
 Admission: \$2.00, kids 12 and under are free



**Legally Blond 2:** \*\*  
 Red, White & Blonde - Reese Witherspoon is back as our favorite blonde attorney taking on Washington. No brainer fun! Reese is cute & funny. If you liked the first one, you'll enjoy the laughs in this one as well.

**Pirates of the Caribbean:** \*\*  
 Johnny Depp fans will enjoy this. Again, it is another no brainer fun film. No awards here, but entertaining.

**Seabiscuit:** \*\*\*\*  
 This one is a WOW and should & will be up for many awards. Tobey McGuire, Jeff Bridges & Chris Cooper are all excellent. Hard luck depression era story about the famous horse that actually brings the nation together. A very well told

historically correct movie with "Heart." The audience applauded at the end. A very definite must see recommended by both of us.

**Northfork:** \*  
 This is a weird one that not too many would enjoy (Brad saw this one) and almost too hard to explain. Big name star cast James Woods, Nick Nolte, Anthony Edwards, Darryl Hannah & others. Basically about a town in Montana that is being wiped out because a new dam has been built. There are angels involved and a rather bizarre story line. If you like dark movies then check it out; otherwise I would skip this one.

**Swimming Pool:** \*\*\*½  
 A good "Who done it" with a twist ending. Brad thoroughly

enjoyed it and would recommend it. Basically about an English mystery writer that goes to France to work on her new mystery and the plot thickens from there.

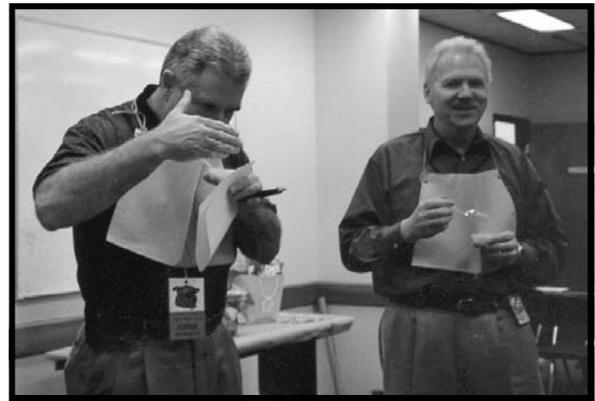
**American Wedding:** \*\*\*  
 Raunchy adult humor prevails in this 3<sup>rd</sup> installment of the American Pie series. Jason Biggs (Jim) proposes to girlfriend Alyson Hannigan (Michelle) and the wedding capers ensue with the same downright dirty humor. Definitely not a film for youngsters! Seann William Scott (Stifler) is wickedly funny and is a good dancer too. Entertaining but predictable.

Thanks for reading & CU next time! ☺

by Brad & Nicole,  
 Adm. Coordinators

# Chili Cook-Off

Everyone has heard of and probably enjoyed a bowl of Chili Con Carne, Chili con Queso, Chili con Jalapeno...and when camping everyone has probably had no choice but to open a can of Chili. After APD's 1<sup>st</sup> Annual APD Chili Cook-Off, the Hormel Company had better make sure they don't skimp on ingredients and spices because they could easily be put out of business. Contestants cooked up some mighty fine Chili with names that sounded like the Marketing Director on the Food Network Channel created them. There was Shovelin Chili, Meat your Maker Chili, Meatless Chili, Kansas Prairie Chili, and No Name Chili just to name a few. The award winning SONORAN SERENADE Chili took top honors. It was presented atop a serape and served on terra cotta earthenware surrounded by fresh green chilies, carnitas,



Left: **Bob Wilmarth**—"mmm spices smell good."  
Right: **Mike Goss**—"...he's in for a spicy one."



**Joe Ramirez**  
from the Clerk's  
Office receives  
the 1st Place  
Prize form **Mary  
Anne Legarski**.

Christmas Luncheon for APD employees at the West Court Building.

For the price of \$3.00 (which is less than a child's meal at a fast food restaurant) everyone had a bowl of chili, crackers (with cheese, sour cream and onions on the side), and a cold bottle of water to cool



Front Center: **JoAnn Paulus**—2nd Place Winner  
Back Row: **Chili Cook-Off Judges Bob Wilmarth, Mike Goss, and Mary Anne Legarski**

Picture Below:  
**WCB Moral Committee members Carol Coronado, Karen Signorile, & Mary Anne Noli**  
Not pictured:  
**Nicole Davis, Kathy DuPont, & Merci Hernandez**



**Mary Anne Legarski** presents **Patricia Hernandez** her gift for 3rd Place while **Mary Anne Noli** looks on.

warm tortillas, picante salsa, and garnished with fresh limes.

After Judges **Mike Goss, Mary Anne Legarski, and Bob Wilmarth** named the winners, everyone in attendance was allowed to taste all the chili creations. Winners were awarded with gift baskets from the **WCB Morale Committee** whose main goal is to promote camaraderie and raise funds to pay for a



down those hot chili peppers! The event was a success and some remarked that it rivaled any professional food tasting display found at Food Festivals promoted by Culinary Institutes. ☺

by **Merci Hernandez**,  
WCB Morale Comm. Member

# Thanks to Our Writers

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Interested in submitting articles, announcements or success stories to *The Chronicle*? E-mail submissions to Peggy at [pgomez@apd.maricopa.gov](mailto:pgomez@apd.maricopa.gov)

## Success Stories Welcome!

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